



KEY CONTRACT TERMS

For

Master Agreement 2025-JC-071-041425-T

Contract Between: Jackson County and Textron E-Z-GO LLC

Contract Purpose: Master Agreement for Golf Carts, Supplies, and Maintenance

Contract Number: 2025-JC-071-041425-T

RFP Number: JC-071-041425

Contractor Name: Textron E-Z-GO LLC

Contractor Address: 1451 Marvin Griffin Road
Augusta, GA 30906

Contractor Telephone: 616-402-3799

Contract Administrator: James E. Shotwell, Jr
Chairman
Jackson County Board of Commissioners

Contract Period: September 11, 2025 – September 10, 2030

Pricing: Refer to Attachments

Administrative Fee: 2%

Terms & Conditions: Refer to Section 3

Payment Options: Purchase Order or Direct Voucher



Signature of Contractor's Duly Authorized Representative

THIS CONTRACT MUST BE SIGNED IN INK BY AN AUTHORIZED REPRESENTATIVE OF THE CONTRACTOR; ANY ALTERATIONS OR ERASURES TO THE OFFER MUST BE INITIALED IN INK BY THE UNDERSIGNED AUTHORIZED REPRESENTATIVE.

The undersigned acknowledges, attests, and certifies individually and on behalf of the Contractor that:

(1) He/she is an Authorized Representative of the Contractor, has been authorized by Contractor to make all representations, attestations, and certifications contained in this Contract, if any, issued, and to execute this Contract on behalf of Contractor; (2) Contractor is bound by and will comply with all requirements, specifications, and terms and conditions contained in this Contract (including all listed attachments and Addenda, if any, issued); (3) Contractor will furnish the designated Goods in accordance with the Contract specifications and requirements, and will comply in all respects with the terms of the resulting Contract upon award; and (4) All affirmations contained in the RFP are true and correct.

CONTRACTOR:

Textron E-2-60 LLC
Firm Name
Adam Harris
Authorized Representative Signature

Adam Harris / VP
Print Name/Title

12/1/25
Date

JACKSON COUNTY:

James E. Shotwell, Jr/Board Chair
Name/Title
James E. Shotwell
Authorized Signature

12/16/25
Date



SECTION ONE: CONTRACT REQUIREMENTS

1.1 Scope of Work

- a) Contractor will provide a five-year lease with the Jackson County Parks Department with the option to purchase the golf carts at the end of the contract.
- b) The lease to purchase will include necessary supplies, maintenance and repair services, and manufacturer's warranty for the golf carts.
- c) Contractor will provide options to Jackson County and other government municipalities wishing to purchase, lease, lease to purchase, and/or rent golf carts of various types. These options will address the supplies and/or accessories, maintenance services, and manufacturer's warranties that are available with the golf carts.

1.2 Contractor Responsibilities

- a) Contractor will provide product and services during normal business hours of 7:00 am to 6:00 pm EST, Monday through Friday, for the duration of the agreement.
- b) Under the purchase option, the contractor, at its sole expense, shall deliver, install, test, and adjust carts. Provide warranty and repair services according to manufacturer standards during the warranty period.
- c) Contractor must supply an adequate number of personnel to deliver product and provide warranty and repair services. Vendor should assure sufficient service to provide timely completion of warranty and repair work that will not interfere with normal operations.

1.3 Service Capabilities

a) Communication Plan/Contract Management

Communication regarding contract performance is on-going via regular communications with the Account Representatives.

b) Primary Account Representatives

For the Contractor:

Brittney Booz
Textron E-Z-GO, LLC
1451 Marvin Griffin Road
Augusta, GA 30906

For the County:

James E. Shotwell, Jr
Jackson County Chairman of the
Board
120 W. Michigan Ave



Phone: 616-402-3799
Email: bbooz@textron.com

Jackson, MI. 49201
Phone: 517-788-4335
Email: jshotwell@mijackson.org

1.3 Payment/Delivery/Inspection

All services furnished must be in conformity with the Jackson County specifications and will be subject to inspection and acceptance by Jackson County.

Payments will be made upon submission of monthly progress reports by the vendor and approval by Jackson County.



SECTION 2.0 – PRICING REQUIREMENTS & SCHEDULE

2.1 Pricing Schedule

2.1.1 Payments will be made within 30 days, aligning to the invoice payment due date.

2.1.2 Tax Excluded from Price

(a) **Sales Tax:** Jackson County is exempt from sales tax for direct purchases. The contractor's prices must not include sales tax.

(b) **Federal Excise Tax:** Governmental entities may be exempt from Federal Excise Tax, or the taxes may be reimbursable, if articles purchased under any resulting Contract are used for the State's exclusive use. Certificates showing exclusive use for the purposes of substantiating a tax-free, or tax-reimbursable sale will be sent upon request. If a sale is tax exempt or tax reimbursable under the Internal Revenue Code, the contractor's prices must not include the Federal Excise Tax.

2.2 Administrative Fee

All pricing submitted to Jackson County and its participating entities shall include 2.0% remittance fee to be remitted to CoPro+ by the contractor on a quarterly basis. Administrative fees will be paid against actual sales volume for each quarter. It is the contractor's responsibility to keep all pricing up to date and on file with Jackson County/CoPro+. All price changes shall be presented to Jackson County for acceptance, using the same format as was accepted in the original contract.



SECTION 3.0 - TERMS AND CONDITIONS

1. Jackson County Rights & Responsibilities

Jackson County has the right to amend the contract by one or more written addendums. Jackson County is responsible only for that which is expressly stated in the contract document and any authorized written addenda thereto.

2. Laws

2.1 General Authority

This Contract is governed by, and construed according to, the substantive laws of the State of Michigan without regard to any Michigan choice of law rules that would apply the substantive law of another jurisdiction to the extent not inconsistent with or preempted by federal law.

2.2 Compliance with Laws

The Contractor must comply with all applicable federal, state, and local laws and ordinances in providing the products and services.

2.3 Jurisdiction

Any dispute arising from the Contract must be resolved in the State of Michigan. With respect to any claim between the parties, the Contractor consents to venue in Jackson County, Michigan, and irrevocably waives any objections to this venue that it may have, such as lack of personal jurisdiction or *forum non-conveniens*. The Contractor must appoint agents in the State of Michigan to receive service of process.

2.4 Nondiscrimination

In the performance of the Contract, the Contractor agrees not to discriminate against any employee or applicant for employment, with respect to his or her hire, tenure, terms, conditions or privileges of employment, or any matter directly or indirectly related to employment, because of race, color, religion, national origin, ancestry, age, sex, height, weight, marital status, or physical or mental disability. The Contractor further agrees that every subcontract entered into for the performance of this Contract will contain a provision requiring non-discrimination in employment, as specified here, binding upon each Subcontractor. This covenant is required under the Elliott-Larsen Civil Rights Act, 1976 PA 453, MCL 37.2101, et seq., and the Persons with Disabilities Civil Rights Act, 1976 PA 220, MCL 37.1101, et seq., and any breach of this provision may be regarded as a material breach of the Contract.



2.5 Unfair Labor Practices

Under 1980 PA 278, MCL 423.321, et seq., Jackson County must not award a Contract or subcontract to an employer whose name appears in the current register of employers failing to correct an unfair labor practice compiled under MCL 423.322. This information is compiled by the United States National Labor Relations Board. A Contractor of Jackson County, in relation to the Contract, must not enter into a contract with a Subcontractor, manufacturer, or supplier whose name appears in this register. Under MCL 423.324, Jackson County may void any Contract if, after award of the Contract, the name of the Contractor as an employer or the name of the Subcontractor, manufacturer or supplier of the Contractor appears in the register.

2.6 Environmental Provision

For the purposes of this section, "Hazardous Materials" include asbestos, ACBMs, PCBs, petroleum products, construction materials including paint thinners, solvents, gasoline, oil, and any other material the manufacture, use, treatment, storage, transportation or disposal of which is regulated by the federal, state, or local laws governing the protection of the public health, natural resources, or the environment:

(a) The Contractor must use, handle, store, dispose of, process, transport, and transfer any Hazardous Material according to all federal, State, and local laws. Jackson County must immediately advise the Contractor of the presence of any known Hazardous Material at the work site. If the Contractor encounters material reasonably believed to be Hazardous Material that may present a substantial danger, the Contractor must: (i) immediately stop all affected work; (ii) notify Jackson County in accordance with Section 2.3.6, Notices; (iii) notify any entities required by law; and (iv) take appropriate health and safety precautions.

(b) Jackson County may issue a Stop Work Order if the material is a Hazardous Material that may present a substantial danger and the Hazardous Material was not brought to the site by the Contractor, or does not wholly or partially result from any violation by the Contractor of any laws covering the use, handling, storage, disposal of, processing, transport and transfer of Hazardous Materials. Jackson County may remove the Hazardous Material, render it harmless, or terminate the affected work for Jackson County's convenience.

(c) If the Hazardous Material was brought to the site by the Contractor, or wholly or partially results from any violation by the Contractor of any laws covering the use, handling, storage, disposal of, processing, transport and transfer of Hazardous Material, or from any other act or omission within the control of the Contractor, the Contractor must bear its proportionate share of the delay and costs involved in cleaning up the site and removing and rendering harmless the Hazardous Material according to applicable laws.



The Contractor must comply with all applicable federal, state, and local laws and ordinances in providing the products and services.

2.7 Freedom of Information

This Contract and all information submitted to Jackson County by the Contractor is subject to the Michigan Freedom of Information Act (FOIA), 1976 PA 442, MCL 15.231, et seq.

2.8 Abusive Labor Practices

The Contractor may not furnish any deliverable(s) that were produced fully or partially by forced labor, convict labor, forced or indentured child labor, or indentured servitude.

“Forced or indentured child labor” means all work or service (1) exacted from any person under the age of 18 under the menace of any penalty for its nonperformance and for which the worker does not offer himself voluntarily; or (2) performed by any person under the age of 18 under a contract the enforcement of which can be accomplished by process or penalties.

3. General Provisions

3.1 Bankruptcy and Insolvency

Jackson County may, without prejudice to any other right or remedy, fully or partially terminate this contract and, at its option, take possession of the work-in-progress and finish the work-in-progress by whatever method Jackson County deems appropriate if:

- (a) the Contractor files for bankruptcy protection;
- (b) an involuntary petition is filed against the Contractor and not dismissed within 30 days;
- (c) the Contractor becomes insolvent or a receiver is appointed due to the Contractor's insolvency;
- (d) the Contractor makes a general assignment for the benefit of creditors; or
- (e) the Contractor or its affiliates are unable to provide reasonable assurances that the Contractor or its affiliates can provide the deliverable(s) under this contract.

Contractor will place appropriate notices or labels on the work-in-progress to indicate ownership by Jackson County. To the extent reasonably possible, work-in-progress must be stored separately from other stock and marked conspicuously with labels indicating Jackson County ownership.



3.2 Media Releases

News releases (including promotional literature and commercial advertisements) pertaining to the RFP and this Contract or the project to which it relates will not be made without prior approval by Jackson County, and only in accordance with the instructions from Jackson County

3.3 Antitrust Assignment

The Contractor assigns to Jackson County any claim for overcharges resulting from county or federal antitrust violations to the extent that those violations concern materials or services supplied by third parties toward fulfillment of the contract.

3.4 Legal Effect

Jackson County is not liable for costs incurred by the Contractor or for payment(s) under this contract until the Contractor is authorized to perform under Section 1.2.4, Ordering.

3.5 Entire Agreement

This contract constitutes the entire agreement between the parties and supersedes all prior agreements, whether written or oral, with respect to the subject matter. All attachments referenced in this contract are incorporated in their entirety and form part of this contract.

3.6 Order of Precedence

Any inconsistency in the terms associated with this contract will be resolved by giving precedence to the terms in the following descending order:

- (a) Mandatory sections (Contract Term, Legal Effect, Insurance, Indemnification, Termination, Governing Law, Limitation of Liability);
- (b) The most recent Statement of Work related to this contract;
- (c) All sections from Section 4 - Terms and Conditions, not listed in subsection (a);
- (d) Any attachment or exhibit to the contract documents;
- (e) Any Purchase Order, Direct Voucher, or Procurement Card Order issued under the contract; and
- (f) Proposer Responses contained in any of the RFP documents.

3.7 Headings

The captions and section headings used in this contract are for convenience only and may not be used to interpret the scope and intent of this contract.

3.8 Reformation and Severability

Each provision of the contract is severable from all other provisions of the contract. If any provision of this contract is held unenforceable, then the contract will be



modified to reflect the parties' original intent. All remaining provisions of the contract remain in full force and effect.

3.9 Approval

Unless otherwise provided in this contract, approval(s) must be in writing and must not be unreasonably withheld or delayed.

3.10 No Waiver of Default

Failure by a party to insist upon strict adherence to any term of the contract does not waive that party's right to later insist upon strict adherence to that term, or any other term, of the contract.

3.11 Survival

The provisions of this contract that impose continuing obligations, including warranties, indemnification, and confidentiality, will survive the expiration or termination of this contract.

3.12 Cooperation with Third Parties

The Contractor and its Subcontractors must cooperate with Jackson County and its agents and other contractors, including Jackson County's quality assurance personnel. The Contractor must provide reasonable access to its personnel, systems, and facilities related to the contract to the extent that access will not interfere with or jeopardize the safety or operation of the systems or facilities.

3.13 Relationship of the Parties

The relationship between Jackson County and Contractor is that of client and independent contractor. No agent, employee, or servant of the Contractor, or any of its subcontractors, is an employee, agent, or servant of Jackson County. The Contractor will be solely and entirely responsible for its acts and the acts of its agents, employees, servants, and subcontractors during the performance of the Contract.

3.14 Time of Performance

(a) The Contractor must immediately notify Jackson County upon becoming aware of any circumstances that may reasonably be expected to jeopardize the completion of any Deliverable(s) by the scheduled due dates in the latest Jackson County-approved delivery schedule and must inform Jackson County of the projected actual delivery date.

(b) If the Contractor believes that a delay in performance by Jackson County has caused or will cause the Contractor to be unable to perform its obligations according to specified contract time periods, the Contractor must immediately notify Jackson County and, to the extent practicable, continue to perform its



obligations according to the contract time periods. The Contractor will not be in default for a delay in performance to the extent the delay is caused by Jackson County

3.15 *Excusable Failure*

Neither party will be liable for any default, damage or delay in the performance of its obligations that is caused by government regulations or requirements, power failure, electrical surges or current fluctuations, war, forces of nature or acts of God, delays or failures of transportation, equipment shortages, suppliers' failures, acts or omissions of common carriers, fire, riots, civil disorders, labor disputes, embargoes, injunctions (provided the injunction was not issued as a result of any fault or negligence of the party seeking to have its default or delay excused), or any other cause beyond the reasonable control of a party; provided the non-performing party and any Subcontractors are without fault in causing the default or delay, and the default or delay could not have been prevented by reasonable precautions and cannot reasonably be circumvented by the non-performing party through the use of alternate sources, workaround plans, or other means, including disaster recovery plans.

If a party does not perform its contractual obligations for any of the reasons listed, the non-performing party will be excused from any further performance of its affected obligation(s) for as long as the circumstances prevail. The non-performing party must promptly notify the other party immediately after the excusable failure occurs, and when it abates or ends. Both parties must use commercially reasonable efforts to resume performance.

If any of the reasons listed substantially prevent, hinder, or delay the Contractor's performance of the deliverable(s) for more than 10 days, and Jackson County reasonably determines that performance is not likely to be resumed within a period of time that is satisfactory to Jackson County, Jackson County may: (a) procure the affected deliverable(s) from an alternate source without liability for payment so long as the delay in performance continues; or (b) terminate any portion of the Contract so affected and equitably adjust charges payable to the Contractor to reflect those deliverable(s) that are terminated. Jackson County must pay for all deliverable(s) for which Final Acceptance has been granted before the termination date.

The Contractor will not have the right to any additional payments from Jackson County as a result of any Excusable Failure or to payments for deliverable(s) not provided as a result of the Excusable Failure. The Contractor will not be relieved of a default or delay caused by acts or omissions of its Subcontractors except to the extent that a Subcontractor experiences an Excusable Failure and the Contractor cannot reasonably circumvent the effect of the Subcontractor's default



or delay in performance through the use of alternate sources, workaround plans, or other means, including disaster recovery plans.

3.16 Retention of Records

(a) The Contractor must retain all financial and accounting records related to this Contract for a period of seven years after the Contractor performs any work under this contract (Audit Period).

(b) If an audit, litigation, or other action involving the Contractor's records is initiated before the end of the Audit Period, the Contractor must retain the records until all issues arising out of the audit, litigation, or other action are resolved or until the end of the Audit Period, whichever is later.

3.17 Examination of Records

Jackson County, upon 10 days' notice to the Contractor, may examine and copy any of the Contractor's records that relate to this contract. Jackson County does not have the right to review any information deemed confidential by the Contractor if access would require the information to become publicly available. This requirement also applies to the records of any parent, affiliate, or subsidiary organization of the Contractor, or any Subcontractor that performs services in connection with this contract.

3.18 Audit Resolution

If necessary, the Contractor and Jackson County will meet to review any audit report promptly after its issuance. The Contractor must respond to each report in writing within 30 days after receiving the report, unless the report specifies a shorter response time. The Contractor and Jackson County must develop, agree upon, and monitor an action plan to promptly address and resolve any deficiencies, concerns, or recommendations in the report.

3.19 Errors

(a) If an audit reveals any financial errors in the records provided to Jackson County, the amount in error must be reflected as a credit or debit on the next invoice and subsequent invoices until the amount is paid or refunded in full. However, a credit or debit may not be carried forward for more than four invoices or beyond the termination of the contract. If a balance remains after four invoices, the remaining amount will be due as a payment or refund within 45 days of the last invoice on which the balance appeared or upon termination of the contract, whichever is earlier.

(b) In addition to other available remedies, if the difference between Jackson County's actual payment and the correct invoice amount, as determined by an audit, is greater than 10%, the Contractor must pay all reasonable audit costs.



3.20 Disclosure of Litigation

(a) Within 30 days after receiving notice of any litigation, investigation, arbitration, or other proceeding (collectively, "Proceeding") that arises during the term of this Contract, the Contractor must disclose the following to the Contract Administrator:

- (i) A criminal Proceeding involving the Contractor (or any Subcontractor) or any of its officers or directors;
- (ii) A parole or probation proceeding;
- (iii) A proceeding involving the Contractor (or any Subcontractor) or any of its officers or directors under the Sarbanes-Oxley Act; and
- (iv) A civil proceeding to which the Contractor (or, if the Contractor is aware, any Subcontractor) is a party, and which involves (A) a claim that might reasonably be expected to adversely affect the viability or financial stability of the Contractor or any Subcontractor; or (B) a claim or written allegation of fraud against the Contractor (or, if the Contractor is aware, any Subcontractor) by a governmental or public entity arising out of the Contractor's business dealings with governmental or public entities.

(b) Information provided to Jackson County from the Contractor's publicly filed documents will satisfy the requirements of this Section.

(c) If any proceeding that is disclosed to Jackson County or of which Jackson County otherwise becomes aware, during the term of this Contract, would cause a reasonable party to be concerned about:

- (i) the ability of the Contractor (or a Subcontractor) to continue to perform this Contract; or
- (ii) whether the Contractor (or a Subcontractor) is engaged in conduct that is similar in nature to the conduct alleged in the Proceeding and would constitute a breach of this contract or a violation of federal or state law, regulations, or public policy, then the Contractor must provide Jackson County all requested reasonable assurances that the Contractor and its Subcontractors will be able to continue to perform this contract.

3.21 Other Disclosures

The Contractor must notify Jackson County Administrator within 30 days of:

- (a) becoming aware that a change in the Contractor's ownership or officers has occurred or is certain to occur; or
- (b) any changes to company affiliations.

4. Insurance

The Contractor, at its own expense, shall provide insurance coverage along with a certificate naming the County as an additional insured party for the project and scope of work. The following specific conditions shall apply:

Prior to the commencement of activities, such vendors shall provide a Certificate of Insurance with the following provisions.



Certificate Holder: County of Jackson
County Administrator/Controller's
Office 6th Floor
120 West Michigan Avenue
Jackson, Michigan 49201

The foregoing is considered minimum acceptable coverages and limits. For specific circumstances, determined solely at the option of the County of Jackson and its boards, commissions, or agencies, other insurance coverages or higher limits of liability, may be required.

Contractors working for the County of Jackson shall maintain and pay for such insurance as will provide protection from any or all claims which may arise or result from the activities of such contractors, whether such activities be by themselves, or by subcontractors, or by anyone directly or indirectly employed by them including the following:

- a. Claims under Workers' Compensation acts and other employee benefit acts.
- b. Claims for damages because of Bodily Injury, including death, or Property Damage to any third party, arising from the work performed by the contractor or any subcontractor.
- c. Claims for damages under any provision of the Michigan No-Fault law
- d. Other insurance as may be required at the request of Jackson County
- e. Prior to the commencement of any activity, and during the entire duration of the contract, the contractor(s) shall provide a Certificate of Insurance with the following minimum coverage and provisions.
- f. Workers' Compensation Insurance: including Employers' Liability Coverage, in accordance with all applicable statutes of the State of Michigan.
- g. Commercial General Liability Insurance: on an "Occurrence Basis" with limits of liability not less than \$1,000,000 per occurrence. Coverage shall include the following extensions: (A) Contractual Liability; (B) Products and Completed Operations; (C) Independent Contractors Coverage; (D) Broad Form General Liability Extensions or equivalent, if not already included: (E) Deletion of all Explosion, Collapse, and Underground (XCU) Exclusions.
- h. Motor Vehicle Liability: including Michigan No-Fault Coverages, with limits



of liability not less than \$1,000,000 per occurrence combined single limit for Bodily Injury, and Property Damage. Coverage shall include all owned vehicles, all non-owned vehicles, and all hired vehicles.

All contractors and subcontractors hereby agree to the following indemnification and hold harmless agreement:

To the fullest extent permitted by law, contractor agrees to defend, pay on behalf of, indemnify, and hold harmless the County of Jackson, its elected and appointed officials, employees and volunteers against any and all claims, demands, suits, or loss, including all costs connected therewith, and for any damages which may be asserted, claimed, or recovered against or from the County of Jackson by reason of personal injury, including bodily injury or death and/or property damage, including loss of use thereof, which arises out of any and all work performed by the contractor.

For avoidance of all doubt, Supplier shall not be required to indemnify, hold harmless, or defend the County of Jackson, their affiliates, directors, officers, representatives, employees, or any other agent or person, acting on behalf of the County of Jackson (collectively the County of Jackson) concerning any matter, dispute, damage, violation of any law, death, injury, or any allegation or charge which was caused by negligence, recklessness, or unlawful action of the County of Jackson or its customers.

5. Warranties

5.1 Warranties and Representations

The Contractor represents and warrants:

- (a) It is capable of fulfilling and will fulfill all of its obligations under this contract. The performance of all obligations under this contract must be provided in a timely, professional, and workmanlike manner and must meet the performance and operational standards required under this contract.
- (b) The contract appendices, attachments, and exhibits identify the equipment, software, and services necessary for the Deliverable(s) to comply with the contract's requirements.
- (c) It is the lawful owner or licensee of any Deliverable licensed or sold to Jackson County by Contractor or developed by the Contractor for this contract, and Contractor has all of the rights necessary to convey to Jackson County the ownership rights or licensed use, as applicable, of any Deliverable(s). None of the Deliverable(s) provided by Contractor to Jackson County, nor their use by Jackson County, will infringe the patent, trademark, copyright, trade secret, or other proprietary rights of any third party.



- (d) If the Contractor procures any equipment, software, or other Deliverable(s) for Jackson County (including equipment, software, and other Deliverable(s) manufactured, re-marketed or otherwise sold by the Contractor or under the Contractor's name), then the Contractor must assign or otherwise transfer to Jackson County or its designees, or afford Jackson County the benefits of, any manufacturer's warranty for the Deliverable(s).
- (e) The contract signatory has the authority to enter into this contract on behalf of the Contractor.
- (f) It is qualified and registered to transact business in all locations where required.
- (g) Neither the Contractor nor any affiliates, nor any employee of either, has, will have, or will acquire, any interest that would conflict in any manner with the Contractor's performance of its duties and responsibilities to Jackson County or otherwise create an appearance of impropriety with respect to the award or performance of this contract. The Contractor must notify Jackson County about the nature of any conflict or appearance of impropriety within two days of learning about it.
- (h) Neither the Contractor nor any affiliates, nor any employee of either, has accepted or will accept anything of value based on an understanding that the actions of the Contractor, its affiliates, or its employees on behalf of Jackson County would be influenced. The Contractor must not attempt to influence any Jackson County employee by the direct or indirect offer of anything of value.
- (i) Neither the Contractor nor any affiliates, nor any employee of either, has paid or agreed to pay any person, other than bona fide employees and consultants working solely for the Contractor or the affiliate, any fee, commission, percentage, brokerage fee, gift, or any other consideration, contingent upon or resulting from the award or making of this Contract.
- (j) The Contractor arrived at its proposed prices independently, without communication or agreement with any other Proposer for the purpose of restricting competition. The Contractor did not knowingly disclose its quoted prices for this contract to any other Proposer before the award of the contract. The Contractor made no attempt to induce any other person or entity to submit or not submit a proposal for the purpose of restricting competition.
- (k) All financial statements, reports, and other information furnished by the Contractor to Jackson County in connection with the award of this contract fairly and accurately represent the Contractor's business, properties, financial condition, and results of operations as of the respective dates covered by the financial statements, reports, or other information. There has been no material adverse change in the Contractor's business, properties, financial condition, or results of operation.



- (l) All written information furnished to Jackson County by or for the Contractor in connection with the award of this contract is true, accurate, and complete, and contains no false statement of material fact nor omits any material fact that would make the submitted information misleading.
- (m) It will immediately notify Jackson County Administrator if any of the certifications, representations, or disclosures made in the Contractor's original bid response change after the contract is awarded.

5.2 *Warranty of Fitness for a Particular Purpose*

The Deliverable(s) provided by the Contractor must be fit for the purpose(s) identified in this contract.

5.3 *Warranty of Title*

The Contractor must convey good title to any Deliverable(s) provided to Jackson County. All Deliverable(s) provided by the Contractor must be delivered free from any security interest, lien, or encumbrance of which Jackson County, at the time of contracting, has no knowledge. Deliverable(s) provided by the Contractor must be delivered free of any rightful claim of infringement by any third person.

5.4 *Consequences for Breach*

In addition to any remedies available in law, if the Contractor breaches any of the warranties contained in Section 4.6, Warranties, the breach may be considered a material default.

6. Contract Administration

6.1 *Issuing Office*

This Contract is issued by Jackson County. Jackson County Administrator or designee is the only entity authorized to modify the terms and conditions of this contract, including the prices and specifications. The Contract Administrator is identified in Section 1.3.

6.2 *Contract Administrator*

The Contract Administrator will monitor and coordinate contract activities on a day-to-day basis.

6.3 *Contract Changes*

- (a) If Jackson County requests or directs the Contractor to provide any Deliverable(s) that the Contractor believes are outside the scope of the Contractor's responsibilities under the contract, the Contractor must notify Jackson County before performing the requested activities. If the Contractor fails to notify Jackson County, any activities performed will be



considered in-scope and not entitled to additional compensation or time. If the Contractor begins work outside the scope of the contract and then ceases performing that work, the Contractor must, at the request of Jackson County, retract any out-of-scope work that would adversely affect the contract.

(b) Jackson County or the Contractor may propose changes to the contract. If the Contractor or Jackson County requests a change to the Deliverable(s) or if Jackson County requests additional Deliverable(s), the Contractor must provide a detailed outline of all work to be done, including tasks, timeframes, listing of key personnel assigned, estimated hours for each individual per Deliverable, and a complete and detailed cost justification. If the parties agree on the proposed change, Jackson County Administrator will prepare and issue a notice that describes the change, its effects on the Deliverable(s), and any affected components of the contract (Contract Change Notice).

(c) No proposed change may be performed until Jackson County issues a duly executed Contract Change Notice for the proposed change.

6.4 Price Changes

Prices quoted on all bids, are the maximum for a period of 365 days from the date the contract becomes effective. Requested changes may include increases or decreases in price and must be accompanied by supporting information indicating market support of proposed modifications (such as the CPI and PPI, US City Average, as published by the US Department of Labor, Bureau of Labor Statistics).

(a) Jackson County may request a review upon 30 days written notice that specifies what deliverable is being reviewed. At the review, each party may present supporting information including information created by, presented, or received from third parties.

(b) Following the presentation of supporting information, both parties will have 30 days to review the supporting information and prepare any written response.

(c) In the event the review reveals no need for modifications of any type, pricing will remain unchanged unless mutually agreed to by the parties. However, if the review reveals that changes may be recommended, both parties will negotiate in good faith for 30 days unless extended by mutual agreement of the parties.

(d) If the supporting information reveals a reduction in prices is necessary and Contractor agrees to reduce rates accordingly, then Jackson County may elect to exercise the next one-year option, if available.

(e) If the supporting information reveals a reduction in prices is necessary and the parties are unable to reach agreement, then Jackson County may eliminate all remaining contract renewal options.



(f) Any changes based on the review must be implemented through the issuance of a Contract Change Notice.

6.5 Covenant of Good Faith

Each party must act reasonably and in good faith. Unless otherwise provided in this contract, the parties will not unreasonably delay, condition, or withhold their consent, decision, or approval any time it is requested or reasonably required in order for the other party to perform its responsibilities under the contract.

6.6 Assignments

(a) Neither party may assign this contract, or assign or delegate any of its duties or obligations under the contract, to another party (whether by operation of law or otherwise), without the prior approval of the other party. Jackson County may, however, assign this contract to any other Jackson County department without the prior approval of the Contractor.

(b) If the Contractor intends to assign this contract or any of the Contractor's rights or duties under the contract, the Contractor must notify Jackson County and provide adequate information about the assignee at least 90 days before the proposed assignment or as otherwise provided by law or court order. Jackson County may withhold approval from proposed assignments, subcontracts, or novations if Jackson County determines, in its sole discretion, that the transfer of responsibility would decrease Jackson County's likelihood of receiving performance on the contract or Jackson County's ability to recover damages.

(c) If Jackson County permits an assignment of the Contractor's right to receive payments, the Contractor is not relieved of its responsibility to perform any of its contractual duties. All payments must continue to be made to one entity.

6.7 Criminal Background Checks

Supplier hereby certifies that any employees, subcontractors, and volunteers of the Supplier who will have duties related to the contracted services; have passed a criminal history background check.

7. Stop Work Order & Termination

7.1 Stop Work Order

Jackson County may, by issuing a Stop Work Order, require that the Contractor fully or partially stop work for a period of up to 90 calendar days, and for any further period to which the parties agree. Upon receipt of the Stop Work Order, the Contractor must immediately take all reasonable steps to minimize incurring costs. Within the period of the Stop Work Order, Jackson County must either: (a)



terminate the Stop Work Order; or (b) terminate the work covered by the Stop Work Order.

7.2 Termination of Stop Work Order

The Contractor must resume work if Jackson County terminates a Stop Work Order or if it expires. The parties will agree upon an equitable adjustment in the delivery schedule, the Contract price, or both, and the Contract must be modified, if: (a) the Stop Work Order results in an increase in the time required for, or the Contractor's costs properly allocated to, the performance of the Contract; and (b) the Contractor asserts its right to an equitable adjustment within 20 days after the end of the Stop Work Order by submission of a request for adjustment to Jackson County; provided that, Jackson County may receive and act upon the Contractor's request submitted at any time before final payment. Any adjustment will conform to the requirements of Section 4.7.3, Contract Changes.

7.3 Allowance of the Contractor's Costs

If Jackson County fully or partially terminates the work covered by the Stop Work Order, for reasons other than material breach, the termination is a termination for convenience under Section 7.6, Termination by Jackson County, and Jackson County will pay reasonable costs resulting from the Stop Work Order in arriving at the termination settlement. Jackson County is not liable to the Contractor for lost profits because of a Stop Work Order issued under Section 7.1, Stop Work.

7.4 Notice and Right to Cure

If the Contractor breaches the Contract, and Jackson County, in its sole discretion, determines that the breach is curable, Jackson County will provide the Contractor notice of the breach and a period of at least 30 days to cure the breach. Jackson County does not need to provide notice or an opportunity to cure for successive or repeated breaches or if Jackson County determines, in its sole discretion, that a breach poses a serious and imminent threat to the health or safety of any person or the imminent loss, damage, or destruction of any real or tangible personal property.

7.5 Termination for Cause

(a) Jackson County may fully or partially terminate this Contract for cause by notifying the Contractor if the Contractor: (i) breaches any of its material duties or obligations (including a Chronic Failure to meet any SLA); or (ii) fails to cure a breach within the time period specified in a notice of breach provided by Jackson County

(b) The Contractor must pay all reasonable costs incurred by Jackson County in terminating this Contract for cause, including administrative costs, attorneys' fees and court costs, and any additional costs Jackson County incurs to procure the deliverable(s) from other sources. Re-procurement



costs are not consequential, indirect, or incidental damages, and cannot be excluded by any other terms otherwise included in this Contract, provided the costs are not in excess of 50% more than the prices for the Deliverable(s).

(c) If Jackson County partially terminates this Contract for cause, any charges payable to the Contractor will be equitably adjusted to reflect those deliverable(s) that are terminated. Jackson County must pay for all deliverable(s) for which final acceptance has been granted before the termination date. Any services or related provisions of this Contract that are terminated for cause must cease on the effective date of the termination.

(d) If Jackson County terminates this Contract for cause and it is determined, for any reason, that the Contractor was not in breach of the Contract, the termination will be deemed to have been a termination under Section 2.16.3, Termination for Convenience, effective as of the same date, and the rights and obligations of the parties will be limited to those provided in that Section.

7.6 Termination for Convenience

Jackson County may fully or partially terminate this Contract for its convenience if Jackson County determines that a termination is in Jackson County's best interest. Reasons for the termination are within the sole discretion of Jackson County and may include:

- (a) Jackson County no longer needs the deliverable(s) specified in this Contract;
- (b) a relocation of office, program changes, or changes in laws, rules, or regulations make the Deliverable(s) no longer practical or feasible for Jackson County;
- (c) unacceptable prices for Contract changes; or
- (d) falsification or misrepresentation, by inclusion or non-inclusion, of information material to a response to any RFP issued by Jackson County

Jackson County may terminate this Contract for its convenience by giving Contractor notice at least 30 days before the date of termination. If Jackson County chooses to terminate this Contract in part, any charges payable to the Contractor must be equitably adjusted to reflect those deliverable(s) that are terminated.

7.7 Termination for Criminal Conviction

Jackson County may terminate this Contract immediately and without further liability or penalty if the Contractor, an officer of the Contractor, or an owner of a 25% or greater share of the Contractor is convicted of a criminal offense related to a Jackson County, public, or private Contract or subcontract.



7.8 Rights and Obligations upon Termination

(a) If Jackson County terminates this Contract for any reason, the Contractor must:

- (i) stop all work as specified in the notice of termination;
- (ii) take any action that may be necessary, or that Jackson County may direct, to preserve and protect deliverable(s) or other Jackson County property in the Contractor's possession;
- (iii) return all materials and property provided directly or indirectly to the Contractor by any entity, agent, or employee of Jackson County;
- (iv) transfer title in and deliver to Jackson County, unless otherwise directed, all deliverable(s) intended to be transferred to Jackson County at the termination of the Contract (which will be provided to Jackson County on an "As-Is" basis except to the extent Jackson County compensated the Contractor for warranty services related to the materials);
- (v) to the maximum practical extent, take any action to mitigate and limit potential damages, including terminating or limiting subcontracts and outstanding orders for materials and supplies; and
- (vi) take all appropriate action to secure and maintain Jackson County information confidentially.

(b) If Jackson County terminates this Contract under Section 4.9.6, Termination for Convenience, Jackson County must pay the Contractor all charges due for deliverable(s) provided before the date of termination and, if applicable, as a separate item of payment, for work-in-progress, based on a percentage of completion determined by Jackson County. All completed or partially completed deliverable(s) prepared by the Contractor, at the option of Jackson County, become Jackson County's property, and the Contractor is entitled to receive equitable compensation for those deliverable(s). Regardless of the basis for the termination, Jackson County is not obligated to pay or otherwise compensate the Contractor for any lost expected future profits, costs, or expenses incurred with respect to deliverable(s) not actually completed.

(c) If Jackson County terminates this contract for any reason, Jackson County may assume, at its option, any subcontracts, and agreements for deliverable(s), and may pursue completion of the deliverable(s) by replacement contract or as Jackson County deems expedient.

7.9 Reservation of Rights

In the event of any full or partial termination of this contract, each party reserves all rights or remedies otherwise available to the party.



7.10 Contractor Transition Responsibilities

If this Contract terminates under, Termination by Jackson County, the Contractor must make reasonable efforts to transition the performance of the work, including all applicable equipment, services, software, and leases, to Jackson County or a third party designated by Jackson County within a reasonable period of time that does not exceed 30 days from the date of termination. The Contractor must provide any required reports and documentation.

7.11 Termination by Contractor

If Jackson County breaches the contract and the Contractor, in its sole discretion, determines that the breach is curable, the Contractor will then provide Jackson County with notice of the breach and a time period (not less than 30 days) to cure the breach.

The Contractor may terminate this Contract if Jackson County: (a) materially breaches its obligation to pay the Contractor undisputed amounts due; (b) breaches its other obligations to an extent that makes it impossible or commercially impractical for the Contractor to complete the deliverable(s); or (c) does not cure the breach within the time period specified in a notice of breach.



Attachments

Textron E-Z- GO LLC Proposal

Signed Addendums

Pricing Sheet



COUNTY OF JACKSON, MICHIGAN

REQUEST FOR PROPOSALS

FOR

GOLF CARTS, SUPPLIES, AND MAINTENANCE

JC-071-041425

BID SUMMARY

Commodity/Service Being Requested: Golf Carts, Supplies, and Maintenance

Type of Solicitation: Request for Proposals (RFP) – Jackson County is requesting bids for golf carts, supplies, and maintenance. Through this process, it is the goal of Jackson County to competitively award a contract that will provide golf carts, supplies, and maintenance for the next five years.

Type of Resulting Contract: Statewide Cooperative Contract - As a result of this RFP, Jackson County will work with the Michigan Association of Counties CoPro+ program to market and extend the resulting contract to other government municipalities throughout the State of Michigan. The firm will be competitively selected as having been qualified as defined within the qualification section of this RFP. The contract will enable public municipalities to "piggyback" and purchase, lease, lease to purchase, and/or rent golf carts of various types through this competitive process.

Resulting Contract Term: Jackson County will use the results of this process to award this contract for a term of five (5) years, continuing at the discretion of the county based on satisfactory performance.

ANTICIPATED TIMETABLE	
Release of RFP:	May 1, 2025
Proposers Questions Due:	May 8, 2025
Questions and Answers Posted:	May 15, 2025
Proposals Due by (10:00 am/ EST) *:	May 29, 2025

*Any response received later than the specified deadline will be disqualified.

Contacts with Jackson County Personnel: All contact with Jackson County regarding this RFP or any matter relating thereto must be e-mailed as follows:

Email address: purchasing@mijackson.org

If it is discovered that a Proposer contacted and received information regarding this solicitation from any Jackson County personnel other than the Procurement Contact, Jackson County, in its sole discretion, may disqualify its proposal from further consideration. Only those communications made by Jackson County in writing will be binding with respect to this RFP.

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SECTION 1.0 – SCOPE OF WORK

1.1 Introduction

The Jackson County Parks Department is requesting proposals from qualified and experienced companies to provide golf carts, supplies, and maintenance services for the Cascades Golf Course owned and operated by the County of Jackson.

1.2 Minimum Qualifications

- a. The Bidder shall be organized for the purpose of providing golf carts, supplies, and maintenance services and must have a minimum of five (5) years of experience with proven effectiveness in providing such products and services. Please provide company history.
- b. The Bidder shall submit a list of five **(5) references**, including name of institution, address, contact person, and telephone number.
- c. The bidder shall **meet ALL insurance requirements** in regard to Workers' Compensation Insurance, Professional and Commercial General Liability Insurance and Motor Vehicle Insurance as outlined in this RFP.
- d. The vendor must certify that they are not on any Federal, State, or local list of debarred or prohibited contractors.
- e. Please include a detailed proposal describing your company's services and/or products. Please also list the types of services offered and normal timelines for scheduling delivery.

1.3 Description of Deliverables

The Jackson County Parks Department is seeking a five-year lease with the option to purchase the golf carts at the end of the contract. The following deliverables are being sought:

- 75 - 2026 model year, two (2) seater golf carts with lithium-ion batteries
- Electrical component housing for batteries/motor
- Electronic braking system
- Top mounted GPS units with fleet management capability that provide geo fencing and possess the ability to track and communicate with all golf carts
- 54" top – hardshell, black in color
- Split windshield with a message holder
- USB dual charging ports
- Rain bag cover
- Ivory body with beige seats
- Two golf bag attachments
- Center console containing tee, ball, and drink holders
- Standard, 8" tires
- Carts numbered 1 - 75
- Logoed decal

The lease to purchase should also include necessary supplies, maintenance and repair services, and manufacturer's warranty for the golf carts.

1.4 Product and Service Categories

Jackson County is also seeking a service provider that has the depth, breadth, and quality of resources necessary to provide options to Jackson County and other government municipalities

that wish to purchase, lease, lease to purchase, and/or rent golf carts of various types. These options should also address the supplies and/or accessories, maintenance services, and manufacturer's warranties that are available with the golf carts.

The following product and service categories are included in this RFP:

- Options to purchase, lease to purchase, lease, and rental of gasoline golf carts, new and refurbished
- Options to purchase, lease to purchase, lease, and rental of electric (lithium-ion battery) golf carts, new and refurbished
- Golf cart equipment supplies and/or accessories
- Maintenance and repair service terms
- Service Manual (provide a copy for in-house repairs)
- Vendor shall supply a copy of Manufacturer's Warranty with the RFP that addresses the following:

Warranty plan for:

- (1) Lithium-Ion Battery - minimum warranty of five (5) years
- (2) Gas operated golf cart

Warranty plan for:

- (1) Electrical Motor
- (3) Seats
- (4) Major Electronics (battery charger, controller, onboard computer)
- (5) Pedal Group
- (6) Suspension
- (7) Canopy System

Applicable warranty and/or guarantees of equipment and installations including any conditions and response time for repair and/or replacement of any components during the warranty period.

Availability of replacement parts.

Life expectancy of equipment under normal use.

Detailed information as to proposed return policy on all equipment.

- A complete range of services such as, but not limited to, warranty service, onsite training, instruction, technical services, repair services, etc.
- Include any additional products and/or value-added services available that vendor currently performs in their normal course of business that is not included in the scope of the solicitation that will enhance and add value to this contract for participating entities.

1.5 Delivery of Services

The Vendor shall include a detailed proposal describing its company's products and services. Please list the types of products and services being offered and normal timelines for scheduling delivery. If there are products and services that might require a longer delivery time frame, please denote this requirement in your response.

The Vendor must be able to provide product and services during normal business hours of 7:00 am to 6:00 pm EST, Monday through Friday, for the duration of the agreement.

Under the purchase option, the vendor, at its sole expense, shall deliver, install, test, and adjust cars. Provide warranty and repair services according to manufacturer standards during the warranty period.

Vendor must supply an adequate number of personnel to deliver product and provide warranty and repair services. Vendor shall assure sufficient service as to provide timely completion of warranty and repair work that will not interfere with normal operations.

Vendor shall supply a detailed list of other venues where it has provided its products and services as described in this RFP.

Subcontracting: Any person undertaking a part of the work under the terms of the contract, by virtue of an agreement with the Vendor, must receive the approval of the Jackson County's Department Director or designee prior to any such undertaking. The County may terminate the contract if the subcontracting is done without this approval.

Reporting Capabilities: Proposers are required to submit quarterly sales reports and other reporting documents as required by County personnel.

Shipping Errors: The receiving agencies have been instructed to make immediate inspection on receipt of products/services and to process payment documents promptly. Payment documents, however, will be delayed if the work fails to comply with specification requirements.

1.6 Service Capabilities

Communication Plan/Contract Management

Proposers shall identify their company standards of communication as they relate to contract performance, issue management, and change management. An issue is an identified event that, if not addressed, may affect schedule, scope, service, delivery, quality, or budget. A change is identified as a change in corporate leadership, structure, merger, or acquisition.

Primary Account Representative

Proposers must identify by name and location the primary account representatives and key contacts who will be responsible for the performance of a resulting contract, as well as contact persons for reports and bid documents. Include names, titles, address, phone number, and email addresses.

1.7 Customer Service

The County prefers that the Vendor have an accessible customer service department with an individual specifically assigned to Jackson County. Describe your company's Customer Service Department (designated customer service representative, designated delivery manager, hours of operation, number and location of service centers, regular and emergency response times, etc.)

1.8 Pricing Schedule

Respondents shall provide pricing on items and services they furnish on Attachment A – Pricing Sheet and Attachment B – Pricing Sheet.

- a. Vendor must complete the Golf Cart, Supplies, and Maintenance Pricing Response Form (Attachment A).
- b. Vendor must complete the Golf Cart, Supplies, and Maintenance Pricing Response Form (Attachment B) for lease, purchase, lease to purchase and rental options.

1. Payment Terms

Bid pricing must reflect Net 30 payment terms.

2. Tax Excluded from Price

(a) Sales Tax: Jackson County and local units of government are exempt from sales tax for direct purchases. The Proposer's prices must not include sales tax.

(b) Federal Excise Tax: Jackson County and local units of government may be exempt from Federal Excise Tax, or the taxes may be reimbursable, if articles purchased under any resulting Contract are used for Jackson County's exclusive use. Certificates showing exclusive use for the purposes of substantiating a tax-free, or tax-reimbursable sale will be sent upon request. If a sale is tax exempt or tax reimbursable under the Internal Revenue Code, the Proposer's prices must not include the Federal Excise Tax.

3. Special Incentives

Jackson County is interested in any other special programs and alternative recommendations that vendors may have. Please discuss these programs, such as customer employee retail discounts, return policies, trade-in programs allowing the return of new product not needed, quantity discounts, green product offering, Michigan made products, etc.

In addition to completing the pricing information in Attachment A and Attachment B, provide any additional comments regarding pricing, discounts being offered, and information on other cooperative contracts held by the Vendor.

1.9 Price Assurance

The awarded vendor agrees to provide pricing to Jackson County and its participating entities that are the lowest pricing available and the pricing shall remain so throughout the duration of the contract. The awarded vendor agrees to promptly lower the cost of any product/service purchased through Jackson County following a reduction in the manufacturer or publisher's direct cost. If respondent has existing cooperative contracts in place, Jackson County requests equal or better than pricing to be submitted.

1.10 Statewide Cooperative Contract

Jackson County will host the resulting contract for the Michigan Association of Counties CoPro+ Program. The awarded contractor will work with the CoPro+ Program to market and extend the resulting contract to other government municipalities throughout Michigan. This contract will

enable government municipalities to “piggyback” and purchase from the competitively awarded contract.

Agreements will be initiated by participating entities as specific needs arise. Participating entities will issue individual agreements along with specific response information required, deliverables, and any special terms and conditions. The requests will be executed by, and the contractor will respond directly to, the requesting entity.

All pricing submitted to Jackson County and participating entities through the resulting contract shall include 2.0% administrative/remittance fee to be remitted to MAC/CoPro+ by the awarded vendor. It is the awarded vendor’s responsibility to keep all sales reports up to date and on file with MAC/CoPro+.

SECTION 2.0 – BIDDER INFORMATION AND ACCEPTANCE

1. The undersigned declares that the Bid Documents, including, without limitation, any RFP Addenda and Exhibits have been read.
2. The undersigned is authorized, offers, and agrees to furnish the articles and/or services specified in accordance with the Specifications, Terms & Conditions of the Bid Documents of RFP JC-071-041425 – Golf Carts, Supplies, and Maintenance.
3. The undersigned has reviewed the Bid Documents and fully understands the requirements in this Bid including, but not limited to, the requirements under the County Provisions, and that each Bidder who is awarded a contract shall be, in fact, a prime Contractor, not a subcontractor, to County, and agrees that its Bid, if accepted by County, will be the basis for the Bidder to enter into a contract with County in accordance with the intent of the Bid Documents.
4. The undersigned acknowledges receipt and acceptance of all addenda.
5. If selected for award, the following certifications will be required before work commences:
 - Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion
 - Certification Regarding Nondiscrimination Under Federally and State Assisted Programs
 - Assurance Regarding Access to Records and Financial Statements
 - Iran Economic Sanctions Act
6. The undersigned acknowledges that Bidder will be in good standing in the State of Michigan, with all the necessary licenses, permits, certifications, approvals, and authorizations necessary to perform all obligations in connection with this RFP and associated Bid Documents.
7. It is the responsibility of each bidder to be familiar with all of the specifications, terms and conditions and, if applicable, the site condition. By the submission of a Bid, the Bidder certifies that if awarded a contract they will make no claim against the County based upon ignorance of conditions or misunderstanding of the specifications.
8. Patent indemnity: Vendors who do business with the County shall hold the County of Jackson, its officers, agents and employees, harmless from liability of a nature or kind, including cost and expenses, for infringement or use of any patent, copyright or other proprietary right, secret process, patented or unpatented invention, article or appliance furnished or used in connection with the contract or purchase order.
9. Insurance certificates are not required at the time of submission. However, if awarded, the Contractor agrees to meet the minimum insurance requirements posted in the terms and conditions. This documentation must be provided to the County, prior to award, and shall include an insurance certificate and additional insured certificate, naming the County of Jackson, which meets the minimum insurance requirements, as stated in the terms and conditions.

2.1 Company Profile

Official Name of Bidder: Textron E-Z-GO LLC		Type of Entity/Organization (check one):
Street Address: 1451 Marvin Griffin Road		<input type="checkbox"/> Corporation
City: Augusta		<input type="checkbox"/> Joint Venture
State: GA	Zip Code: 30906	<input type="checkbox"/> Limited Liability Partnership
Website: www.textron.com		<input type="checkbox"/> Partnership
Primary Contact Name: Fritz Middleton		<input checked="" type="checkbox"/> Limited Liability Corporation
Primary Contact Phone Number 616-402-3799		<input type="checkbox"/> Non-Profit / Church
Primary Contact Email Address: fmiddleton@textron.com		<input type="checkbox"/> Other: _____
Company's Dun & Bradstreet (D&B) number: 119-917-3492		
Has your company been debarred by the Federal Government? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <i>If yes, has it been lifted and if so, when?</i>		
Has your company been debarred by State Governments? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <i>If yes, has it been lifted and if so, when?</i>		
Brief history of your company, including the year it was established: E-Z-GO was established in 1954 and purchased by Textron in 1960. We have been a leader in the golf car industry for over 70 years.		
Signature: 		
Name and Title of Signer: Rocco Sica, VP, General Counsel		
Date: 5/27/2025		

2.2 References

Provide a minimum of five (5) customer references for product and/or services of similar scope within the past 5 years.

Entity Name: Willow Metro Park	
Contact Name: Neil Eby	Title: Purchasing Supervisor
City: Brighton	State: Michigan
Phone Number: 734-664-0632	Years Serviced: 3
Description of Services: (75) RXV Elite fleet cars	
Annual Volume: NA	

Entity Name: Stony Creek Metro Park	
Contact Name: Neil Eby	Title: Purchasing Supervisor
City: Brighton	State: Michigan
Phone Number: 734-664-0632	Years Serviced: 2
Description of Services: (80) RXV Elite fleet cars	
Annual Volume:	

Entity Name: City of Detroit	
Contact Name: Karen Peek	Title: Director of Golf Operations
City: Detroit	State: Michigan
Phone Number: 248-396-4301	Years Serviced: 6
Description of Services: 230 RXV Ex1 fleet cars	
Annual Volume:	

Entity Name: Washtenaw County Parks - Pierce Lake	
Contact Name: Mike Kettler	Title: General Manager
City: Chelsea	State: Michigan
Phone Number: 734-395-6700	Years Serviced: 18
Description of Services: (72) RXV Elite	
Annual Volume:	

Entity Name: Jackson County Parks - Cascades Golf Course	
Contact Name: Phil Fischmeister	Title: Director of Golf
City: Jackson	State: MI
Phone Number: 517-745-9610	Years Serviced: 20
Description of Services: (68) RXV Elite	
Annual Volume:	

SECTION 3.0 – BIDDING, EVALUATION, SELECTION & AWARD PROCESS

This section contains key project dates and activities as well as instructions to proposers on how to prepare and submit their proposal.

ANTICIPATED TIMETABLE	
Release of RFP:	May 1, 2025
Proposers Questions Due:	May 8, 2025
Questions and Answers Posted:	May 15, 2025
Proposals Due by (10:00 am/ EST) *:	May 29, 2025

*Any response received later than the specified deadline will be disqualified.

3.1 Jackson County Responsibility

Jackson County is not responsible for representations made by any of its officers or employees prior to the execution of the Master Agreement unless such understanding or representation is included in the Master Agreement.

3.2 Truth and Accuracy of Representations

False, misleading, incomplete, or deceptively unresponsive statements in connection with a proposal shall be sufficient cause for rejection of the proposal. The evaluation and determination in this area shall be at Jackson County Administrator/Purchasing agent designee's sole judgment and his/her judgment shall be final.

3.3 Proposers Questions

Proposers may submit written questions regarding this RFP by e-mail to the address identified below. All questions must be received by 5:00 pm EST (Eastern Standard Time) no later than May 8, 2025. All questions, without identifying the submitting company, will be compiled with the appropriate answers and issued as an addendum to the RFP.

When submitting questions please specify the RFP section, paragraph number, and quote the language that prompted the question. This will ensure that the question can be quickly found in the RFP. Jackson County reserves the right to group similar questions when providing answers. Questions should be addressed to:

Email address: purchasing@mijackson.org

Jackson County may modify the RFP at any time during the bid process. All changes to the RFP will be posted under the bid number and each posting officially revises the RFP.

3.4 Preparation of the Proposal

Each Proposer must submit a complete proposal in response to this RFP. The proposal must remain valid for at least 120 days from the due date for responses to this RFP.

All proposals should include the following:

1. Cover Letter – introducing the firm and providing a brief synopsis of their experience in providing the services being requested in the RFP.
2. Executive Summary – briefly outlining the firm's response to the RFP, their qualifications, and other pertinent information which might assist the evaluation team in evaluating the firm's proposal.
3. Firm's response to the Scope of Work outlined in Section 1 of the RFP.
4. Letter of Transmittal – containing the following information:
 - a. Companies which will be providing the services required in the RFP and identifying any subcontractors (if known) which will be used.
 - b. Point of contact for RFP clarification or additional information.
 - c. Person authorized to legally obligate the vendor.
 - d. Contact information to include name, address, phone, fax, and/or email.
 - e. Statement of no inducement: a statement certifying that no attempt has been made or will be made by the vendor to induce any other person or vendor to submit or not to submit a bid with regard to this RFP. Furthermore, this is to certify that the bid contained herein is submitted in good faith and not pursuant to any agreement or discussion with, or inducement from, any vendor or person to submit a complementary or other non-competitive bid.
 - f. Statement of no investigation/conviction: a statement certifying that the bidder, its affiliates, parent company, subsidiaries, officers, directors, subcontractors, and employees are not currently under investigation by any governmental agency and have not in the last five years been convicted or found liable for any act prohibited by State or Federal law in any jurisdiction, involving conspiracy or collusion with respect to bidding or the performance of any public contract.
5. Vendor's Experience – Given the project objectives, the firm should demonstrate an established competence with respect to providing golf carts, supplies, and maintenance. The firm should list at least five (5) references from County or other governmental entities within the State of Michigan.
 - a. Proposals should include in this section a listing of qualifying experience, including the name of the County or governmental entity and the number of years of providing service to that entity. Additionally, include the name, address, and phone number of the official responsible for the client organization who may be contacted.
6. Vendor's Insurance Requirements – Vendor shall furnish Jackson County with certificates of insurance indicating proof of insurance and level of insurance in the following areas:
 - a. Workers Compensation
 - b. Employer's Liability
 - c. Commercial General Liability (or Comprehensive)
 - d. Motor Vehicle Insurance
7. Indemnification - The vendor shall hold harmless, defend, and indemnify Jackson County, its officers, and employees, from all claims of bodily injury, including death, and

property damage arising from or alleged to be caused by the vendor's acts or omissions related to the performance of the contract.

8. Billing Procedures - The vendor will describe their firm's billing procedures in detail. The proposal should include a sample invoice and detailed explanation.
9. Company Profile (Section 2.1).
10. References (Section 2.2).
11. Attachment A and Attachment B – Pricing Sheets.

3.5 Bid Submission Deadline

The Deadline for receipt of Bids is: May 29, 2025, 10:00 AM EST (the "Due Date").

1. Submit an electronic version of your Bid to Jackson County via email to purchasing@mijackson.org not later than **10:00 a.m. on May 29, 2025**. Jackson County has no obligation to consider any proposal that is not timely received. Note: Timely delivery is regarded as to the time and date that the e-mail arrives within Jackson County not when the e-mail was sent. Proposals will not be accepted via U.S. mail or any other delivery method.
2. APPLICANTS ARE RESPONSIBLE FOR ASSURING THAT THE FOLLOWING IDENTIFYING INFORMATION APPEARS IN THE SUBJECT LINE OF YOUR EMAIL: "RFP JC-071-041425" with Company Name, and "message 1 of 3" as appropriate if the proposal consists of multiple emails. Note: All e-mails from a Proposer must be received by Jackson County by the stated time and date in order for the proposals to be deemed submitted on time.
3. No Bid may be withdrawn after the deadline for submission.

3.6 Adherence to Mandatory Requirements (Pass/Fail)

Jackson County Administrator or designee shall review RFP responses and determine if the Proposer meets the minimum requirements as outlined in this RFP.

Failure of the proposer to comply with the minimum mandatory requirements may eliminate its proposal from any further consideration. Jackson County may elect to waive any informality in a proposal if the sum and substance of the proposal is present.

3.7 Evaluation Process

All bids will be reviewed for compliance with the mandatory requirements stated within this RFP. Bids not meeting the mandatory requirements will be deemed non-responsive and eliminated from further consideration. Jackson County may elect to waive any informality in a proposal if the sum and substance of the proposal is present.

- A. Jackson County may contact the Proposer for clarification of the Proposer's Bid.
- B. Jackson County may use other sources of information to perform the evaluation.
- C. Jackson County may require the Proposer to submit additional and/or supporting materials.

Responsive bids will be evaluated on the factors identified in this RFP. The Proposer(s) whose bid is advantageous to the County, taking into consideration the evaluation factors, will be recommended for award approval.

After a prospective vendor has been selected, Jackson County and the prospective vendor(s) will negotiate a Master Agreement. If a satisfactory Master Agreement cannot be negotiated, Jackson County may, at its sole discretion, begin negotiations with the next qualified proposer who submitted a proposal.

3.8 Evaluation Criteria

It is the intent of Jackson County to conduct a comprehensive, fair, and impartial evaluation of the bids received in response to this Request for Proposal. Proposals will be evaluated based upon the criteria below which are determined to be the most critical including qualifications, experience, and timeliness which could be overriding factors, and price may not be determinative in the issuance of a contract or award. The selected bid will be the response deemed most advantageous to Jackson County based on the following criteria:

1. Evaluation Factors for Statement of Work (Section 1) – 40 points
2. Company Profile (Section 2.1) - 10 points
3. References (Section 2.2) – 30 points
4. Pricing (Attachment A and B) – 20 points

The County of Jackson reserves the right to request references in addition to those provided by the proposer, to investigate any references or representatives of projects that the proposer worked on whether or not furnished by the proposer, and to investigate the past performance of any proposer. The County of Jackson investigation of proposer qualifications may include inquiry into the proposer's performance of similar services, compliance with specifications and contractual obligations, completion, or delivery of services on schedule, proposer's lawful payment of suppliers, subcontractors, and workers, and other relevant matters.

3.9 Optional Tools to Enhance Evaluation Process

Jackson County during the evaluation of proposals may find it necessary to utilize one or multiple tools, as listed below, to facilitate their understanding of the proposal(s) in order to select the best offering to Jackson County:

- Clarifications
- Deficiency Report
- Oral Presentation
- Site Visit
- Best and Final Offer (BAFO)
- Negotiations

3.10 Jackson County Option to Reject Proposals

Jackson County may, in its sole and absolute discretion, reject any or all proposals submitted in response to this RFP. Jackson County shall not be liable for any costs incurred by the Proposer in connection with the preparation and submission of any proposal. Jackson County reserves the right to waive inconsequential disparities in a submitted proposal.

3.11 Freedom of Information Act

This contract and all information submitted to Jackson County by the Contractor and Proposers is subject to the Michigan Freedom of Information Act (FOIA), 1976 PA 442, MCL 15.231, et seq.

Jackson County shall not, in any way, be liable or responsible for the disclosure of any such record or any parts thereof, if disclosure is required or permitted under the Michigan Freedom of Information Act or otherwise by law. The Proposer(s) must specifically label only those provisions of the proposal, which are actually trade secrets, confidential, or proprietary in nature. A blanket statement of confidentiality or the marking of each page of the proposal as "Trade Secret", "Confidential", or "Proprietary" shall not be permitted. Any such designation will be disregarded.

By submitting a response to this RFP, the Proposer shall be deemed to have agreed to indemnify and hold harmless Jackson County for any liability arising from or in connection with Jackson County's failure to disclose, in response to a request under the Michigan Freedom of Information Act, any portion or portions of the Proposer's response to this RFP which have been marked "Trade Secret," "Confidential," or "Proprietary."

3.12 Contacts with Jackson County Personnel

All contact with Jackson County regarding this RFP or any matter relating thereto must be in e-mailed as follows:

Email address: purchasing@mijackson.org

If it is discovered that a Proposer contacted and received information regarding this solicitation from any Jackson County personnel other than the Procurement Contact, Jackson County, in its sole discretion, may disqualify its proposal from further consideration. Only those communications made by Jackson County in writing will be binding with respect to this RFP.

3.13 Final Agreement Award Determination

Jackson County reserves the right to make one total award, one award for each section, multiple awards, or a combination of awards, and to exercise its judgment concerning the selection of one or more proposals, the terms of any resultant agreement(s), and the determination of which, if any, proposal(s) best serves the interests of Jackson County.

3.14 Cancellation

An IFB, RFP, RFP, or other solicitation may be cancelled, or any or all bids or proposals may be rejected in whole or in part as may be specified in the solicitation, when it is in the best interest of the County in accordance with regulations.



THE PIGS: Affectionate Differences

**ATTACHMENT A - Pricing Sheet for
Lease to Purchase Golf Carts
Cascades Golf Course**

RFP JC-071-041425
Golf Carts, Supplies, and Maintenance

Failure to complete this form may result in your Bid being deemed non-responsive and rejected without further evaluation.

Complete and submit this price sheet with the bid response.

	List Delivery Date:	December 1, 2025
	Nearest parts and service location:	Factory Direct on Sight service within 96 hours of service request submission - On line service request through QR code
	Comments/Notes:	E-Z-GO has over 300,000 Elite fleet cars and 150,000 Pace units in the field. We are the only manufacturer that service both our fleet cars and GPS units with the same Service technician. Our on-line service request system is the most efficient and reliable in the industry

Bidder Name:	Rocco Sica		
Signature:		Date:	5/27/2025
Company Name:	Textron E-Z-GO, LLC	Address:	1451 Marvin Griffin Rd Augusta, GA 30906

**ATTACHMENT B - Pricing Sheet for
Lease, Purchase, Lease to Purchase and Rental of Golf Carts**

RFP JC-071-041425
Golf Carts, Supplies, and Maintenance

Failure to complete this form may result in your Bid being deemed non-responsive and rejected without further evaluation.

Complete and submit this price sheet with the bid response.

Notes to Bidders: Enter Manufacturers, Year/Make/Model/Numbers, Minimum Order, Discounts and Pricing for each item being bid. For those categories not being bid, enter "No Bid."

If offering discounts off an entire catalog, enter discount percentage, indicate "entire catalog" in each category, and submit catalog with bid response.

Provide product brochures or catalogs, manufacturer specification sheets (electronic) in PDF format.

Provide Manufacturer Warranty Information AND any Additional Vendor "Value-Added" Warranty for each item with your proposal.

Use "Additional Information" if space provided does not include enough space to describe proposed offering.

Type	Category	Manufacturer Name	Year/Make/Model Number	Unit Price	Minimum Order	Percentage Discount Off MSRP	Volume Discount	Jackson/MAC Price
Lease	Electric Golf Cart(s)							
75	E-Z-GO RXV Elite fleet cars w- Pace 10Ex	E-Z-GO	2026/RXV/Elite	\$233.14	NA	10%	NA	\$233.14
			Pace 10Ex					
	Gas Golf Cart(s)							

JC-071-041425

Lease agreement terms (describe):

60 month fair market value lease - 8 days per year May-December 2026-2030 - Monthly payment \$17,485.50

Additional information (i.e., installation, delivery, etc., if applicable):

Additional Information (i.e., installation, delivery, etc., if applicable):

Lease to Purchase	Electric Golf Cart(s)					
75	2026 RXV Elite w-Pace 10Ex	E-Z-GO	2026 RXV Elite w-Pace	\$284.17	NA	10%

JC-071-041425

Lease to purchase terms (describe):

60 month capital lease - 8 Payments per year May-December 2026-2030 - Monthly payment \$21,312.75 - Financed with PNC - Jackson County will own cars at conclusion of lease payments

Additional Information (i.e., installation, delivery, etc., if applicable):

Rental	Electric Golf Cart(s)
	No Bid
	Gas Golf Cart(s)
	No Bid

Gas Golf Cart(s) _____

	Rental agreement terms (describe):
	Additional Information (i.e., installation, delivery, etc., if applicable):

Bidder Name:	Rocco Sica	
Signature:		
Date:	5/27/2025	
Company Name:	Address: 1451 Marvin Griffin Rd Augusta, GA 30906	
Textron E-Z-GO LLC		

Jackson County Cascades Golf Course

1.2 Minimum Qualifications

JC-071-041425

-Cover Letter

E-Z-GO was founded in 1954. We have been owned by Textron since 1960. E-Z-GO is known for many innovations in the golf car industry. Currently we have Lithium powered vehicles at over 3500 golf courses and Pace GPS systems installed at over 2000 golf courses throughout the world. We currently service Michigan with a factory direct sales and service model.

-Executive Summary

With 230,000+ golf carts on more than 3,750 courses, E-Z-GO ELiTE® lithium vehicles, powered by Samsung SDI lithium technology, are the proven leader in lithium performance. E-Z-GO sets the bar in proven reliability as the first golf cart manufacturer to use lithium technology. We deliver that experience with a lighter, more compact battery that reduces overall weight which preserves your turf. ELiTE vehicles automatically monitor efficiency, state of charge, temperature and overall battery health so you do not have to. There's zero battery maintenance needed at the end of the day so your golf carts will always be ready for the next round. With an ELiTE lithium fleet, courses can enjoy peace of mind that golfers will have long-lasting consistent power. With E-Z-GO, spend less time and energy charging your fleet, and there's no need to wait for a full charge to get back onto the course. Golf cars are manufactured in Augusta, Georgia and will be delivered to the facility within 8 weeks of a submitted Purchase order. Service is provided by a factory service technician employed by Textron E-Z-GO, LLC. Service is able to be requested through our mobile service request QR code. Cascades is currently using this service request service. Service and repairs can be expected to be completed within 72 hours of submitted request.

-Scope of Work

E-Z-GO will be able to perform all scope of work requested in this RFP
Delivery of (75) RXV Elite fleet vehicles with requested accessories and Pace 10Ex GPS Screens. All pricing will include set-up, delivery, warranty per attached warranty statement and warranty service

-Letter of Transmittal

Textron, E-Z-GO LLC will manufacture, deliver and service all golf cars, utility vehicles and Pace screens purchased by the County of Jackson. If the County of Jackson should decide to finance equipment, PNC will provide financing and lease documentation. The County of Jackson will enter into a finance agreement with PNC. PNC finances the current fleet of golf cars on property.

Company Contact Name & Customer Service and Sales

Fritz Middleton – Territory Sales Manager, Sr

347 Oakwood Lane

Perry, MI 48872

fmiddleton@textron.com

cell – 616-402-3799

Service Contact

Jason Moore
Jmoore05@textron.com
Cell – 517-245-5473

-References

Huron Clinton Metro Parks
13000 High Ridge Dr
Brighton, MI 48114
Neil Eby – 734-664-0632

RXV Elite cars installed at:

Stony Creek – (80) RXV Elite since 2024,
Lake Erie – (80) RXV Elite since 2024
Indian Springs – (70) RXV Elite since 2023,
Willow – (70) RXV Elite 2023

Washtenaw County
Pierce Lake Golf Course – (72) RXV Elite 2023 – Customer since 2011
1175 S Main St
Chelsea, MI 48118
Mike Kettler – 734-395-6700

City of Birmingham Lincoln Hills and Springdale – (39) RXV Elite 2022
300 Strathmore
Birmingham, MI 48012
Jackie Brito – 248-417-7774

Calderone Golf Club – (72) RXV Elite 2021 – Customer since 2007
4490 Willis Rd
Grass Lake, MI 49240
Brian Roberts – 517-449-3631

Country Club of Jackson – (60) RXV Elite 2024 – Customer since 2004
3135 Horton Rd
Jackson, MI 49203
Ron Beurmann – 517-740-7111

-Billing Procedures

Jackson County, Cascades Golf Course has an established account # 48912 with 20 years of experience ordering parts and service from E-Z-GO.

Leasing contract will be held by PNC Equipment finance. Currently Jackson County, Cascades Golf Course pays monthly payments May-December. This contract is current.

-Pricing is submitted and in the approval process.

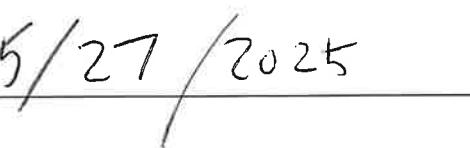
- Statement of no inducement: No attempt has been made or will be made by Textron E-Z-GO LLC to induce any other person or vendor to submit or not to submit a bid with regard to this RFP. Furthermore, this is to certify that the bid contained herein is submitted in good faith and not pursuant to any agreement or discussion with, or inducement from, any vendor or person to submit a complementary or other non-competitive bid.
- Statement of no investigation/conviction: This certifies that Textron E-Z-GO LLC, its affiliates, parent company, subsidiaries, officers, directors, subcontractors, and employees are not currently under investigation by any governmental agency and have not in the last five years been convicted or found liable for any act prohibited by State or Federal law in any jurisdiction, involving conspiracy or collusion with respect to bidding or the performance of any public contract.
- Person authorized to legally obligate Textron E-Z-GO LLC:
Rocco Sica
VP, General Counsel
1451 Martin Griffin Rd.
Augusta, GA 30906
Ph: 706-798-4311
rsica@textron.com

Textron E-Z-GO LLC:

By: 

Rocco Sica

VP, General Counsel

Date: 



MAC

ACCEPTANCE/ACKNOWLEDGEMENT OF ADDENDUM #1

**RFP-JC-071-041425
GOLF CARTS, SUPPLIES, AND MAINTENANCE**

To be signed and returned with proposal submission.

Company:	Textron E-Z-GO LLC	Date:	5/27/2025
Authorized Signature:			
Printed:	Rocco Sica, VP, General Counsel		



ACCEPTANCE/ACKNOWLEDGEMENT OF ADDENDUM #2

**RFP-JC-071-041425
GOLF CARTS, SUPPLIES, AND MAINTENANCE**

To be signed and returned with proposal submission.

Company:	<i>Textron E-Z-GO, LLC</i>	Date:	<i>June 5, 2025</i>
Authorized Signature:	<i>Lucky Whittle</i>		
Printed:	<i>Fritz Middleton</i>		

Limited Warranty Terms and Conditions – RXV ELiTE Fleet Vehicles

Textron Specialized Vehicles Inc. ("Company") provides that any new Model Year 2025 E-Z-GO RXV Fleet Elite electric vehicle (Vehicles factory equipped with a lithium battery pack) (the "Vehicles") and/or the battery charger for the Vehicle's lithium battery pack purchased from the Company, a Company affiliate, or an authorized Company dealer or distributor, or leased from a leasing company approved by the Company, shall be free from defects in material or workmanship under normal use and service (the "Limited Warranty"). This Limited Warranty with respect only to parts and labor is extended to the Original Retail Purchaser or the Original Retail Lessee ("Purchaser") for defects reported to the Company no later than the following warranty periods for the Vehicle parts and components set forth below (the "Warranty Period"):

Part or Component	Warranty Period
FRAME - WORKMANSHIP	LIFETIME
SUSPENSION - Steering Gearbox, steering column, shocks and leaf springs	4 Years
MAJOR ELECTRONICS – Electric motor, solid state speed controller	4 Years
LITHIUM BATTERY SYSTEM – Battery pack, battery management system, battery charger, and charger receptacle	5 Years
PEDAL GROUP - Pedal assemblies, and motor brake	4 Years
SEATS - Seat bottom, seat back and hip restraints	3 Years
CANOPY SYSTEM - Canopy and canopy struts	4 Years
POWERTRAIN – Electric axle	3 Years
BODY GROUP – Front and rear cowls, side panels and instrument panel	3 Years
OTHER ELECTRICAL COMPONENTS – Solenoid, limit switches, DC/DC converter, F&R switch, charger cord, wiring harness	3 Years
ALL REMAINING COMPONENTS - All options and accessories supplied by E-Z-GO at time of delivery, and all components not specified elsewhere	2 Years
INITIAL ADJUSTMENTS – Initial alignment, adjustments, fastener tightening	90 days
ALL PACE SCREENS supplied by Company at time of purchase	5 Years
ALL OTHER PACE COMPONENTS supplied by Company at time of purchase	3 Years

The Warranty Period for all parts and components of the Vehicle other than Lithium Batteries shall commence on the date of delivery to the Purchaser's location or the date on which the Vehicle is placed in Purchaser-requested storage. The Warranty Period for Lithium Batteries shall commence on the earliest of the following dates:

- of Vehicle delivery to the Purchaser's location,
- on which the Vehicle is placed in Purchaser-requested storage or
- that is sixty (60) days from the date of sale or lease of the Vehicle by the Company to an authorized Company dealer or distributor.

Parts repaired or replaced under this Limited Warranty are warranted for the remainder of the length of the original Warranty Period. This Limited Warranty applies only to the Purchaser and not to any subsequent purchaser or lessee without the prior written approval from the Director of the Company's Customer Care / Warranty Department.

EXCLUSIONS: Specifically EXCLUDED from this Limited Warranty are:

- routine maintenance items, normal wear and tear, cosmetic deterioration or electrical components damaged as a result of fluctuations in electric current;
- damage to or deterioration of a Vehicle, part or battery charger resulting from an accident or collision, or from the neglect, abuse, or inadequate maintenance of the Vehicles;
- damage resulting from installation or use of parts or accessories not approved by Company, including but not limited to subsequent failures of the Vehicle, other parts or the battery charger due to the installation and/or use of parts and accessories not approved by Company;
- warranty repairs performed by someone other than a Company branch or an authorized and qualified Dealer designee. Warranty repairs performed by someone other than a Company branch or an authorized and qualified Dealer or designee shall void the Limited Warranty;
- damage or loss resulting from acts of nature, vandalism, theft, war or other events over which Company has no control;
- any and all expenses incurred in transporting the Vehicle to and from the Company or an authorized and qualified Dealer, distributor or designee for warranty service or in performing field warranty service; and
- any and all expenses, fees or duties incurred relative to inbound freight, importation, or customs.

THIS LIMITED WARRANTY MAY BE VOIDED OR LIMITED AT THE SOLE DISCRETION OF COMPANY IF THE VEHICLE AND/OR BATTERY CHARGER:

- shows indications that routine maintenance was not performed in accordance with the Owner's Manual provided with the Vehicle, including but not limited to rotation of fleet, proper tire inflation, and lack of charging;
- shows indications that non-recommended lubricants were applied to the Vehicle and any part thereof;
- shows indications that the speed governor was adjusted or modified to permit the Vehicle to operate beyond Company specifications;
- shows indications that it has been altered or modified in any way from Company specifications, including but not limited to alterations to the speed braking system, electrical system, passenger capacity or seating;
- has been altered to be used or operated outside of Company approved applications, specified environments or performance conditions;
- is equipped with tires not expressly approved by Company for use with the Vehicles;
- lacks an adequate number of operating battery chargers, or uses unapproved battery chargers for the Vehicle or uses extension cords with battery chargers;
- shows indication that the battery charger has been modified to charged vehicles not approved for the charger;
- has electrical accessories that are not manufactured or sold by the Company for use with the Vehicle or any electrical energy consuming devices installed directly to the battery pack;
- shows indications that the battery pack was disassembled, opened, or tampered with in any way;
- shows indications that attempts may have been made to intentionally reduce the battery pack life;
- contain lithium battery packs that are not paired with the battery management system as supplied by the Company;



Storage and Operation Limitations Condition	Time Allowed
STORAGE BETWEEN CHARGE CYCLES	3 months
STORAGE BETWEEN -22°F (-30°C) AND -4°F (-20°C) STORAGE ONLY – NO CHARGING OR DISCHARGING OF BATTERY PACK	1 month
OPERATION OF VEHICLE BELOW -4°F (-20°C) OR ABOVE 140°F (60°C)	NOT ALLOWED

USE OF NON-APPROVED PARTS AND ACCESSORIES: THIS LIMITED WARRANTY SHALL NOT APPLY TO ANY PROPERTY DAMAGE OR ADDITIONAL ENERGY CONSUMPTION ARISING FROM OR RELATED TO PARTS OR ACCESSORIES NOT MANUFACTURED OR EXPRESSLY AUTHORIZED BY THE COMPANY, OR WHICH WERE NOT INSTALLED BY THE COMPANY, ITS DEALERS OR DISTRIBUTORS, INCLUDING BUT NOT LIMITED TO GPS SYSTEMS, COOLING AND HEATING SYSTEMS, COMMUNICATION SYSTEMS, INFORMATION SYSTEMS, OR OTHER FORMS OF ENERGY CONSUMING DEVICES WIRED DIRECTLY OR INDIRECTLY TO THE VEHICLE BATTERIES.

REMEDY: Purchaser's sole and exclusive remedy under this Limited Warranty in the event of a defect in material or workmanship in the Vehicle, any part or component, or battery charger during the applicable Warranty Period is that Company will, at its sole option, repair or replace any defective parts. For such warranty repairs or replacements, the Company may, at its discretion, provide factory reconditioned parts or new components from alternate suppliers. All replaced parts become the sole property of the Company. This exclusive remedy will not be deemed to have failed of its essential purpose so long as the Company has made reasonable efforts to repair or replace the defective parts.

DISCLAIMER: *THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED FOR THE VEHICLES AND BATTERY CHARGER AND IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ALL SUCH OTHER WARRANTIES BEING EXPLICITLY DISCLAIMED.*

LIABILITY LIMITATIONS: IN NO CASE SHALL THE COMPANY BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DEATH, PERSONAL INJURY OR PROPERTY DAMAGE ARISING FROM OR RELATED TO ANY ALLEGED FAILURE IN A VEHICLE OR BATTERY CHARGER, OR ANY DAMAGE OR LOSS TO THE PURCHASER OR ANY THIRD PARTY FOR LOST TIME, INCONVENIENCE OR ANY ECONOMIC LOSS, WHETHER OR NOT THE COMPANY WAS APPRISED OF THE FORSEEABILITY OF SUCH DAMAGES OR LOSSES. ANY LEGAL CLAIM OR ACTION ARISING THAT ALLEGES BREACH OF WARRANTY MUST BE BROUGHT WITHIN THREE (3) MONTHS FROM THE DATE THE WARRANTY CLAIM ARISES. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY MAY LAST, SO THE ABOVE EXCLUSIONS AND LIMITATIONS MAY NOT APPLY TO YOU

WARNING: ANY MODIFICATION OR CHANGE TO THE VEHICLE OR BATTERY CHARGER WHICH ALTERS THE WEIGHT DISTRIBUTION OR STABILITY OF THE VEHICLE, INCREASES THE VEHICLE'S SPEED, OR ALTERS THE OUTPUT OF THE BATTERY CHARGER BEYOND FACTORY SPECIFICATIONS, CAN RESULT IN PROPERTY DAMAGE, PERSONAL INJURY OR DEATH. DONOTMAKEANY SUCHMODIFICATIONSORCHANGES. SUCH MODIFICATIONS OR CHANGES WILL VOID THIS LIMITED WARRANTY. THE COMPANY DISCLAIMS RESPONSIBILITY FOR ANY SUCH MODIFICATIONS, CHANGES OR ALTERATIONS WHICH WOULD ADVERSELY IMPACT THE SAFE OPERATION OF THE VEHICLE OR BATTERY CHARGER.

LITHIUM BATTERY WARRANTY LIMITATIONS, CONDITIONS AND EXCEPTIONS:

- Claims for battery replacement require specific testing, as specified by Company's Customer Care / Warranty Department. The Company, or an authorized Company dealer or distributor, should be contacted to obtain a copy of the required tests.
- IF IT IS DETERMINED THAT PARTS OR ACCESSORIES WERE INSTALLED DIRECTLY TO THE VEHICLE'S BATTERY PACK WITHOUT THE COMPANY'S EXPRESS WRITTEN APPROVAL, THEN THE WARRANTY FOR THE BATTERY PACK AND THE BATTERY MANAGEMENT SYSTEM SHALL BE VOID.**
- ALL NON-FACTORY INSTALLED ACCESSORIES REQUIRE THE INSTALLATION AND USE OF A COMPANY APPROVED DC TO DC CONVERTER THAT USES ENERGY FROM ALL BATTERIES.
- Electric Vehicle storage facilities must provide the following:
 - ample electrical power to charge all Vehicles and allow the charger to shut off automatically;
 - battery chargers must each have an independent dedicated 15 amp circuit;
 - each battery charger must be connected to its circuit with at minimum a NEMA 15-5R three-pin receptacle;
 - one (1) functional charger for each Vehicle in the fleet with a proper electrical supply as specified above; and
 - BATTERY CHARGERS MUST BE THE COMPANY APPROVED CHARGERS FOR LITHIUM BATTERY PACK VEHICLES.

OTHER COMPANY RIGHTS:

- Company may perform semi-annual vehicle inspections (directly or through assigned Company representatives) through the term of any fleet lease.
- Company may improve, modify or change the design of any Company vehicle, part or battery charger without being responsible to modify previously manufactured vehicles, parts or battery chargers.
- Company may audit and inspect the Purchaser's facility, maintenance records and its Vehicles prior to approving any warranty claim; furthermore, Company may use a third party to perform such audit or inspection of the Purchaser's storage facilities, and/or batteries.
- THE WARRANTY FOR ALL VEHICLES IN A FLEET SHALL BE VOIDED IF DATA SUBMITTED FOR AN INDIVIDUAL VEHICLE WARRANTY CLAIM CONTAINS FALSE OR MISLEADING INFORMATION.**

AUTHORITY: No Company employee, dealer, distributor or representative, or any other person, has any authority to bind Company to any modifications of the terms and conditions of this Limited Warranty without the express written approval from the Director of the Company's Customer Care / Warranty Department.

**FOR FURTHER INFORMATION, CALL 1-800-774-3946, GO TO TSV.COM, OR WRITE TO TEXTRON SPECIALIZED VEHICLES INC., ATTENTION:
TSV CUSTOMER CARE / WARRANTY DEPARTMENT, 1451 MARVIN GRIFFIN ROAD, AUGUSTA, GEORGIA 30906 USA.**

TSV P/N 657284G25





OWNER'S MANUAL

RXV

with IntelliBrake™ Technology



10036459-C



OWNER'S MANUAL

RXV ELiTE

FLEET

FREEDOM

FREEDOM 2+2

MODEL YEAR 2024 - CURRENT

CONTACT INFORMATION

Textron Specialized Vehicles, Inc.

1451 Marvin Griffin Road

Augusta, Georgia, USA 30906-3852

North America:

1-800-774-3946 Technical Assistance and Warranty

1-888-438-3946 Service Parts

001-706-798-4311 International

www.ezgo.com

WELCOME

Thank you for purchasing this vehicle. Before driving your new vehicle, read this owner's manual to familiarize yourself with safe driving practices, operation, features and controls.

This manual contains instructions for minor maintenance only. Information about major repairs can be found in the repair manual. Your dealer has thorough knowledge of your vehicle and wants your total satisfaction with your purchase. We recommend you return to your dealership for all of your service needs during, and after the warranty period.

Repair or replacement parts can be purchased from your dealer or through the manufacturer's parts and accessories department.

TSV maintains the right to change the design of the vehicle without responsibility to make the changes on units purchased before changes were made. The information in this manual can change without notice.

All information in this owner's manual is based on the latest product information at the time of publication. Due to constant improvements in the design and quality of production components, some discrepancies may be found between your vehicle and the information presented in this publication. The content in this publication is intended for reference use only. The manufacturer is not liable for omissions or inaccuracies. Any reprinting or reuse of the content in this publication, whether whole or in part, is expressly prohibited.

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INTRODUCTION

The following symbols appear throughout this manual and on vehicle labels. Your safety is involved when these symbols are used. Become familiar with their meanings before reading the manual.

DANGER	DANGER indicates a hazardous situation that, if not avoided, will result in death or serious injury.
WARNING	WARNING indicates a hazardous situation, if not avoided, could result in death or serious injury.
CAUTION	CAUTION indicates a hazardous situation that, if not avoided, could result in minor or moderate injury.
NOTICE	<i>NOTICE provides key information by clarifying instructions.</i>



The **PROHIBITION SAFETY SIGN** indicates an action **NOT** to take in order to avoid hazard.



The **MANDATORY ACTION SIGN** indicates an action that **NEEDS** to be taken to avoid a hazard.



Failure to comply with the warnings in this manual can result in severe injury or death.

Read this entire manual carefully before operating this vehicle. Do not attempt to operate this vehicle until you have thorough knowledge of the controls and features.

Regular inspections and maintenance, along with good operating techniques, will help ensure your safe enjoyment of the capabilities and reliability of this vehicle.

This vehicle was designed and manufactured in the United States of America (USA). The standards and specifications in the following information originate in the USA unless otherwise indicated.

When servicing motors, all adjustments and replacement components must be per original vehicle specifications to maintain the USA Federal and State emission certification applicable at the time of manufacture.

MANUFACTURER'S INTENDED USE

This vehicle is designed and manufactured for off road use only. Use on public streets, roads or highways is illegal in most areas and increases the risk of an accident involving other vehicles and people. This vehicle does not meet FMVSS (Federal Motor Vehicle Safety Standards) for public street, road, or highway use.

Check all laws and regulations before choosing an area to operate your vehicle.

WARRANTY AND REGISTRATION

Register the vehicle at www.ezgo.com.

A vehicle warranty statement is included with the purchase of a new vehicle.

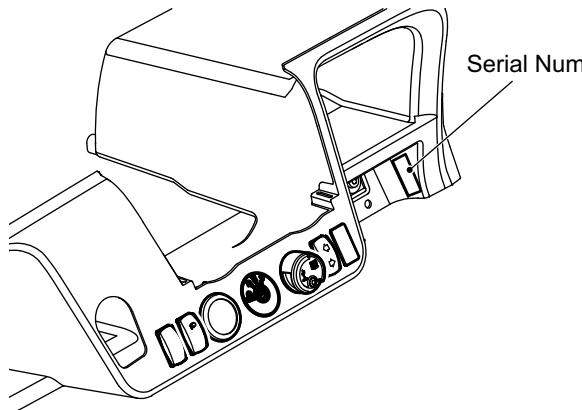
Use Original Equipment Manufacturer (OEM) approved parts to keep the vehicle warranty effective.

All information, including coverage, limitations, exclusions and how to obtain warranty service is included in the literature package with the purchase of the vehicle. It can also be obtained from an authorized dealer.

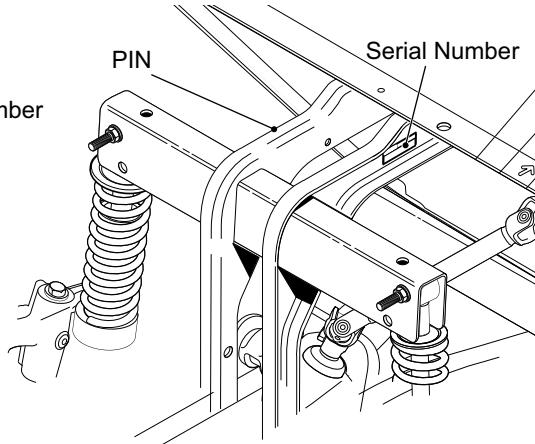
INTRODUCTION

VEHICLE SERIAL NUMBER LOCATION

Four serial number and manufacture date code labels are on the vehicle. One label is located on the lower right wall of the dash panel. The second label is located on the driver side frame under the front splash shield. The third and fourth labels are located on the passenger side frame rail at the rear of the vehicle. A PIN label is located on the passenger side frame under the front splash shield.



Serial Number Location on Dash



Serial Number Location on Front Frame

Design changes occur on a continuous basis. To order the correct components for the vehicle, the serial number or PIN and manufacture date are required.

Record the vehicle identification numbers in the spaces provided below. These identification numbers are required when ordering parts from the manufacturer.

Vehicle Serial Number	
Vehicle PIN	

SERVICE AND PARTS MANUALS

The following manuals can be purchased through a dealer:

- service manual
- parts manual

SAFETY

SAFETY LABELS

Safety and warning labels are on the vehicle for your protection. Read and comply with the instructions on the labels carefully. If any label shown in this manual is different from the label on your vehicle, always follow the instructions on the vehicle label.

If a label comes off or becomes illegible, contact your dealer for a replacement. The part number is provided in this manual, printed on the label, or can be obtained from your dealer.

WARNING AND OPERATION LABEL

Located on the dash.

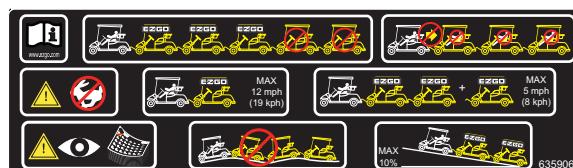
P/N 10016317 or 10017005 for CE



TOW BAR LABEL

Located on the tow bar.

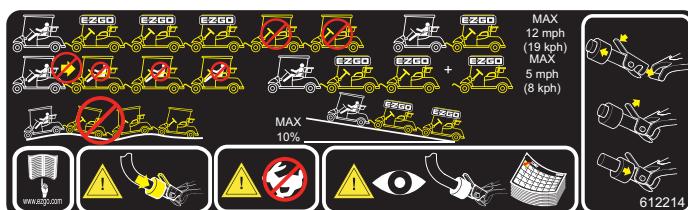
P/N 635906.



TOW BAR CE LABEL

Located on the tow bar.

P/N 612214 for CE.



SAFETY

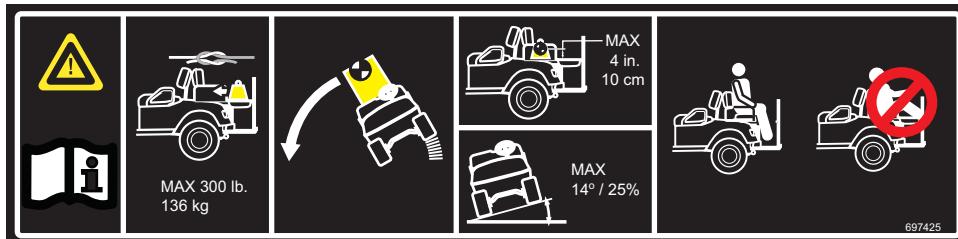
GROUNDING LABEL P/N

Located on the rear body seat wrap
P/N 608818.



FLIP SEAT / LOAD DECK WARNING (FREEDOM 2+2 VEHICLES ONLY)

Located on the rear-facing grab handle.
P/N 697425.



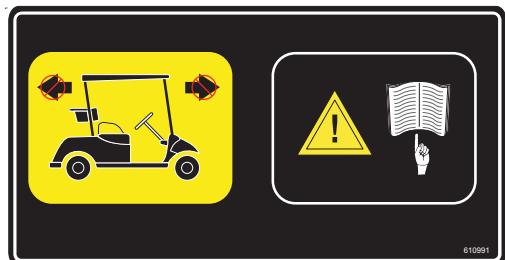
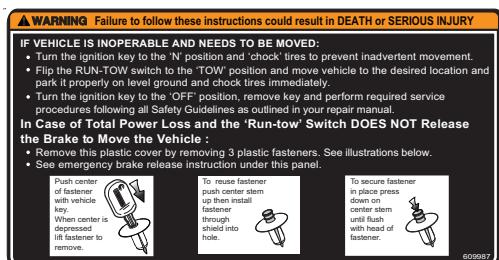
PINCH WARNING (FREEDOM 2+2 VEHICLES ONLY)

Located on the rear facing seat.
P/N 651671.



RUN/STORAGE - TOW LABEL

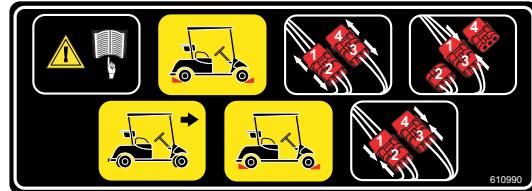
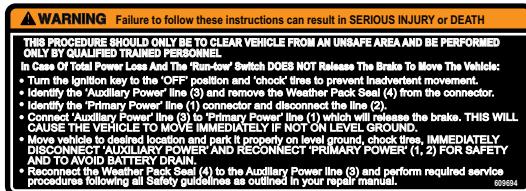
Located on the Run/Storage-Tow cover on the passenger side below the seat.
P/N 609987 or 610991.



BRAKE RELEASE

Located under the run/storage-tow cover.

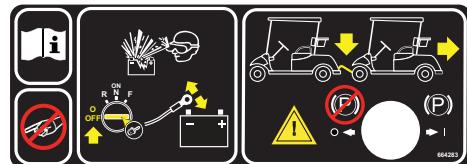
P/N 609694 or 610990 for CE.



RUN/STORAGE-TOW SWITCH OPERATION

Located on the run/storage-tow cover on the passenger side below the seat.

P/N 612594 or 664283.



Battery Warning

Located on the battery pack cover.

P/N 659260 for CE.



SAFETY LABELS

SAFETY

For questions about your vehicle or the material in this manual, see the contact information on page i or the back of this publication.

Certain replacement parts can be used independently and/or in combination with other accessories to modify a TSV (Augusta) manufactured vehicle to permit the vehicle to operate at or in excess of 20 mph. When a TSV-manufactured vehicle is modified in any way by the Distributor, Dealer or customer to operate at or in excess of 20 mph on public streets or roads, UNDER FEDERAL LAW the modified product will be a Low Speed Vehicle (LSV) subject to the strictures and requirements of Federal Motor Vehicle Safety Standard 571.500. In these instances, pursuant to Federal law the Distributor or Dealer MUST equip the product with headlights, rear lights, turn signals, seat belts, top, horn and all other modifications for LSV's mandated in FMVSS 571.500, and affix a Vehicle Identification Number to the product in accordance with the requirements of FMVSS 571.565. Pursuant to FMVSS 571.500, and in accordance with the State laws applicable in the places of sale and use of the product, the Distributor, Dealer or customer modifying the vehicle also will be the Final Vehicle Manufacturer for the LSV, and required to title or register the vehicle as mandated by State law.

Information on FMVSS 571.500 is found at Title 49 of the Code of Federal Regulations, section 571.500. For information on-line, go to www.ecfr.gov.

The manufacturer will NOT approve Distributor, Dealer or customer changes that change a vehicle into a Low Speed Vehicle (LSV).

This vehicle meets the current applicable standard for safety and performance requirements.

Safety and warning labels are on the vehicle for your protection. Read and comply with the instructions on the labels carefully. If any label shown in this manual is different from the label on your vehicle, always follow the instructions on the vehicle label.

If a label comes off or becomes illegible, contact your dealer for a replacement. The part number is provided in this manual, printed on the label, or can be obtained from your dealer.

MAXIMUM WEIGHT CAPACITY

WARNING

Exceeding the weight capacities can cause loss of vehicle control and possible injury or death.

	Fleet	Freedom	Freedom 2+2
Maximum Vehicle Weight Capacity	500 lb (227 kg)	800 lb (363 kg)	720 lb (327 kg)
Maximum Load Deck Weight Capacity	N/A	N/A	300 lb (136 kg)

Do not exceed the maximum vehicle weight capacity (includes weight of operator, passenger, cargo and accessories).

TIRE PRESSURE

WARNING

Improper tire pressure or uneven tire pressure can cause loss of vehicle control and possible injury or death.

Maintaining correct tire inflation pressure is essential for safe vehicle operation. You can vary the inflation pressure, within the recommended range to suit the condition of the terrain.

TIRE PRESSURE RANGE	TERRAIN CONDITIONS	RECOMMENDATION
18 - 22 psi (124 - 152 kPa)	Hard surfaces or pavement	Inflate to higher pressure within the range; never exceed maximum pressure indicated.
	Soft terrain or turf	Inflate to lower pressure within the range to reduce potential damage to the terrain or turf.

SAFETY

OPERATOR SAFETY

Safe and responsible use of this vehicle is necessary to prevent dangerous conditions for the operator, passengers and other people in the area of operation. The OPERATOR section of the manual provides information on the safe operation of the vehicle. Make sure you read, understand and comply with all of this information to decrease the risk of personal injury or death.

WARNING

Failure to operate this vehicle as instructed can cause collision, loss of control or roll-over resulting in severe injury or death. Follow all safety warnings in this owner's manual. See the OPERATION section for operating procedures and additional safety information on page 17.

- Read this entire manual and all product labels carefully. Follow the safety information and operating procedures described.
- Operate the vehicle responsibly to prevent dangerous conditions for the operator, passengers, and other people in the area of operation.
- Operate the vehicle responsibly and keep the vehicle in safe condition of operation.
- A damaged vehicle or a vehicle that is not functioning properly is dangerous and must not be operated until repairs are made.
- Keep feet, legs, hands, and arms inside the vehicle at all times.
- The driver must keep both hands on the steering wheel and both feet on the floor or pedals.
- Inspect the vehicle before each use to make sure it is in safe operating condition. Perform the Daily inspection described on page 17.
- Always have the vehicle checked by an authorized dealer if it is involved in an accident.
- Remove the key from the key switch when the vehicle is not in use to prevent accidental starting or unauthorized use.
- Drive the vehicle at appropriate speeds for the terrain and conditions. Be aware of environmental conditions that change the terrain and your ability to control the vehicle.
- Do not drive on excessively steep hills. Evaluate the terrain before descending a hill. Drive slowly and deliberately. Use the brake to limit speed and maintain control. Sudden braking or turning can cause the loss of vehicle control.
- Drive straight up or down the hill. Do not drive across the hill.
- Operate only in approved areas. Follow all applicable safety rules for the area.
- Avoid driving on terrain that is too rough for the vehicle's capabilities and your driving skills.
- Before driving in the reverse direction, make sure the area behind the vehicle is clear. Accelerate slowly and avoid making sharp turns.
- Make sure the direction selector is in the correct position before pressing the accelerator pedal.
- Decrease speed before and during turns.
- Decrease speed when driving on wet or slippery surfaces.
- Bring the vehicle to a complete stop before moving the direction selector.
- Do not exceed the cargo or vehicle weight capacities. Do not exceed the occupant capacity. See *VEHICLE SPECIFICATIONS* on page 35 for the vehicle load and seat capacity.
- If there is a risk of lightning, leave the vehicle and look for a safe location to wait until the lightning has stopped.

Additional information about safety is included throughout this manual and can be obtained from your local dealer.

OWNER RESPONSIBILITY

Improper use, maintenance, or modification of this vehicle can lead to serious injury or death.

Require proper use of your vehicle. Do not allow anyone to operate your vehicle or ride as a passenger unless they are properly instructed and you are sure they are willing to ride responsibly. To prevent unauthorized use, always remove the key when the vehicle is not in use.

Unauthorized Use

Anyone who does not have a valid driver's license is not permitted to operate the vehicle.

Anyone who is below the height of 59 in. (150 cm) is not permitted to operate the vehicle.

Leaving the key in the key switch allows unauthorized operation of the vehicle by an unlicensed driver or someone who does not meet the height requirement. Always remove the key from the key switch when the vehicle is not in operation.



Operating without Instruction



Operation of this vehicle without proper instruction increases the risk of an accident. The operator must understand how to operate the vehicle correctly in different situations and on different types of terrain.

All operators must read, understand, and comply with the all warning and instruction labels before operating the vehicle.

Alcohol or Drugs



Operation of the vehicle during or after consuming alcohol or drugs can adversely affect operator judgment, reaction time, balance, and perception.

Never drink alcohol or use drugs or medications before or during operation of the vehicle.

Before Operating

Perform the *DAILY INSPECTION* on page 17 before each use to make sure the vehicle is in safe operating condition. Failure to inspect and confirm that the vehicle is safe to operate increases the risk of an accident.

Follow all inspection and maintenance procedures and schedules described on page 23.

Operation With a load

The weight of cargo and occupants affects vehicle operation. Carefully calculate how the vehicle is loaded and how to safely operate it.

Do not exceed weight capacities specified for your vehicle. Capacities are listed in *MAXIMUM WEIGHT CAPACITY* on page 7 of this manual, and also on the label affixed to the truck bed. As passenger weight increases, cargo weight needs to be adjusted to ensure the maximum vehicle weight capacity is not exceeded.

Reverse Operation

Make sure the area behind the vehicle is clear before operating in reverse. After making sure it is clear and safe to operate in reverse, accelerate slowly. Avoid making sharp turns in reverse. Refer to *DRIVING IN REVERSE* on page 21 for operational information.

Damaged Vehicle

Driving a damaged vehicle is not safe.

If your vehicle has been involved in any type of accident, have it inspected by a qualified service dealer to verify that it is safe for operation.

Maximum Speeds

Maximum speed operation increases risk of loss of control. Always drive at a speed that is appropriate for the terrain, visibility, operating conditions, and your skill and experience level. Use the brake to control the speed and maintain control of the vehicle.

Different Surfaces

Driving the vehicle on different surface types can affect handling characteristics of the vehicle. When driving on a dirt road, loose surface, or wet grass, the distance required to stop the vehicles will increase.

Public Roads

Driving this vehicle on public streets, roads or highways could result in a collision with another vehicle. Never drive this vehicle on any public street, road, or highway, including dirt and gravel roads, unless they are designated for off road use. Most areas prohibit the operation of this vehicle on public streets, roads or highways, and can result in traffic violations and fines.

Turning

Improper or careless turning can cause loss of traction, loss of control, accident, or rollover. Do not turn quickly or at sharp angles. Do not turn at high speeds. Practice turning at slow speeds before attempting to turn at faster speeds.

Uphill Operation

Do not climb hills that are too steep for the vehicle or your driving abilities. Loss of vehicle control or rollover can result from climbing hills incorrectly. Refer to *Driving Uphill* on page 20 for operational information.

SAFETY

Downhill Operation

Inspect the terrain before descending a hill. Avoid driving across hills. Use the brake to limit speed and maintain control. Loss of vehicle control or rollover can result from driving downhill incorrectly. Refer to *Driving Downhill* on page 21 for operational information.

Tires

Operating the vehicle with incorrect tires or with incorrect or uneven tire pressure can cause loss of control or an accident. Always use the size and type tires specified for the vehicle in the *VEHICLE SPECIFICATIONS* on page 35. Always maintain correct tire pressures as specified in *Tire Pressure* on page 7.

Slippery Terrain

Driving on rough, wet or loose terrain increases the risk of loss of traction or control, accident or rollover. Drive slowly and use correct turning procedures when operating on slippery surfaces.

Tires that have lost traction, and then regain traction suddenly, can cause loss of vehicle control or rollover.

Refer to *Slippery Surfaces* on page 20 for operational information.

BATTERY CHARGING

Charging should be performed when ambient temperatures are between 40°F and 110°F (4°C and 42°C). The battery pack may be charged or topped off after every use. See *Battery Charging* on page 31.

BATTERY DISPOSAL



Lithium-Ion batteries are recyclable:

- Contact the distributor or manufacturer for information on returning or recycling used or damaged battery packs.
- Contact local or state environmental department for disposal information.
- For additional information, See *LITHIUM-ION BATTERY PACK* on page 29.

VEHICLE LIFTING

The vehicle must be on a firm and level surface for lifting. Remain constantly aware that the vehicle is not stable during the lifting process. Do not get under a vehicle until you verify that it is stable on the jack stands. Never get under a vehicle while it is on a jack only. Put wheel chocks in front and behind the wheels that are not being lifted. Do not allow anyone to remain or get on the vehicle at any time during the lifting process.

Read and comply with all warnings and follow the lifting procedures described on page 25.

VEHICLE MODIFICATION

Do not install any accessory not approved by the manufacturer. Do not modify the vehicle to increase speed or power. Any modifications or installation of accessories not approved by the manufacturer can create a safety hazard and increase the risk of injury.

The warranty will be terminated if the vehicle is modified to increase vehicle speed or power.

The warranty may be terminated if original (or equivalent) replacement parts are not installed on the vehicle.

The addition of some accessories can change the handling characteristics of the vehicle. Use only manufacturer approved accessories, and familiarize yourself with their function and effect on the vehicle.

MAINTENANCE SAFETY

Routine and scheduled maintenance of this vehicle is necessary to keep the vehicle in safe and reliable condition. This section of the manual provides safety information for performing maintenance on your vehicle. Make sure you read, understand, and comply with all of this information to decrease the risk of personal injury or death.



Serious injury or death can occur if you do not follow the instructions and procedures shown in this owner's guide.

- Read this entire manual and all product labels carefully. Follow the procedures and comply with the safety information in this manual while performing vehicle service or maintenance.
- Use the tools shown in the tool list and wear the specified safety equipment when performing vehicle service or maintenance.
- Remove all jewelry before servicing the vehicle.
- Do not allow loose clothing or hair to contact the moving parts.
- Do not touch hot objects.
- The drive wheels must be lifted and supported on jack stands before performing any service to the power-train while the motor is in operation.
- Use wheel chocks and support the vehicle on jack stands. NEVER get under a vehicle that is supported by a jack. Lift the vehicle following the instructions on page 25.
- Always wear eye protection while servicing the vehicle.
- Wear a face shield when working around the battery pack.
- Use insulated tools within the battery area to prevent blowing the internal BMS fuse. Only a dealer or certified technician can repair a blown BMS fuse.
- To prevent the risk of battery explosion, keep all flammable materials, open flames, or sparks away from the battery pack.
- Always keep your hands, face, feet, and body away from any area that can expose them to injury if an unexpected situation occurs.
- After you making repairs or performing maintenance, test the vehicle in a safe area that is free from vehicle and pedestrian traffic.

FEATURES AND CONTROLS

NOTICE

Additional 12V accessories must be connected to the DC to DC converter.

KEY SWITCH / DIRECTION SELECTOR

⚠ CAUTION

To decrease the risk of component damage, bring the vehicle to a complete stop before moving the key switch.

NOTICE

Some factory installed accessories continue to operate with the key switch in the OFF position. Leaving these accessories activated the vehicle is shut down can cause the battery to discharge.

The key switch/direction selector is a four-position switch.

- OFF - vehicle is disabled.
- ON/N - activates vehicle electronics and accessory power.
- R - allows the vehicle to be driven in reverse and activates the reverse warning indicator.
- F - allows the vehicle to be driven in the forward direction.

STATE OF CHARGE METER (IF EQUIPPED)

The state of charge meter is on the dash panel beside the key switch. It indicates the amount of usable power in the batteries, with 100% indicating a full charge on the battery pack and 0% indicating no charge. The text "LOWBAT" indicates the batteries must be charged immediately. When the vehicle is in motion, the meter functions as a speedometer and hour meter.

CUP HOLDER

The vehicle has a center cup holder that will accommodate four beverage containers.

USB PORT (IF EQUIPPED)

A USB port (if equipped) is located on the center of the dash.

With the key switch in the ON position, the USB port supplies power to electronic devices via a USB cable.

HEADLIGHT SWITCH (IF EQUIPPED)

The headlight switch is a two-position switch.

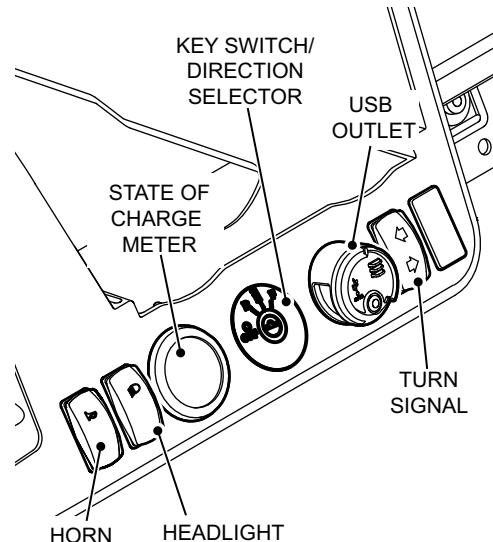
- upper – on
- lower – off

HORN (IF EQUIPPED)

The horn switch is located on the center of dash to the left of the light switch. The horn is activated when the top of the rocker switch is pressed.

TURN SIGNAL (IF EQUIPPED)

The turn signal switch is located on the center of the dash and is used to activate the turn signals.



FEATURES AND CONTROLS

PREMIUM SWITCH (IF EQUIPPED)

The premium switch is mounted to the steering column. The switch includes self canceling turn signal, rotating light switch, and horn button.

Horn

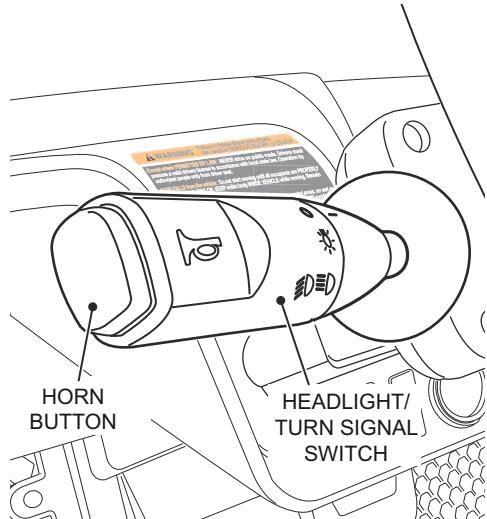
The button on the end of the switch activates the horn.

Turn Signal

- In the up position, the right turn signal is activated.
- In the down position, the left turn signal is activated.

Lights

- The accent lights are activated when the stalk is rotated forward one position.
- The headlights are activated when the stalk is rotated forward one position the accent lights are activated.
- The high beams are activated when the switch is pulled towards the driver.
- The low bow beams are activated when the switch is pulled towards the driver again.
- The light are off with the stalk rotated to the O position..



ACCELERATOR PEDAL

The accelerator pedal is the narrow pedal to the right. It activates the motor and controls the acceleration of the vehicle.

Pressure applied to the accelerator pedal increases vehicle speed.

BRAKE PEDAL

The brake pedal is the wider pedal to the left.

Pressure applied to the brake pedal slows the speed or bring the vehicle to a complete stop.

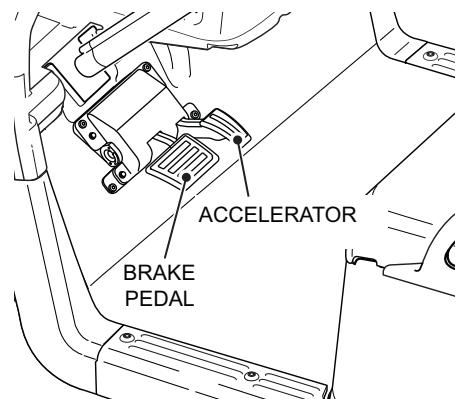
PARKING BRAKE

This vehicle is equipped with an IntelliBrake, an automatic parking brake that is activated when the vehicle is stopped. The brake is released when the vehicle is in the F (forward) or R (reverse) position and the accelerator pedal is pressed.

SEAT BOTTOM

The forward facing bench seat is designed for two occupants.

Lift up on either hip restraint to pivot the seat bottom forward and access the components underneath. Pivot and lift up on the seat to completely remove it from the vehicle.

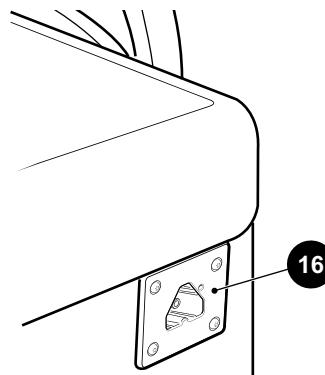


CHARGER RECEPTACLE

The charger receptacle is located on the front wall of the seat.

GLOVE BOX / STORAGE COMPARTMENTS

The glove box provides storage space for small items. Glove boxes may be equipped with optional doors.



CANOPY TOP AND WINDSHIELD

WARNING

The canopy top does not provide protection from rollover or falling objects.

The windshield does not provide protection from tree branches or moving objects.

NOTICE

To prevent damage to the vehicle, do not hold on to the canopy top struts.

The canopy top and windshield provide some protection from the elements, but do not keep the operator and passenger dry in heavy rain.

This vehicle is not equipped with seat belt, and the canopy top is not designed to provide rollover protection. In addition, the canopy top does not protect against falling objects, nor does the windshield protect against flying objects and tree limbs.

REAR FACING SEAT AND LOAD DECK (IF EQUIPPED)

WARNING

Do not allow passengers to ride on the load deck. Severe injury or death could result if the vehicle is involved in an accident or if the vehicle makes a sudden change in direction.

To prevent the risk of tipping the vehicle, occupants must fill the forward facing seat prior to filling the rear facing seat.

The rear facing seat will accommodate two passengers, one on each side of the seat. Passengers must remain seated while the vehicle is in motion. Hand holds are provided, one on each side of the seat and one mounted to the footrest in the center.

Pivoting the seat bottom towards the rear of the vehicle will make the load deck available. When using the load deck always:

- Place the load as far forward as possible.
- Secure the load on the load deck to prevent the load from moving.
- Make sure the center of gravity is less than 4 inches (10 cm) above the load deck.
- Do not exceed the load capacity of the load deck. The maximum capacity of the load deck is 300 lbs. (136 kg).

OPERATION

NOTICE

Some accessories continue to operate with the key switch in the OFF position. Leaving these accessories activated after the vehicle is shut down can cause the battery to discharge.

⚠ CAUTION

To prevent damage to the vehicle, do not hold on to the canopy top struts.

SAFETY

⚠ WARNING

Failure to operate the vehicle correctly can result in a collision, loss of control, accident or rollover, and cause serious injury or death. Follow all operation procedures in this section of the manual. Read and comply with all safety warnings in the safety section of this owner's guide. This is a light-duty vehicle, NOT an All Terrain Vehicle (ATV).

BEFORE INITIAL USE

To prepare your new vehicle for operation, check for possible leaks that may have developed during shipment of the vehicle.

⚠ WARNING

Never charge a vehicle near flammable materials, open flame, or sparks. Never charge a vehicle near gas water heaters or furnaces.

- Charge the batteries fully. See *Battery Charging and Maintenance* on page 30.
- Perform the following daily inspection.

DAILY INSPECTION

Inspect and verify that the vehicle is in safe operating condition before each use to decrease the risk of an accident. Check the items in the table to help ensure safe and reliable operation.

Item	Check
Brake system/pedal travel	Check for proper operation.
Parking brake	Ensure vehicle does not roll when the parking brake is engaged.
Front suspension	Inspect. Lubricate if necessary. Check for loose or missing hardware.
Rear suspension	Inspect. Lubricate if necessary. Check for loose or missing hardware.
Steering	Check for smooth and free operation.
Tires	Check condition and pressure. See page 27.
Wheel hardware	Check for loose or missing hardware.
Frame hardware	Check for loose or missing hardware.
Fluid leakage	Inspect vehicle for leaks.
Switches	Check operation.
Reverse warning alarm	Check operation.

OPERATION

BATTERY CHARGER

The charger should be operated in accordance with the charger manufacturer's instructions. Always place the charger outside the vehicle before and during the charging cycle (does not apply to on-board charger). Never charge the battery pack in a hazardous environment.

DANGER

Risk of electric shock. Connect the charger power cord to an outlet that is correctly installed and connected to an electrical ground according to all codes and regulations. A grounded outlet is necessary to decrease the risk of electric shock – do not use ground adapters or replace the plug. Do not touch parts of output connector or battery terminals that do not have insulation.

Disconnect the AC plug before you make or break the connections to a battery that is charging. Do not open or disassemble the charger. Do not operate the charger if the AC cord is damaged. Make sure qualified personnel does all repair work to the charger.

Refer to the appropriate APPENDIX for the charger manufacturer User's Guide for operating instructions, maintenance instructions and troubleshooting instructions.

The battery charger will test the temperature of the battery pack. If the temperature is too hot or too cold the charger will shutdown. If the battery pack temperature is within the safe to charge range the charger will operate.

PERFORMANCE FEATURES

NOTICE

The vehicle operates when the run/tow switch is in the RUN position.

The speed of the motor is sensed and controlled by the controller.

Speed Control

WARNING

The speed control system is not an alternative for the brake. Use the brake to control speed and decrease the risk of injury.

Speed control system vehicles are equipped with a regenerative motor control system.

Example: If all of the following events occur:

- the vehicle is being driven down a slope
- the vehicle attempts to exceed the specified top speed with the accelerator pedal pressed or released

The regenerative brake will limit the speed of the vehicle to the specified top speed but the warning beeper will not activate. When the regenerative braking system is activated by this sequence of occurrences, the motor generates power which is returned to the batteries.

If the operator tries to override the electronic brake feature by moving the direction selector or key switch to another position, the vehicle rapidly decelerates.

Pedal-Up Braking

Pedal-up braking is regenerative braking that occurs when the accelerator pedal is released while the vehicle is moving.

Example: If both of the following events occur:

- The vehicle is being driven down a slope
- The accelerator pedal is released

The pedal-up braking decreases speed until the vehicle stops or the accelerator is applied. The warning beeper will not activate. When pedal up braking is activated by this sequence of occurrences, the motor generates power which is returned to the batteries.

High Pedal Disable Feature

High pedal disable prevents acceleration if the key switch is turned on while the accelerator or brake are pressed. To reset the controller after a High Pedal Disable place both feet on the floor, then press the accelerator.

STARTING AND STOPPING THE VEHICLE

All vehicles have an *interlock system* that disables the controller and prevents operation or towing of the vehicle while the charger is connected. Remove the charger plug from the receptacle and correctly store the cable before moving the vehicle.

1. Sit in the driver's seat.
2. Insert the key and turn the key switch to the desired direction (F or R).

NOTICE

When the direction selector is moved to the reverse position, a warning alarm will activate to indicate that the vehicle is ready to run in reverse.

3. Slowly press the accelerator pedal to start the motor.
4. When the accelerator pedal is released, the motor decreases the speed of the vehicle. To stop the vehicle more quickly, press the brake pedal.
5. Turn the key to the OFF position and remove the key from the switch before exiting the vehicle.

Starting on a Hill

The IntelliBrake™ (parking brake) will activate automatically when the vehicle stops. To start the vehicle on a hill, press the accelerator pedal and the parking brake will be released.

ACCELERATING

WARNING

Accidental movement of the accelerator pedal can cause the vehicle to suddenly move and cause severe injury or death.

Make sure that the key switch is in the OFF position any time the vehicle is parked

1. Move the key switch to the F or R position.
2. Apply slow and steady pressure to the accelerator pedal to start the motor and accelerate the vehicle. When the accelerator pedal is released, the motor decreases the speed of the vehicle.

BRAKING

WARNING

When carrying cargo or towing a vehicle or trailer, the weight of the load will increase the braking distance required to slow or stop the vehicle. Not allowing for increased braking distance under load can cause an accident or injury.

1. Release the accelerator pedal completely.
2. Press the brake pedal to slow vehicle speed or stop the vehicle completely.
3. Practice slowing and stopping using the brake to become familiar with the controls.

Coasting

The vehicle has a braking feature (pedal-up) that decreases the speed when the accelerator pedal is released. The feature continues to decrease the speed until the vehicle stops. Press the brake if you need to decrease speed or stop the vehicle quickly.

DRIVING PROCEDURE

1. Perform the daily inspection on page 17.
2. Sit in the driver's seat.
3. Check the surroundings and determine the path of travel.
4. Insert the key into the key switch and turn the key switch to the desired position (F or R).
5. Slowly press the accelerator pedal to start the motor and accelerate.
6. Practice maneuvering the vehicle using the accelerator and brake pedals. Drive slowly and cautiously until you are comfortable with the controls.

DRIVING WITH PASSENGERS

- Do not allow more than one passenger in the forward facing seat.
- Do not allow more than two passengers in the rear facing seat.
- Do not allow a passenger to ride anywhere on the vehicle except the passenger seat(s).

OPERATION

- Travel at speeds appropriate for your skills, your passenger's skills and the operating conditions. Avoid unexpected or aggressive maneuvers that could cause discomfort or injury to any passengers.
- Handling characteristics can change with the added weight of passengers. Allow more time and distance for braking.

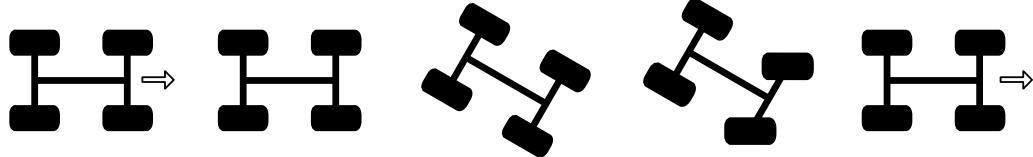
SLIPPERY SURFACES

WARNING

Skidding or sliding can cause a loss of control. Skidding or sliding can cause rollover if tires have lost traction, then regain traction suddenly. When operating on slippery surfaces, travel at reduced speed to help maintain control of the vehicle.

When operating in conditions such as ice, water, loose gravel, or freezing temperatures, follow these guidelines:

- Do not operate on excessively rough, slippery, or loose terrain.
- Slow down before entering potentially slippery areas.
- Maintain a high level of alertness.
- Carefully evaluate the path of travel and avoid quick, sharp turns.
- Correct a skid by turning the steering wheel in the direction of the skid. *Never apply the brakes during a skid.*



DRIVING UPHILL

When driving up a hill, follow these guidelines:

- Drive straight up the hill.
- Avoid excessively steep hills.
- Keep both feet on the floor or pedals.
- Check the terrain before driving up a hill. Do not try to climb hills that have excessively slippery or loose surfaces.
- Drive at a steady rate of acceleration and speed.
- Do not drive over the crest of a hill at high speed. An obstacle, sharp drop, or another person or vehicle could be on the other side of the hill.
- Do not attempt to drive up a hill that is beyond your skill level.

TRAVERSING HILLSIDES

WARNING

Traversing a hillside is not recommended. Improper procedure can cause loss of control or a rollover. Avoid crossing the side of a hill unless absolutely necessary. If traversing a hillside is unavoidable, check the terrain and determine if it can be accomplished safely. Do not proceed if the terrain is beyond the vehicle or driver's ability.

If traversing a hillside is unavoidable, follow these guidelines:

- Drive slowly.
- Use extreme caution.
- Avoid crossing the side of a hill that has a slippery surface.
- Avoid crossing the side of a steep hill.
- When traversing a hillside that has soft terrain, it may be necessary to steer slightly uphill to keep the vehicle traveling in a straight line.
- If you feel that you are losing control of the vehicle, steer downhill if possible to regain control.

DRIVING DOWNHILL

WARNING

When carrying cargo or towing a vehicle or a trailer, the weight of the load will increase the braking distance required to slow or stop the vehicle. Not allowing for increased braking distance under load can cause an accident or injury.

When driving down a hill, follow these guidelines:

- Avoid excessively steep hills.
- Check the terrain carefully before descending any hill.
- Never drive down hills with excessively slippery or loose surfaces.
- Drive slowly.
- Drive straight down the hill. Avoid descending the hill at an angle that could cause the vehicle to lean sharply to one side.
- Apply light and constant pressure to the accelerator to maintain slow speed and control of the vehicle.

DRIVING IN REVERSE

When driving in reverse, follow these guidelines:

- Check that the area behind the vehicle is clear of obstacles and people.
- Check left and right fields of vision before driving in reverse.
- Drive in reverse slowly.
- Press the brakes lightly for stopping.
- Accelerate slow and steady.
- Avoid turning at sharp angles.

PARKING THE VEHICLE

WARNING

Park the vehicle on a flat surface if possible. If parking on an incline is unavoidable, be sure to chock the wheels to keep the vehicle from rolling.

1. Press the brake to stop the vehicle.
2. Turn the key switch to the OFF position.
3. Remove the key from the key switch to prevent unauthorized use.

OPERATION

HAULING CARGO ON THE LOAD DECK (FREEDOM 2+2 VEHICLES ONLY)

⚠ WARNING

Hauling cargo incorrectly can alter vehicle handling characteristics and cause loss of control, brake instability, and possibly lead to serious injury or death.

Never exceed the maximum weight capacity of the vehicle. The total load (operator, passenger, accessories, cargo and load on hitch) must never exceed the maximum weight capacity of the vehicle. See the chart in *Maximum Weight Capacity* on page 22.

Position the load as far forward, and as low as possible in the load deck.

Secure all loads before operating. Unsecured loads can shift and create unstable operating conditions.

Operating the vehicle with passengers on the load deck can result in severe injury or death. Never allow a passenger to ride on the load deck. Passengers must always ride seated in a passenger seat.

Drive slowly and carefully.

Operate only with stable and safely arranged loads. When handling loads that are impossible to center on the load deck, make sure the load is secured as tightly as possible and operate the vehicle with extra caution.

Reduce speed and allow greater distances for braking when hauling cargo.

Heavy loads affect braking and handling characteristics. Use extra caution when applying brakes with a heavily loaded vehicle. Avoid terrain or situations that may require reverse downhill travel.

Use extra caution when operating with loads that extend over the load deck sides. Stability and maneuverability can be affected and increase risk of rollover.

Never fill a gas container on the load deck. Static discharge can ignite gasoline vapor and cause an explosion.

Always put the gas container on the ground before you fill with gas. Never fill a gas container on the load deck. Static electricity is built up during the fueling process and can discharge and cause the gasoline vapor to ignite.

This vehicle is designed to carry or tow specific capacities. Read and comply with the load distribution warnings on the warning label affixed to the load deck. The total load (operator, passenger, accessories, cargo and load on hitch) must never exceed the maximum weight capacity of the vehicle.

Maximum Weight Capacity

	Fleet	Freedom	Freedom 2+2
Maximum Vehicle Weight Capacity	500 lb (227 kg)	800 lb (363 kg)	720 lb (327 kg)
Maximum Load Deck Weight Capacity	N/A	N/A	300 lb (136 kg)

- Do not exceed the maximum cargo load capacity.
- Do not exceed the maximum vehicle weight capacity (includes weight of operator, passenger, cargo and accessories).

Flip Seat/Load Deck Operation (Freedom 2+2 Vehicles only)

NOTICE

To prevent damage to the rear seat, remove any accessories that are installed on the hand rail before you pivot the seat bottom/load deck.

Pivot the seat bottom towards the rear of the vehicle to access the load deck. When using the load deck, follow the rules below:

- Place the load on the load deck as far forward as possible.
- Secure the load on the load deck to prevent movement.
- The center of gravity of the load must be less than 4 inches (10 cm) above the load deck.

The load capacity of the load deck is a maximum of 300 lbs. (115 kg). Do not exceed the maximum load for the deck.

MAINTENANCE

MAINTENANCE SAFETY

WARNING

To prevent serious injury or death, follow the procedures and comply with the safety information in this manual while performing vehicle service or maintenance.

Do not remove the cover from the battery module(s). There are no serviceable items below the cover.

Use the tools shown in the tool list and wear the specified safety equipment when performing vehicle service or maintenance.

Remove all jewelry before servicing the vehicle.

Do not allow loose clothing or hair to contact the moving parts.

Do not touch hot objects.

Before you disconnect or connect a battery module or any other wires, make sure that the key switch is in the OFF position.

The drive wheels must be lifted and supported on jack stands before you do any service to the powertrain when the motor is in operation.

Support the vehicle with jack stands. NEVER get under a vehicle that is only supported by a jack. Lift the vehicle according to the instructions on page 25.

Wear a face shield when working around the battery pack.

Be careful when working around the battery pack, using solvents, or compressed air.

Use insulated tools within the battery area to prevent blowing the internal BMS fuse.

To prevent the risk of battery explosion, keep all flammable materials, open flames, or sparks away from the battery.

Maintain constant awareness that some components are heavy, spring loaded, corrosive, explosive, can cause high amperage, or get extremely hot.

After making repairs or performing maintenance, test the vehicle in a safe area that is free from vehicle and pedestrian traffic.

NOTICE

To decrease the risk of damage to the controller or motor, move the run/tow switch to the TOW position before towing the vehicle.

An ELiTE golf car cannot be used to tow vehicles with lead acid batteries. The ELiTE golf car can tow up to three ELiTE model golf cars properly equipped with an approved tow bar system.

Only tow a golf car using an approved tow bar system..

After connecting a battery or any other wires, wait a minimum of 30 seconds before moving the switch to the RUN position.

SCHEDULED MAINTENANCE

Consistent inspection, adjustment and lubrication of some components are necessary to maintain your vehicle so that it remains in safe and reliable condition. Refer to the **SCHEDULED MAINTENANCE CHART** on page 24 for detailed requirements.

Inspect, clean, lubricate, adjust and replace parts as necessary. Use OEM or equivalent replacement parts.

Record the maintenance items performed, along with details in the **MAINTENANCE LOG** beginning on page 39.

NOTICE

Service and adjustments are important for safe and reliable vehicle operation. If not familiar with safe service and adjustment procedures, have your dealer perform the operations.

MAINTENANCE

SCHEDULED MAINTENANCE CHART

Perform all services at the maintenance interval reached first.

Item	Interval (perform at interval that comes first)		Remarks	Page
	Rounds	Calendar		
Overall vehicle condition	Daily		Inspect.	
Battery Module	Daily		Charge daily after use.	
Steering	Daily		Check for smooth and free operation.	
Front suspension	Daily		Inspect. Check for leaks and loose or missing hardware.	
Rear suspension	Daily		Inspect. Check for leaks and loose or missing hardware.	
Tires	Daily		Check condition and pressure.	7
Wheel lug nuts	Daily		Check for loose or missing.	28
Accelerator	Daily		Check for smooth operation.	
Brake system	Daily		Check for smooth operation and acceptable stopping distance.	
Headlights and taillights (if equipped)	Daily		Check operation. Replace bulbs as needed.	29
Reverse warning alarm	Daily		Check operation.	
Switches	Daily		Check operation.	
Fluid leakages	Daily		Inspect entire vehicle for leaks	
Charger receptacle	Daily		Clean connections.	
Wiring	20	Monthly	Inspect for loose connections, broken or missing insulation.	
Steering	20	Monthly	Check for excess play, loose or missing hardware.	
Tie rods	20	Monthly	Check for excess play, bent rods, loose or missing hardware.	
Front suspension	20	Monthly	Inspect strut for leaks. Check hubs and kingpins, for excessive play, worn bushings, loose or missing hardware.	
Rear axle	20	Monthly	Check for leakage; add oil as required.	
Front wheel alignment	60	3 Months	Check for unusual tire wear and adjust if necessary	
Rear Suspension	60	3 Months	Check for shock oil leakage, worn bushings, loose or missing hardware.	
Rear axle	500	5 years	Replace fluid.	

RECOMMENDED LUBRICANTS AND FLUIDS

Check and lubricate all components at the intervals shown in the *SCHEDULED MAINTENANCE CHART* on page 24.

Item	Capacity	Lubricants/Fluids
Rear axle oil	25 oz. (740 ml)	Mobil - 424 - W - ED TSV Part Number 603967
Friction Modifier	2 oz. (60 ml)	Sturaco TSV Part Number 611242

REPLACEMENT OF MAINTENANCE ITEMS

These items or their equivalents can be purchased through your dealer, directly from TSV or any other qualified source.

Item	Part Number
10A 58V Mini Fuse	636455G22
10A 58V ATO Fuse	628840

LIFTING THE VEHICLE

⚠ WARNING Read and comply with all of the following warnings and lifting procedures to prevent the possibility of the vehicle falling and causing serious injury or death.

For some maintenance procedures, it is necessary to lift the vehicle. Comply with the following warnings and follow the lifting procedure to ensure the safety of you, your vehicle, and surroundings.

⚠ WARNING

- The vehicle must be on a firm and level surface for lifting.
- Remain constantly aware that the vehicle is not stable during the lifting process.
- Place the jack and jack stands only in the areas indicated in the following illustration.
- Do not get under a vehicle until its stability on the jack stands is verified. Never get under a vehicle while it is on a jack only.
- Put wheel chocks in front of and behind all wheels that are not being lifted.
- Do not allow anyone to remain or get on the vehicle at any time during the lifting process or when the vehicle is lifted.
- When performing any service to the drive-train, lift drive wheels off the ground.

Tools

- jack
- jack stands (4)
- wheel chocks

MAINTENANCE

Lifting Front

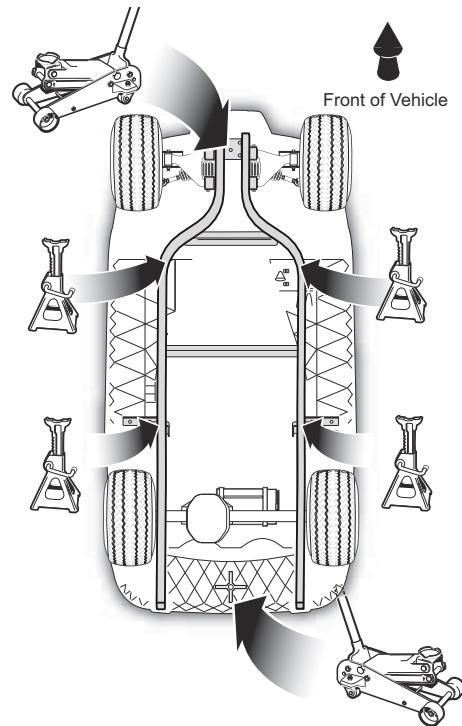
1. Chock the rear wheels to keep the vehicle from rolling backward.
2. Put a jack under the center front behind the bumper.
3. Raise the vehicle with the jack.
4. Install a jack stand under the front frame where the instrument panel support is attached to the frame (as shown).
5. Lower the vehicle until it rests on the jack stands.
6. Remove the jack.
7. Confirm that the vehicle is stable on the jack stands before proceeding with any service.

Lifting Rear

1. Chock the front wheels to keep the vehicle from rolling forward.
2. Put a jack under the center of the bag-well.
3. Raise the vehicle with the jack.
4. Install a jack stand under each end of the frame where the leaf spring mounting brackets are welded to the frame (as shown).
5. Lower the vehicle until it rests on the jack stands.
6. Remove the jack.
7. Confirm that the vehicle is stable on the jack stands before proceeding with any service.

Lowering Vehicle

1. Make sure chocks are still in place on any wheels that remain on the ground.
2. Put the jack in the same location that was used to raise the vehicle.
3. Raise the vehicle enough to remove the jack stands. Remove the jack stands from underneath the vehicle.
4. Slowly lower the vehicle to the ground and remove the jack.



VEHICLE CLEANING AND CARE

Keeping your vehicle clean is not only beneficial to its appearance but can also help extend the life of various components.

Washing the Vehicle

NOTICE

Do not use a pressure washer to wash the vehicle. High water pressure can damage components.

Some products, including insect repellents and chemicals, will damage plastic surfaces. Do not allow these types of products to contact the vehicle.

- Do not use a pressure washer to clean the vehicle.
- Use an automotive type cleaner or mild soap to wash the vehicle. Harsh cleaners can scratch the finish.
- Use clean or new cloths and pads for washing. Reused cloths and pads can contain dirt particles that will scratch the finish.
- Inspect all grease fittings for dirt intrusion or lack of grease after washing. Apply grease as required to maintain proper function.
- Use a sponge or soft brush and a soap/water solution to clean the vinyl seats. Rinse with clean water.
- Use an automotive type wash cloth to wash the body of the vehicle. To prevent the soap from drying on the vehicle, rinse with clean water frequently.
- Clean the windshield with water and a clean cloth. Remove small scratches with a plastic polish.
- Clean the bottom of the vehicle where mud or dirt can collect. Loosen any packed sediment to help with removal. Be careful not to damage the paint.
- Dry the vehicle with a chamois before the water dries to prevent water spots.

Polishing the Vehicle

- Do not use medium to heavy duty compounds on the finish. Use wax that is for clear coat automotive finishes only. Do not apply wax or polish to matte finish surfaces.
- Use clean or new cloths and pads for polishing. Old or reused cloths and pads can contain dirt particles that will scratch the finish.

TIRES

Follow the tire maintenance procedures as instructed in this manual and on the labels on the vehicle.

Always use approved size and type of replacement tires. See *VEHICLE SPECIFICATIONS* on page 35.

WARNING

Worn, improperly inflated, improper sized, or incorrectly installed tires will affect vehicle handling and could cause an accident resulting in severe injury or death.

Inflate all tires to the same pressure. Operating with unequal or incorrect pressure can adversely affect steering and handling and could cause an accident resulting in severe injury or death.

To decrease the risk of tire explosion, do not exceed the tire inflation rating on the tire sidewall. Make sure the tires are properly inflated at all times of operation.

To decrease the risk of tire explosion, inflate small amounts of air into the tire at intervals to allow the beads to seat properly. Because of the low volume of the small tires, over inflation can occur in seconds. Never exceed the tire inflation pressure rating on the tire sidewall when seating a bead. Protect your face and eyes when you remove a valve core.

When you remove the wheels, use only sockets made for impact wrenches to decrease the risk of injury by a broken socket.

Do not use tires with low rated pressure. Do not use tires that have a recommended tire inflation pressure less than the tire inflation pressure in *Tire Pressure* on page 27.

Do not over inflate the tires. Excess pressure can cause the tire to separate from the wheel or cause a tire explosion.

Tire Pressure

Maintaining correct tire inflation pressure is essential for safe vehicle operation. You can vary the inflation pressure, within the recommended range to suit the condition of the terrain.

TIRE PRESSURE RANGE	TERRAIN CONDITIONS	RECOMMENDATION
18 - 22 psi (124 - 152 kPa)	hard surfaces or pavement	Inflate to higher pressure within the range; never exceed maximum pressure indicated.
	soft terrain or turf	Inflate to lower pressure within the range to reduce potential damage to the terrain or turf.

MAINTENANCE

Tire Repair

NOTICE

Tire repairs are not covered under the vehicle warranty.

Tools

- lug wrench, 3/4"
- impact wrench
- impact socket, 3/4"
- torque wrench, ft.lbs.

NOTICE

Tire plug tools and plugs are available at automotive outlets. The tire does not have to be removed from the wheel to install the tire plug.

Use a tire plug to repair small holes in the tread part of the tire. For large holes or holes/cuts in the tire sidewall, the tire must be replaced.

1. Remove the wheel from the vehicle. See *Wheel Removal* on page 28.
2. Locate the leak in the tire.
 - a. If the tire is very low or flat, fully inflate the tire.
 - b. Brush soapy water over the surface of the tire. Air bubbles will be visible where the air is leaking from the tire.
 - c. Mark the hole with chalk.
3. Install the plug according to the manufacturer's instructions.
4. Install the wheel on the vehicle. See *Wheel Installation* on page 29.
5. Fully inflate the tire. See *Tire Pressure* on page 7.

Tire Replacement

Tire replacement requires a tire mounting machine and must be done by a qualified tire center or your dealer.

WHEELS

WARNING

Worn, improperly inflated, improper sized, or incorrectly installed tires will affect vehicle handling and could cause an accident resulting in severe injury or death.

CAUTION

To decrease the risk of component damage, do not tighten the lug nuts to more than the torque specified below.

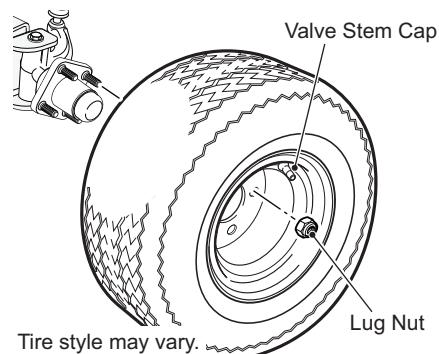
Check lug nuts for tightness at the intervals indicated in the *SCHEDULED MAINTENANCE CHART* on page 24.

Wheel Removal

Tools

- lug wrench, 3/4"
- impact wrench
- impact socket, 3/4"
- torque wrench, ft.lbs.

1. Lift the vehicle. See *LIFTING THE VEHICLE* on page 25.
2. Remove the lug nuts.
3. Remove the tire from the vehicle.



Wheel Installation

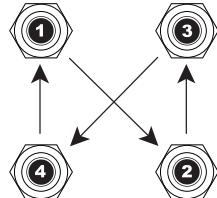
Lug Nut Torque	50 - 85 ft.lbs. (68 - 115 Nm)
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NOTICE

Always install lug nuts using a cross sequence pattern to ensure even seating of the wheel against the hub.

1. Install the wheel on the hub with lug nuts. Make sure the valve stem is to the outside.
2. Finger tighten the lug nuts.
3. Using the tightening pattern shown at right, tighten the lug nuts to 50 - 85 ft.lbs. (68 - 115 Nm). Tighten in increments of 20 ft. lbs. (27 Nm).

Lug Nut Tightening Pattern



LIGHTS

All of the lights on the vehicle are LEDs. They do not require replacement.

REAR AXLE

The only maintenance necessary for the first five years is the inspection of the rear axle for lubricant leakage. Unless leakage is visible, the lubricant needs to be replaced after five years. Refer to the Service and Repair Manual for the fluid replacement procedure.

Change the axle oil at the intervals indicated in the *SCHEDULED MAINTENANCE CHART* on page 24. The drain plug is located at the bottom of the rear axle housing.

LITHIUM-ION BATTERY PACK

The lithium-ion battery pack in this vehicle is maintenance free. There is no maintenance required for the battery pack. Charge the battery pack using only the OEM approved Lithium-Ion battery charger.

WARNING

Improper handling of the battery pack and electrical components can result in serious injury or death.

Do not attempt to remove the battery pack or battery cables. Do not use the battery pack without the control module installed. All battery pack and electrical service must be performed by an authorized service facility.

All tools used in or around the battery pack area should be insulated. Do not intentionally cause a short to the power terminal (P+, P-, B+, B-) with a metallic object.

Do not use the vehicle or charge the battery pack if the battery pack has become abnormally hot, is discolored, deformed, leaking or has an odd odor. If liquid from the battery pack leaks onto skin or clothes, wash well immediately with fresh, running water. If liquid gets into the eyes, do not rub the eyes. Wash the eyes with fresh, running water and seek medical assistance immediately.

Do not disassemble or modify the design, including the electrical circuit, of the battery pack or control module.

To prevent the risk of battery pack explosion, keep all flammable materials, open flames, or sparks away from the batteries. Do not leave the battery pack near a fire or heat source. Do not throw Lithium-Ion batteries into a fire. Do not apply heat to any part of the battery pack or battery management module with a soldering iron. Do not place the battery pack in a microwave oven, dryer, or high-pressure container.

MAINTENANCE

Make sure that the key switch is in the OFF position and the run/tow switch is in the RUN position before servicing the vehicle.

Do not attempt to operate the vehicle or charge the battery pack at temperatures above 140°F (60°C).

Do not immerse or throw the battery pack in water. Do not pressure wash the battery pack.

Do not puncture the battery pack or control module. Do not strike the battery pack with a hammer or heavy weight. Do not step or stand on the battery pack. Do not throw or drop the battery pack on hard surfaces.

If the battery pack terminals are contaminated or dirty, clean them with a dry cloth before using the battery pack.

Keep the battery pack and control module away from static electricity.

Before recycling or shipping battery pack, make sure that the battery pack terminals are insulated.



Lithium-Ion batteries are recyclable:

- Return discarded batteries packs to distributor or manufacturer for recycling.
- Contact local or state environmental department for the disposal information.

NOTICE

When Li-ion batteries are put into a municipal recycling bin, they will end up at a municipal recovery facility (MRF) that is typically equipped to recycle only household paper, plastic, metal, and glass. When this happens, the batteries can become damaged or crushed during processing and may become a fire hazard. It is important to note that the chasing arrow symbol (i.e three arrows forming a triangle) on Li-ion batteries means that these batteries can be recycled at specialized battery recyclers. It does not mean that Li-ion batteries can be placed in municipal/household recycling bins.

BATTERY CHARGING AND MAINTENANCE

WARNING

Do not attempt to start the vehicle or charge the battery pack if the vehicle has been stored at or below freezing temperatures.

Do not spray the battery pack with water. Do not attempt to add water to the battery pack.

Do not charge the batteries if the ambient temperature is below -4°F (-20°C) or above 113°F (45°C). Refer to the appropriate appendix for battery charger operating instructions.

Before connecting the battery charger:

- Park the vehicle, turn the key switch to the OFF position and remove the key.
- Inspect the charging receptacle for dirt or debris. Remove dirt or debris if found.
- Inspect the charger cords and plugs for cracks or damage. Replace any damaged cords before use.
- Plug the charger into a receptacle on a dedicated circuit. Do not connect any other devices to the receptacle.
- Connect the charger to the vehicle.

BATTERY CHARGING

The battery charger is designed to completely charge the battery pack. If the battery pack is severely discharged the charger will indicate a fault. The automatic charger determines the correct length of charge for the battery pack and turns off when the battery pack is charged. Always refer to the instructions supplied with the charger. See Appendix A in the back of this manual for charger operating instructions.

The battery management system (BMS) and charger cooperate to make sure that charging occurs at the proper rate for the battery temperature. When the battery charger is connected to the vehicle, it will determine the charge rate based on the battery temperature. The charger will operate at the rates shown in the table below.

The BMS will adjust the charge rate based on the temperature of the batteries.

Use only the OEM approved Lithium-Ion battery charger for your vehicle. See charger operating instructions in the Appendix.

- Turn the key to the OFF position and remove it from the vehicle.
- Inspect the charger cord for cracks, frayed wires or loose connections. If damaged, replace it.
- Inspect the vehicle charger receptacle and charger plug for dirt, debris or damage. Clean if necessary and replace immediately if damage is found.
- Connect the charger to a wall receptacle. Do not use a multi-plug adapter or power strip. Do not connect anything else to the same receptacle.
- Connect the charger to the vehicle receptacle.

When the battery pack is finished charging, disconnect the charger cord from the vehicle. If disconnecting before the charge cycle is complete, it is recommended that the charger be disconnected from the wall receptacle first, then unplug the charger from the vehicle receptacle.

AC Voltage

The battery charger output is directly related to the input voltage. If the vehicle receives an incomplete charge in a normally adequate time period, low AC voltage can be the cause. Consult an electrician if necessary.

BATTERY PROLONGED STORAGE

CAUTION

Improper storage may damage, destroy, or cause permanent loss of battery pack capacity. Do not exceed storage time or temperature limits. The battery pack must be charged to the correct level before storage. Storing fully depleted battery packs will make them permanently unusable.

Storage Preparation

The optimum storage temperature range is between 65°F and 82°F (18°C and 28°C)

- Charge the battery module based on climate during storage period.
 - In cold climates, fully charge the battery pack. Make sure that the charging operation is complete and there are no faults displayed on the charger. The green light on the charger should be on which indicates that the charge cycle is complete.
 - In hot climates, store the vehicle with a 30% to 50% charge of battery pack capacity.
- Turn the key switch to the OFF position and remove the key from the switch.
- Check the Run - Tow switch under the seat, make sure it is set in the RUN position.
- Turn off all accessories.



The storage time for properly charged Lithium-Ion batteries supplied with this vehicle varies based on the ambient temperature.

Temperature	Length of Storage Time
-22°F to -4°F (-30°C to -20°C)	One month at 100% battery charge, all accessories turned off.
-4°F to 113°F (-20°C to 45°C)	Six months at 100% battery charge, all accessories turned off.
113°F to 140°F (45°C to 60°C)	One month at 30% - 50% charge, all accessories turned off.

MAINTENANCE

Setting State of Charge (SOC)

The optional SOC meter or the hand held programmer may be used to determine the state of charge of the battery module. If the SOC is below 30%, charge the battery module until the state of charge reaches 50%. The charge cycle may be interrupted by disconnecting the charger from the AC power source first, then from the charging receptacle on the vehicle. If the SOC is above 50%, operate the vehicle until the SOC is below 50%.

During Storage

Check the state of charge every 30 days. If the SOC is below 30%, charge the battery pack until the state of charge reaches 50%.

Extreme Low Temperature Storage

If the ambient temperature is below -4°F (-20°C) DO NOT:

- turn the vehicle key to the ON position
- drive the vehicle
- tow the vehicle
- charge the vehicle
- operate accessories
- turn the lights on (if equipped)

Returning Vehicle to Service

At the end of the storage period, charge the battery pack to 100% before operating the vehicle.

Before charging the vehicle be sure that the ambient temperature is between 14°F (-10°C) and 113°F (45°C) and the vehicle has had time to adjust to the temperature.

BATTERY FAULT DIAGNOSIS

Refer to the charger instructions in the Appendix in the back of this manual.

TRANSPORTING THE VEHICLE

⚠ WARNING Do not ride on or allow other people on a vehicle being transported on a trailer or being towed with another vehicle.

Towing the Vehicle (Non-Fleet Vehicles)

⚠ WARNING Only tow the vehicle for recovery purposes. Before towing, turn the key switch to N and move the Run/Tow switch to the TOW position. Ensure brakes and steering are operable. Always have a person driving the vehicle to steer and operate brakes when it is being towed. Do not tow the vehicle above 5 mph (8 kph). Failure to abide by these instructions could cause harm to vehicle and persons involved.

See *Run/Storage-Tow Switch Operation* on page 5 for additional information.

Towing the Vehicle (Fleet Vehicles)

⚠ WARNING

Do not try to tow the vehicle with ropes, chains or any device different from a tow bar approved by the manufacturer.

Use a golf car with an approved tow bar system to tow the vehicle.

Do not tow the vehicle on highways.

Do not tow the vehicle at speeds more than 12 mph (19 kph).

Do not tow more than three Elite vehicles at one time.

1. Turn the key switch to the neutral (N) position and remove the key.
2. Chock the wheels to keep the vehicle from moving.
3. Connect the vehicle to the tow bar and remove the wheel chocks.
4. Place the run/tow switch in the TOW position, the vehicle should roll freely.

NOTICE

This vehicle is equipped with an IntelliBrake™ for parking. When the vehicle is stopped, the parking brake is automatically set. The IntelliBrake™ is released when the vehicle is in F (forward) or R (reverse) and the accelerator is pressed. The IntelliBrake™ is also released when the run/tow switch is in the TOW or  (on European Models) position with the key switch turned to N (neutral).

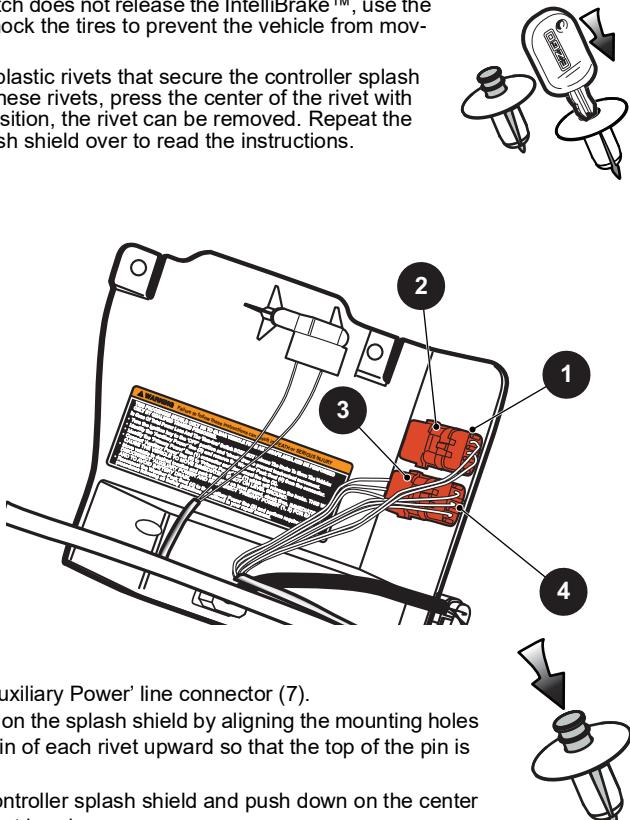
Manual Release of IntelliBrake™

In case of total power loss and the RUN/TOW switch does not release the IntelliBrake™, use the instructions under the controller splash shield. Chock the tires to prevent the vehicle from moving when the brake is released.

To read the instructions, remove three re-usable plastic rivets that secure the controller splash shield to the body and the controller. To remove these rivets, press the center of the rivet with the vehicle key. When the center pin goes into position, the rivet can be removed. Repeat the procedure for each remaining rivet. Turn the splash shield over to read the instructions.

Make sure that the key switch is in the OFF position and chock the tires to prevent the vehicle from moving; Then do the following:

1. Locate the 'Auxiliary Power' line (7) and remove the weather pack seal (8) from the connector.
2. Locate the 'Primary Power' line connector (5) and disconnect it from line (6).
3. Connect the 'Auxiliary Power' line (7) to the 'Primary Power' line (5) which releases the brake. If the tires are not chocked and the vehicle is not on flat ground, the vehicle will move immediately.
4. Move the vehicle to desired, safe location and chock the tires immediately.
5. Disconnect the 'Auxiliary Power' line (7) from the 'Primary Power' line (5).
6. Connect the 'Primary Power' line (5) to line (6).
7. Replace the weather pack seal (8) on the 'Auxiliary Power' line connector (7).
8. To reinstall the controller splash shield, position the splash shield by aligning the mounting holes with the holes in the body, push the center pin of each rivet upward so that the top of the pin is above the rivet head.
9. Place a rivet in each mounting hole of the controller splash shield and push down on the center pin until the top of the pin is flush with the rivet head.



MAINTENANCE

Hauling the Vehicle

WARNING

Loose cargo or vehicle components can fly off when the vehicle is being transported. Secure or remove all cargo. Inspect the vehicle for loose components prior to transport.

Do not allow anyone on a vehicle being transported on a trailer.

Remove the windshield before transporting a vehicle on a trailer.

Maximum speed with canopy top installed is 50 mph (80 kph).

- If the vehicle is being hauled on a trailer or truck at highway speeds, the canopy top must be removed.
- If the vehicle is being hauled on a trailer or truck below highway speeds, check that canopy top hardware is tight and there are no cracks in the canopy top at the mounting points.
- The rated capacity of the hauling trailer or truck must be more than the weight of the vehicle and load plus 1000 lbs. (454 kg). See *VEHICLE SPECIFICATIONS* on page 35.
 1. Drive the vehicle onto the trailer or truck.
 2. Turn the key to the OFF position. To prevent loss of the key, remove it from the ignition switch.
 3. Make sure the seat(s) are secured.
 4. Secure the vehicle to the trailer or truck with tie downs, straps or ropes.

VEHICLE SPECIFICATIONS

RXV FREEDOM

Item	Specification
Overall Length	93 in (236 cm)
Overall Width	47.0 in. (119 cm)
Overall Height (no canopy)	46.5 in. (118 cm)
Overall Height (with canopy)	69.5 in. (177 cm)
Wheelbase	66.0 in. (168 cm)
Track Width (front)	35.5 in. (88 cm)
Track Width (rear)	38.5 in. (98 cm)
Ground Clearance at Differential	4 in. (10 cm)
Horsepower (kW)	4.4 hp (3.3 kW) Continuous
Dry Weight (No Batteries)	649 lbs. (294 kg) without batteries
Curb Weight	696 lbs. (316 kg) with Single Pack
Maximum Weight Capacity	800 lbs. (363 kg)
Outside Clearance Circle	19.2 ft. (5.9 m)
Turning Radius	9.6 ft (2.9 m)
Speed (Level Ground)	12 - 19 mph (19 - 31 kph)
Power Source	56.7 Volts DC
Motor Type	56.7 Volts AC
Electrical System	56.7 Volt
Battery Quantity and Type	Single, 56.7 Volt Li-Ion Composite Module (Standard Configuration)
Key or Pedal Start	Pedal
Speed Controller	235 Amp AC Controller
Drive Train	Motor Shaft Direct Drive
Transaxle	Limited Slip Differential
Gear Selection	Dash Mounted Forward-Neutral-Reverse
Rear Axle Ratio	16.99:1
Seating Capacity	2 person
Towing Capacity	3 ELiTE Golf Cars with approved tow bars
Steering	Double Ended Rack and Pinion
Front Suspension	Independent A-Arm Coil Over Shock
Rear Suspension	Mono-Leaf Springs with Hydraulic Shocks
Service Brake	Induction Motor
Parking Brake	Automatic Electro-Magnetic
Front and Rear Tires	18 X 8.50 - 8 (4 Ply Rated)
Frame	Welded Steel with DuraShield™ Powder Coat
Body and Finish	Injection Molded TPO

CE Noise, vibration, and harshness measurement methods were applied per the ISO 2631 and ISO 5349 standards under conditions of typical vehicle surfaces.

Noise	Sound pressure: continued A-weighted equal to or less than 68 db (A)
Vibration, WBV	The highest RMS value of weighted acceleration is: 1.15 m/s ²
Vibration, HAV	The highest RMS value of weighted acceleration is: 2.5 m/s ²
	The uncertainty of measurement is 0.2 m/s ²

SPECIFICATIONS

RXV FREEDOM 2+2

Item	Specification
Overall Length	106 in (269 cm)
Overall Width	47.0 in. (119 cm)
Overall Height (no canopy)	47.0 in. (119 cm)
Overall Height (with canopy)	75.0 in. (191 cm)
Wheelbase	66 in. (168 cm)
Track Width (front)	34.5 in. (88 cm)
Track Width (rear)	38.5 in. (98 cm)
Horsepower (kW)	4.4 hp (3.3 kW) Continuous
Weight (No Batteries)	809 lbs. (367 kg) without batteries
Curb Weight	856 lbs. (388 kg) with Single Pack
Maximum Weight Capacity	720 lbs. (327 kg)
Dash/IP Storage Capacity	926 in ³ 15174 cm ³
Outside Clearance Circle	19.2 ft. (5.9 m)
Turning Radius	9.6 ft (2.9 m)
Speed (Level Ground)	8 - 19 mph (13 - 31 kph) Programmable
Power Source	56.7 Volts DC
Motor Type	56.7 Volts AC
Electrical System	56.7 Volt DC
Battery Quantity and Type	Single, 56.7 Volt Li-Ion Composite Module (Standard Configuration)
Speed Controller	235 Amp AC Controller
Drive Train	Motor Shaft Direct Drive
Trans-axle	Limited Slip Differential
Gear Selection	Dash Mounted Forward-Neutral-Reverse
Rear Axle Ratio	16.99:1
Seating Capacity	4 person
Towing Capacity	N/A
Ground Clearance at Differential	4 in. (10 cm)
Key or Pedal Start	Pedal
Steering	Double Ended Rack and Pinion
Front Suspension	Independent A-Arm Coil Over Shock
Rear Suspension	Mono-Leaf Springs with Hydraulic Shocks
Service Brake	Induction Motor
Parking Brake	Automatic Electro-Magnetic
Front Tires and Rear	18 X 8.50 - 8 (4 Ply Rated)
Frame	Welded Steel with DuraShield™ Powder Coat
Body and Finish	Injection Molded TPO
CE noise, vibration, and harshness measurement methods were applied per the ISO 2631 and ISO 5349 standards under conditions of typical vehicle surfaces.	
Noise	Sound pressure: continued A-weighted equal to or less than 68 db (A)
Vibration, WBV	The highest RMS value of weighted acceleration is: 1.15 m/s ²
Vibration, HAV	The highest RMS value of weighted acceleration is: 2.5 m/s ²
	The uncertainty of measurement is 0.2 m/s ²

RXV FLEET

Item	Specification
Overall Length	93.0 in (236 cm)
Overall Width	47.0 in (119 cm)
Overall Height (no canopy)	46.5 in. (118 cm)
Overall Height (with canopy)	69.5 in. (177 cm)
Wheelbase	66 in. (168 cm)
Track Width (front)	35.5 in. (90 cm)
Track Width (rear)	38 in. (97 cm)
Ground Clearance at Differential	4.5 in. (11 cm)
Horsepower (kW)	4.4 hp (3.3 kW) Continuous
Weight (No Batteries)	633 lb (287 kg) without batteries
Curb Weight	680 lb (308 kg) with Single Pack
Maximum Weight Capacity	500 lbs. (227 kg)
Dash/IP Storage Capacity	926 in ³ 15174 cm ³
Outside Clearance Circle	19.2 ft. (5.9 m)
Turning Radius	9.6 ft (2.9 m)
Speed (Level Ground)	8 - 15 mph (13 - 24 kph)
Seating Capacity	2 person
Towing Capacity	3 ELiTE Golf Cars with approved tow bars
Power Source	56.7 Volts DC
Motor Type	48 Volts AC Induction
Electrical System	48 Volt DC Lithium Ion Battery
Battery Quantity and Type	Single, 56.7 Volt Li-Ion Composite Module (Standard Configuration)
Key or Pedal Start	Pedal
Speed Controller	235 Amp AC Controller
Drive Train	Motor Shaft Direct Drive
Trans-axle	Limited Slip Differential
Gear Selection	Dash Mounted Forward-Neutral-Reverse
Rear Axle Ratio	16.99:1
Steering	Double Ended Rack and Pinion
Front Suspension	Independent A-Arm Coil Over Shock
Rear Suspension	Mono-Leaf Springs with Hydraulic Shocks
Service Brake	Induction Motor
Parking Brake	Automatic Electro-Magnetic
Front and Rear Tires	18 X 8.50 - 8 (4 Ply Rated)
Frame	Welded Steel with DuraShield™ Powder Coat
Body and Finish	Injection Molded TPO
CE Noise, vibration, and harshness measurement methods were applied per the ISO 2631 and ISO 5349 standards under conditions of typical vehicle surfaces.	
Noise	Sound pressure: continued A-weighted equal to or less than 68 db (A)
Vibration, WBV	The highest RMS value of weighted acceleration is: 1.15 m/s ²
Vibration, HAV	The highest RMS value of weighted acceleration is: 2.5 m/s ²
	The uncertainty of measurement is 0.2 m/s ²

MAINTENANCE LOG

Record periodic maintenance in the following maintenance log.

MAINTENANCE LOG

APPENDIX A

QuiQ CHARGER USER'S GUIDE



1 kW Industrial Battery Charger

QuiQ Charger - E-Z-GO Product Manual

This manual contains important safety and operating instructions for versions of the Delta-Q QuiQ (Model nos. 913-4830-E3/-E3B/-E5 /-E5B) installed on E-Z-GO brand vehicles. Please read this information before using your QuiQ Charger. For manufacturer contact information and technical support resources, please visit delta-q.com/support

SAVE THESE IMPORTANT SAFETY INSTRUCTIONS - This manual contains important safety and operating instructions – read before using charger.



Warning

Charge only 48 Volt Lithium-Ion type batteries activated by Samsung SDI. Other types of batteries may burst causing personal injury and damage. Never charge a frozen battery. Study the battery manufacturer's specific precautions.



Danger

Risk of electric shock. Connect charger power cord to an outlet that has been properly installed and grounded in accordance with all local codes and ordinances. A grounded outlet is required to reduce risk of electric shock – do not use ground adapters or modify plug. Do not touch uninsulated portions of output connector or uninsulated battery terminals. Disconnect the charger from either the AC supply or from the golf cart, before making or breaking the connections to the battery. Do not open or disassemble charger. Do not operate this charger if the AC supply cord is damaged or if the charger has received a sharp blow, been dropped, or is damaged in any way – refer all repair work to the manufacturer, or qualified personnel. This charger is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge on electrical systems and battery charging, unless they have been given supervision or instruction concerning use of the charger by a person responsible for their safety. Children should be supervised to ensure that they do not play with the charger.



INFORMATIONS IMPORTANTES DE SÉCURITÉ Ce manuel contient des instructions importantes concernant la sécurité et le fonctionnement.



Attention

Recharger uniquement les batteries de type Lithium-Ion 48V activées par Samsung SDI. Autres types de batteries pourraient exploser causant des blessures corporelles et des dommages. Ne jamais charger une batterie gelée. Prendre connaissance des mesures de précaution spécifiées par le fabricant de la batterie.



Danger

Risque de décharge électrique. Ne pas toucher les parties non isolées du connecteur de sortie ou les bornes non isolées de la batterie. Toujours connecter le chargeur à une prise de courant mise à la terre. Déconnectez la source AC avant de faire ou défaire les connections à la batterie en chargement. Ne pas utiliser le chargeur si le cordon d'alimentation AC est endommagé ou si le chargeur est abîmé suite à une chute ou autre indicent. Ne pas ouvrir ni désassembler le chargeur – référer toute réparation aux personnes qualifiées. Cet appareil n'est pas destiné à un usage par des personnes (dont les enfants) avec des facultés motrices, sensorielles ou mentales réduites, ou ayant une expérience et des connaissances insuffisantes, à moins qu'elles sont sous la supervision ou reçoivent les instructions sur l'utilisation de l'appareil d'un répondant garant de leur sécurité. Les enfants devraient être surveillés afin qu'il ne jouent en aucun temps avec l'appareil.

Maintenance Instructions

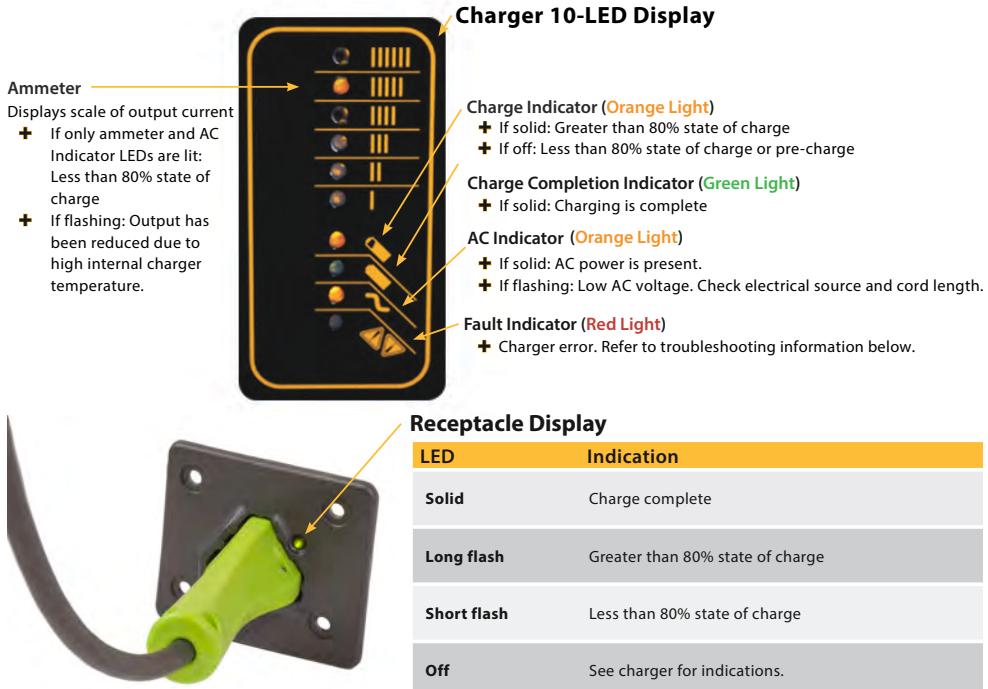
1. Do not expose charger to high pressure water spray when cleaning vehicle.
2. The enclosure of the charger meets IP66, making it dust-tight and protected against powerful water jets. The AC connection is rated to IP20, which is not protected against water. Protect the AC connection if used in wet or dusty environments.
3. If the detachable input power supply cord set is damaged, replace with a cord that is appropriate for your region:
 - ✚ This charger is provided with a cord set for connection to outlets operating at nominal 120 Volts (or 240 Volts as appropriate). If the input plug does not fit the power outlet, contact Delta-Q Technologies for the proper cord set terminating in an attachment plug of the proper configuration for the power outlet.
 - ✚ 'North America: UL or CSA listed / approved detachable cord, 3 conductor, 16AWG minimum and rated SJT; terminated in a grounding type IEC 60320 C14 plug rated 250V, 13A minimum
 - ✚ For all other regions: Safety approved detachable cord, 3 conductor, 1.5mm² minimum, rated appropriately for industrial use. The cord set must be terminated on one end with a grounding type input connector appropriate for use in the country of destination and, on the other end, an output grounding type IEC 60320 C14 plug.

Operating Instructions

Delta-Q QuiQ Charger Manual

CAUTION: Charger enclosure may be hot during charging. Use hand protection if handling the charger while charging.

- Extension cords must be 3-wire cord no longer than 30m(100') at 10AWG or 7.5m(25') at 16AWG per UL guidelines.
- Only connect **ONE** QuiQ charger to a single 15A circuit or the circuit may become overloaded.



Troubleshooting Instructions

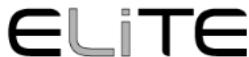
If a fault occurs, count the number of red flashes between pauses and refer to the table below.

Flashes	Cause	Solution
II II	Charger unable to apply wake-up pulse	Refer cart to service department
II II	Charge timeout	Possible BMS error - refer cart to service department
II II	BMS fault	Refer cart to service department
II II	Charger shutdown due to high internal temperature.	Ensure sufficient cooling airflow. Reset the charger by interrupting AC power for 15+ seconds.
II II	Internal charger fault	Reset the charger by interrupting AC power for 15+ seconds. Return to service department if fault persists.

Note: This is a Class A product. In a domestic environment this product may cause radio interference, in which case the user may be required to take adequate measures.

APPENDIX B

RC900 CHARGER USER'S GUIDE



RC900 ELiTE Onboard Charger Original User Manual

This manual contains important safety and operating instructions for this version of the Delta-Q RC900 ELiTE Onboard Charger (Part No. 944-0003) for use with E-Z-GO ELiTE lithium brand vehicles (Model 673928). For manufacturer contact information and technical support, please visit <http://support.delta-q.com/>.

SAVE THESE SAFETY INSTRUCTIONS This manual contains important safety & operating instructions. Read before using the charger.



Warning

Charge only 48V lithium-ion type batteries activated by Samsung SDI. Other types of batteries may burst causing personal injury and damage. The Samsung Battery Management System (BMS) ensures that in all operating modes, the battery cells are protected from inappropriate levels of voltage, current, temperature, and state of charge. Never charge a frozen battery. Study the battery manufacturer's specific precautions before using this charger.



Danger

Risk of electric shock. Connect charger power cord to an AC outlet that has been properly installed and grounded in accordance with all local codes and ordinances. A grounded AC outlet is required to reduce the risk of electric shock—do not use ground adapters or modify the plug. Do not touch uninsulated portions of the output connector or uninsulated battery terminals. Disconnect the AC supply before making or breaking the connections to the battery. Do not open or disassemble the charger. Do not operate this charger if the AC supply cord or DC output cord is damaged or if the charger is damaged in any way. Refer all repair work to the manufacturer, or qualified personnel. This charger is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge on electrical systems and battery charging, unless they have been given supervision or instruction concerning use of the charger by a person responsible for their safety. Children should be supervised to ensure they do not play with the charger.



Manuel d'origine de l'utilisateur du Chargeur À bord RC900 ELiTE

Le présent manuel contient d'importantes consignes de sécurité et d'utilisation pour cette version du chargeur Delta-Q à bord RC900 ELiTE (numéro de référence 944-0003) pour utilisation avec les véhicules de marque E-Z-GO ELiTE alimentés par des batteries au lithium-ion (Modèle 673928). Pour les coordonnées et le soutien technique du fabricant, visitez <http://support.delta-q.com/>.

CONSERVEZ CES CONSIGNES DE SÉCURITÉ

Le présent manuel contient d'importantes consignes de sécurité et d'utilisation. Lisez-les avant d'utiliser le chargeur.



Attention

Chargez uniquement les batteries au lithium-ion 48 V activées par Samsung SDI. Les autres types de batteries pourraient exploser causant des blessures corporelles et des dommages. Le système de gestion des batteries intégrés (BMS) garantit que dans tous les modes de fonctionnement, les cellules de la batterie sont protégées contre les niveaux inappropriés de tension, de courant, de température et d'état de charge. Ne chargez jamais une batterie gelée. Prenez connaissance des mesures de précaution spécifiées par le fabricant de la batterie avant d'utiliser ce chargeur.



Danger

Risque de décharge électrique. Toujours connecter le cordon d'alimentation du chargeur à une prise de secteur CA proprement installée et mise à la terre conformément à tous les codes et règlements locaux.. Une prise secteur CA mise à la terre est nécessaire pour réduire le risque de choc électrique - n'utilisez pas d'adaptateurs de terre et ne modifiez pas la fiche. Ne pas toucher les parties non isolées du connecteur de sortie ou les bornes non isolées de la batterie. Déconnectez la source CA avant de faire ou défaire les connections à la batterie en charge. Ne pas ouvrir ni désassembler le chargeur. Ne pas utiliser le chargeur si le cordon d'alimentation CA ou le cordon de sortie CC est endommagé ou si le chargeur est abîmé suite à une chute ou autre indicent – Référez toute réparation au fabricant ou aux personnes qualifiées. Cet appareil n'est pas destiné à un usage par des personnes (dont les enfants) avec des facultés motrices, sensorielles ou mentales réduites, ou ayant une expérience et des connaissances insuffisantes, à moins qu'elles sont sous la supervision ou reçoivent les instructions sur l'utilisation de l'appareil par une personne responsable de leur sécurité. Les enfants doivent être surveillés afin qu'il ne jouent en aucun temps avec le chargeur.

Operating & Maintenance Instructions

- ❖ The charger may become hot during charging. Do not touch the charger when it is charging.
- ❖ To maintain safe operations, the unit automatically reduces its output power if the temperature rises above set thresholds, or if the AC input voltage is too low. The charger also reduces output power if it detects the battery pack is damaged.
- ❖ If power is interrupted, and then returns, the charger starts and continues to operate without hazard to the user, or damage to the batteries.
- ❖ Unplug the charger from AC when cleaning, moving, or conducting any maintenance or repair on the vehicle. No user serviceable parts are inside the charger. Do not remove the charger or the cover due to the risk of electrical shock.
- ❖ Do not expose the charger to oil, dirt, mud, or direct heavy water spray when cleaning the vehicle or machine.
- ❖ The enclosure on these chargers meets IP56, making it protected from dust ingress and powerful water jets. The AC receptacle requires an external AC cord which is not protected against dust or water. Protect this AC connection if the charger is used in wet or dusty environments. Inspect it regularly for contamination. If the charger and/or cord are in a damp location, use a Class A GFCI AC outlet.
- ❖ If the detachable AC input power cord or DC output cord is damaged, do not use the charger until they are replaced by a qualified service technician with cord sets appropriate to your region and application.
- ❖ To charge your vehicle, use a 3-wire extension cord less than 30m (100') at 10 AWG or 7.5m (25') at 16 AWG, per UL guidelines.

AC Receptacle Indicators

LED	Indication
Off	No AC Power. Check for AC cord damage; plug into AC power outlet; ensure AC outlet has power.
Slow Green Breathing	More than 80% state of charge.
Fast Green Breathing	Less than 80% state of charge.
Solid Green	Charge Complete
Rapid Amber Flash	Error. Unplug and plug the charger in again. If the error remains, contact a qualified service technician.
Solid Red	Fault. Unplug and plug the charger in again. If the fault remains, contact a qualified service technician.



Identifying Charger Serial Number

The serial number is printed on the front of the charger. Use this number when requesting technical support.



NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC/ICES Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

Delta-Q Technologies Corp.
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Burnaby, B.C. V5G 3H3 CANADA
Phone: +1.604.327.8244

Email: support@delta-q.com
Web: www.delta-q.com
User Documentation: www.delta-q.com/resources

APPENDIX C

E-Z-GO ELiTE CHARGER USER'S GUIDE



Lithium Golf Cart
Battery Charger



Chargeur de batterie au lithium
pour chariot de golf

E-Z-GO ELITE Charger Original User Manual

This manual contains important safety and operating instructions for these versions of the Delta-Q ELITE Charger (Part Nos. 958-0001, 958-0002, 958-0003, and 958-0004) for use with E-Z-GO ELITE lithium brand vehicles. Read this information in its entirety before using your ELITE Charger. For manufacturer contact information and technical support, visit <http://support.delta-q.com/>.

SAVE THESE SAFETY INSTRUCTIONS

This manual contains important safety & operating instructions. Read before using the charger.



Warning

Charge only 48V lithium-ion type batteries activated by Samsung SDI. Other types of batteries may burst causing personal injury and damage. Never charge a frozen battery. Study the battery manufacturer's specific precautions before using this charger.



Danger

Risk of electric shock. Connect charger power cord to an AC outlet that has been properly installed and grounded in accordance with all local codes and ordinances. A grounded AC outlet is required to reduce risk of electric shock – do not use ground adapters or modify the plug. Do not touch uninsulated portions of the output connector or uninsulated battery terminals. Disconnect the AC supply before making or breaking the connections to the battery. Do not open or disassemble the charger. Do not operate the charger if the AC supply cord or DC output cord is damaged or if the charger has received a sharp blow, been dropped, or is damaged in any way. Refer all repair work to the manufacturer or qualified personnel. This charger is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge on electrical systems and battery charging, unless they have been given supervision or instruction concerning use of the charger by a person responsible for their safety. Children should be supervised to ensure they do not play with the charger.

Manuel d'origine de l'utilisateur du Chargeur E-Z-GO ELITE

Le présent manuel contient d'importantes consignes de sécurité et d'utilisation pour ces versions du Chargeur Delta-Q ELITE (numéros de référence 958-0001, 958-0002, 958-0003, et 958-0004) pour utilisation avec les véhicules de marques E-Z-GO ELITE alimentés au lithium. Lisez en entier les informations fournies avant d'utiliser le Chargeur ELITE. Pour les coordonnées et le soutien technique du fabricant, visitez <http://support.delta-q.com/>.

CONSERVEZ CES CONSIGNES DE SÉCURITÉ

Le présent manuel contient d'importantes consignes de sécurité et d'utilisation. Lisez-les avant d'utiliser le chargeur.



Mise en garde

Chargez uniquement les batteries au lithium-ion 48 V activées par Samsung SDI. Les autres types de batteries pourraient exploser causant des blessures corporelles et des dommages. Ne chargez jamais une batterie gelée. Prenez connaissance des mesures de précaution spécifiées par le fabricant de la batterie avant d'utiliser ce chargeur.



Danger

Risque de choc électrique. Branchez le cordon d'alimentation du chargeur à une prise CA qui a été correctement installée et mise à la terre conformément à tous les codes et règlements locaux en matière d'électricité. Une prise CA mise à la terre est requise pour réduire les risques d'électrocution; n'utilisez pas d'adaptateurs de terre ou ne modifiez pas la fiche. Ne touchez pas la partie non isolée du connecteur de sortie ou les bornes de la batterie non isolées. Débranchez l'alimentation CA avant d'effectuer ou de rompre les connexions à la batterie. N'ouvrez pas ou ne démontez pas le chargeur. N'utilisez pas le chargeur si son cordon d'alimentation CA ou son cordon de sortie CC est endommagé ou si le chargeur a reçu un coup violent, s'il est tombé ou s'il a été endommagé de quelque façon que ce soit. Le chargeur ne doit être réparé que par le fabricant ou du personnel qualifié. Ce chargeur n'est pas conçu pour être utilisé par des personnes (y compris les enfants) ayant des capacités physiques, sensorielles ou mentales réduites, ou manquant d'expérience et de connaissances des systèmes électriques et de la charge de batteries, à moins qu'une personne responsable de leur sécurité ne les supervise ou ne leur ait fourni les consignes d'utilisation. Les enfants doivent être supervisés pour s'assurer qu'ils ne jouent pas avec le chargeur.

Maintenance Instructions

1. The enclosure on all charger models meets IP56, making it protected from dust ingress and powerful water jets. The AC connection on the 958-0002 and 958-0004 models requires an external AC cord and is rated to IP20, which is not protected against dust or water. Protect this AC connection if the charger is used in wet or dusty environments and inspect it regularly for contamination.
2. If the AC power supply cord is damaged:
 - The 958-0001 and 958-0003 charger models have an integral AC cord for connection to North American outlets operating at 120 Volts nominal. If this AC power supply cord is damaged, do not use the charger and send it to a qualified service technician for repair.
 - The 958-0002 and 958-0004 charger models have a 7-inch (185mm) AC cord terminated with an IEC 320 C14 plug. If this AC power supply cord is damaged, do not use the charger and send it to a qualified service technician for repair. If the mating AC cord to the wall outlet is damaged, replace it with a 6 feet (1.83 meter) long UL/CSA approved AC cord with a grounded IEC 320 C13 socket rated 250V, 13A minimum on the charger side and an approved 3-prong grounded plug compatible with the local AC power outlet (110VAC to 240VAC). If the 3-prong grounded plug does not fit the local AC power outlet, contact E-Z-GO or Delta-Q Technologies for the proper cord for the local AC power outlet.
 - For regions with 220-240V mains supply, select a safety approved AC cord, 3-conductor, 1.0mm² minimum, rated appropriately for industrial use. The cord must be terminated on one end with a grounded input connector appropriate for the AC power in the country of destination and, on the charger end, a grounding type IEC 320 C13 socket.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC/ICES Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

Mounting Instructions

The charger can be mounted horizontally or vertically with the cables and LED indicators pointing downward. Five (5) robust mounting points are cast into the charger's aluminum enclosure and another mounting hole in the center of the handle. The charger can be screwed to a table or wall with the four (4) slotted mounting holes, two (2) on each side using M6 or ¼-inch fasteners. A vertical mounting from the single cast keyhole mounting slot opposite the cables is possible using a suitable 8 or 10mm or 3/8-inch J-hook. A suspended horizontal mounting is achieved using a ceiling secured 5/16-inch threaded rod secured with nuts above and below the handle.

Consignes d'entretien

1. Le boîtier en tout modèles de chargeur est conforme à la norme IP56, le protégeant ainsi contre l'infiltration de poussière et les jets d'eau puissants. Le branchement CA sur les modèles 958-0002 et 958-0004 nécessite un cordon CA externe et est conforme à la norme IP20, qui n'offre pas de protection contre la poussière ou l'eau. Protégez ce branchement CA si le chargeur est utilisé dans un environnement humide ou poussiéreux et inspectez le régulièrement pour déceler toute contamination.
2. Si le cordon d'alimentation CA est endommagé :
 - Les modèles de chargeur 958-0001 et 958-0003 sont équipés d'un cordon CA intégré pour le branchement sur les prises en Amérique du Nord fonctionnant à une tension nominale de 120 volts. Si ce cordon d'alimentation CA est endommagé, n'utilisez pas le chargeur et envoyez-le à un technicien de service qualifié pour la réparation.
 - Les modèles de chargeur 958-0002 et 958-004 sont équipés d'un cordon d'alimentation CA de 7 pouces (185 millimètre) se terminant par une fiche IEC 320 C14. Si ce cordon d'alimentation CA est endommagé, n'utilisez pas le chargeur et envoyez-le à un technicien de service qualifié pour la réparation. Si le cordon d'alimentation CA d'accouplement à la prise murale est endommagé, remplacez-le par un cordon d'alimentation CA approuvé UL/CSA de 6 pieds (1,83 m) de longueur avec une prise IEC 320 C13 reliée à la terre fonctionnant à une tension nominale de 250 V, 13A minimum au côté chargeur et une fiche mise à la terre approuvée à 3 broches compatible avec la prise de courant CA locale (110 V c.a. à 240 V c.a.). Si la fiche mise à la terre à 3 broches ne convient pas à la prise de courant CA locale, communiquez avec E-Z-GO ou Delta-Q Technologies pour commander le cordon approprié pour la prise de courant CA locale.
 - Pour les régions utilisant une alimentation secteur 220-240 V, sélectionnez un cordon d'alimentation CA approuvé, à 3 conducteurs, 1,0 mm² minimum, évalué de façon appropriée pour une utilisation industrielle. Le cordon doit se terminer, à une extrémité, par un connecteur d'entrée mis à la terre approprié pour l'alimentation CA dans le pays de destination et, à l'autre extrémité du chargeur, par une fiche IEC 320 C13 mise à la terre.

REMARQUE: cet équipement a été testé et déclaré conforme aux limites pour appareils numériques de classe B, selon la section 15 des règlements de la FCC et de l'ICES. Ces limites sont destinées à assurer une protection raisonnable contre les interférences nuisibles dans une installation résidentielle. Cet équipement produit, utilise et peut émettre de l'énergie radio électrique et, s'il n'est pas installé et utilisé conformément aux présentes instructions, peut causer des interférences nuisibles aux communications radio.

Instructions de montage

Le chargeur peut être monté à l'horizontale ou à la verticale avec les câbles et les indicateurs DEL orientés vers le bas. Cinq (5) points de montage robustes sont moulés dans le boîtier en aluminium du chargeur et un autre trou de montage se trouve dans le centre de la poignée. Le chargeur peut être vissé sur une table ou un mur avec les quatre (4) fentes de montage, deux (2) de chaque côté, à l'aide d'attaches M6 ou de 1/4 de pouce. Un montage vertical à partir de la fente de montage en forme de trou de serrure à l'opposé des câbles est possible à l'aide d'un crochet en J approprié de 8 ou de 10 mm ou de 3/8 po. Un montage horizontal suspendu se réalise à l'aide d'une tige filetée de 5/16 po fixée au plafond avec des écrous au-dessus et en-dessous de la poignée.

Operating Instructions

CAUTION: The charger enclosure may be hot during charging. Use hand protection if handling the charger while charging.

- ⊕ The extension cord must be a 3-wire cord less than 30m (100') at 10AWG or 7.5m (25') at 16AWG per UL guidelines.
- ⊕ If you are connecting four (4) ELITE Chargers to a single 120V mains circuit, a 20A circuit is recommended.



Charger Indicators

Indicator	Indication
● AC Indicator Blue Light	<ul style="list-style-type: none">If solid, AC power is present.
● Charger Status Indicator Green Light	<ul style="list-style-type: none">If solid, charging is complete.If slow breathing, it is more than 80% charged.If fast breathing, it is less than 80% charged.
● Fault Indicator Red Light	<ul style="list-style-type: none">Charger error. Refer to <i>Troubleshooting Instructions</i>.

Note: The charger will flash green when the lithium Battery Management System (BMS) is in wakeup mode.



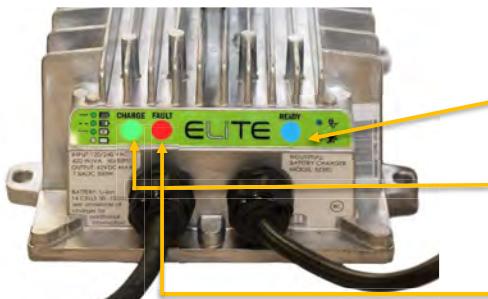
DC Receptacle Indicators

LED	Indication
Solid	Charging is complete.
Slow Flash	More than 80% state of charge.
Fast Flash	Less than 80% state of charge.
Off	See charger indicators for status.

Mode d'emploi

MISE EN GARDE : Le boîtier du chargeur peut devenir chaud pendant le chargement. Utilisez une protection pour les mains si vous manipulez le chargeur pendant le chargement.

- ⊕ La rallonge électrique doit être un cordon à 3 fils de moins de 30 m (100 pi) de long à 10 AWG ou 7,5 m (25 pi) à 16 AWG selon les directives UL.
- ⊕ Si vous connectez **quatre (4) chargeurs ELITE** à un seul circuit de 120V, un circuit de 20 A est recommandé.



Indicateurs du chargeur

Indicateur	Indication
● Indicateur CA Voyant bleu	<ul style="list-style-type: none"> Si constant, il y a une alimentation CA.
● Indicateur de l'état du chargeur Voyant bleu	<ul style="list-style-type: none"> Si constant, la charge est terminée. Si la pulsation est lente, la batterie est chargée à plus de 80%. Si la pulsation est rapide, la batterie est chargée à moins de 80%.
● Indicateur de défaut Voyant rouge	<ul style="list-style-type: none"> Erreur du chargeur. Consultez les <i>Instructions de dépannage</i>.

Remarque: le chargeur clignotera en vert lorsque le système de gestion de la batterie au lithium est en mode d'éveil.



Indicateurs de prise de courant CC

DEL	Indication
Constant	La charge est terminée.
Clignotement lente	Charge de plus de 80%.
Clignotement rapide	Charge de moins de 80%.
Éteint	Voir les indicateurs du chargeur pour l'état.

Troubleshooting Instructions

If a fault occurs, count the number of red flashes between pauses and refer to this table:

Flashes	Cause	Solution
	The lithium battery pack issued a fault indicating a wiring or charger hardware issue.	Check the green DC paddle and receptacle for damage, corrosion, and ensure it is properly inserted. Reset the charger by interrupting AC power for 15+ seconds. If the fault returns, contact E-Z-GO Customer Care.
	The charge time or amp-hour limit was exceeded.	Check the green DC paddle and receptacle for damage, corrosion, and ensure it is properly inserted. Ensure the charger has sufficient cooling airflow in ambient temperatures below 40°C; if in the sun, move to the shade. Reset the charger by interrupting AC power for 15+ seconds. If the fault returns, contact E-Z-GO Customer Care.
	The lithium battery pack shut down charging and issued a fault.	Reset the lithium battery pack by turning the ignition and tow mode off, remove the green charger paddle from the receptacle, wait 5+ seconds, reinsert the paddle. If the fault returns, contact E-Z-GO Customer Care.
	Internal charger fault	Reset the charger by interrupting AC power for 15+ seconds. If the fault returns, contact E-Z-GO Customer Care.

Instructions de dépannage

S'il survient une erreur, comptez le nombre de clignotements rouges entre les pauses et reportez-vous au tableau suivant :

Clignotement	Cause	Solution
	Le bloc-batterie au lithium a émis un défaut indiquant un problème de câblage ou de matériel du chargeur.	Vérifiez la palette CC verte et la prise pour vous assurer qu'il n'y a pas de dommage ou de corrosion et assurez-vous qu'elle est bien insérée. Réinitialisez le chargeur en interrompant l'alimentation CA pendant 15 secondes ou plus. Si le défaut revient, communiquez avec le service à la clientèle E-Z-GO.
	La limite de temps de charge ou d'ampères par heure a été dépassée.	Vérifiez la palette CC verte et la prise pour vous assurer qu'il n'y a pas de dommage ou de corrosion et assurez-vous qu'elle est bien insérée. Assurez-vous que le chargeur a suffisamment de circulation d'air de refroidissement dans les températures ambiantes inférieures à 40° C. Si le chargeur est au soleil, mettez-le à l'ombre. Réinitialisez le chargeur en interrompant l'alimentation CA pendant 15 secondes ou plus. Si le défaut revient, communiquez avec le service à la clientèle E-Z-GO.
	Le bloc-batterie au lithium a arrêté la charge et a émis un défaut.	Réinitialisez le bloc-batterie au lithium en coupant l'allumage et en désactivant le mode de remorquage, enlevez la palette verte du chargeur de la prise, attendez 5 secondes ou plus et réinsérez la palette. Si le défaut revient, communiquez avec le service à la clientèle E-Z-GO.
	Défaut interne du chargeur	Réinitialisez le chargeur en interrompant l'alimentation CA pendant 15 secondes ou plus. Si le défaut revient, communiquez avec le service à la clientèle E-Z-GO.



TEXTRON SPECIALIZED VEHICLES, INC.

1451 Marvin Griffin Road
Augusta, Georgia 30906 - 3852
USA

CONTACT INFORMATION

North America:

Technical Assistance & Warranty:
Phone: 1-800-774-3946, FAX: 1-800-448-8124
Service Parts Phone:
1-888-GET-E-Z-GO (1-888-438-3946), FAX: 1-800-752-6175

International:

Phone: 001-706-798-4311, FAX: 001-706-771-4609

California Proposition 65

⚠ WARNING

Operating, servicing and maintaining a passenger vehicle or off-road vehicle can expose you to chemicals including phthalates and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, wear gloves and wash your hands frequently when servicing your vehicle.

For more information go to www.P65Warnings.ca.gov/passenger-vehicle

Parts Manuals and Service Manuals are available from a local Distributor, an authorized Branch, Genuine E-Z-GO Parts & Accessories Department or at www.shopezgo.com.

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RXV®



Exceptional Go. Inside & Out.

There's a reason the E-Z-GO® RXV is chosen on so many golf courses worldwide. With the industry-leading ELiTE® lithium drivetrain powered by Samsung SDI technology, ever-innovating Pace Technology™, and a modern design that is more golf-friendly than ever before, you can trust the RXV will always be good to go.

ELiTE LITHIUM DRIVETRAIN
OR EX1 GAS ENGINE WITH
CLOSED LOOP EFI

AUTOMOTIVE STYLE
HANGING PEDALS

GOLFER-CENTRIC
DESIGN

EZGO®

RXV



Modern Front End.

Key Features

- Golf Centric, Best-In-Class Dash
- Spacious Leg Room
- LED Headlights with Optional Upgrades (Freedom Model Only)
- Impact-Resistant Bumpers
- Oversized Bag Well
- Superior Performance
- Perfectly Tuned Power
- Refined Handling
- Industry's Lowest Operational Costs
- Optional Fold-Down Windshield
- IntelliBrake® (ELiTE)
- Industry's Most Efficient Gas Engine (EX1)
- Closed-Loop EFI System (EX1)
- Rear-Facing Seat Available in RXV 2+2 (Freedom Model)
- Optional Golf Accessories
- Modular Canopy w/ 2 Strut-Mounted Magnetic Accessories (RXV Model Only)

Color Options



Almond



Black



Bright White



Forest Green



Inferno Red



Ivory



Matte Green



Metallic Charcoal



Ocean Grey



Patriot Blue



Platinum



Slate



ELiTE



EX1

DIMENSIONS

OVERALL LENGTH	92.5 in (235 cm)
OVERALL WIDTH	45 in (114 cm)
OVERALL HEIGHT (W/O ROOF)	47.5 (121 cm)
OVERALL HEIGHT (W/ ROOF)	67 in (170 cm)
WHEEL BASE	65.7 (167 cm)
FRONT WHEEL TRACK	35.5 (90 cm)
REAR WHEEL TRACK	38 (97 cm)
GROUND CLEARANCE @ DIFFERENTIAL	4.5 in (11 cm)
	4 in (10 cm)

POWER

POWER SOURCE	56.7-VDC	Single Cylinder OHC, 4 Cycle, 9.15 cu in (150 cc)
HORSEPOWER (kW)	4.4 hp (3.3 Kw) Continuous	11.5 hp (8.6 kW) J1995 Standard
ELECTRICAL SYSTEM	48 Volt AC	Brushless DC Internal Starter Generator
BATTERIES (QTY/TYPE)	ELiTE 2.2, 56.7V Lithium	One, 12 Volt Maintenance Free
KEY OR PEDAL START		Pedal
BATTERY CHARGER	Lithium World Charger 56VDC 10 ft. DC Cord	N/A
SPEED CONTROLLER	235-amp Solid-State AC Controller	N/A
DRIVETRAIN	Motor Shaft Direct Drive	Continuously Variable Transmission (CVT)
TRANSAXLE	Limited Slip Differential	Differential with Helical Gears
GEAR SELECTION	Dash Mounted Forward-Neutral-Reverse	Forward-Reverse
REAR AXLE RATIO	16.99:1	11.47:1 (Forward) 14.35:1 (Reverse)

PERFORMANCE

SEATING CAPACITY	2 Passenger
DRY WEIGHT (W/ CANOPY)	633 lb (287 kg)
CURB WEIGHT (W/ CANOPY)	680 lb (308 kg)
VEHICLE LOAD CAPACITY	500 lb (227 kg) (2 Passenger) or 800 lb (360kg) (4 Passenger)
OUTSIDE CLEARANCE CIRCLE	19.2 ft (5.9 m)
SPEED (LEVEL GROUND)	12 mph ± 0.5 mph (19.3 kph ± 0.8 kph) 19 mph ± 0.5 mph (31 kph ± 0.8 kph) (Freedom Model)
TOWING CAPACITY	Three E-Z-GO Golf Cars with Approved Permanent Tow Bar

STEERING & SUSPENSION

STEERING	Double Ended Rack & Pinion
SUSPENSION	Independent A-Arm Coil Over Shock (Front) - Mono-Leaf Springs with Hydraulic Shocks (Rear)
SERVICE BRAKE	Induction Motor
PARKING BRAKE	Automatic Electro-Magnetic
TIRES	18 x 8.50-8 (4-ply rated)

BODY & CHASSIS

FRAME	Welded Steel with Powder-Coat Protection
BODY & FINISH	Injection Molded TPO
AVAILABLE BODY COLORS	Almond, Black, Bright White, Forest Green, Inferno Red, Ivory, Matte Green, Metallic Charcoal, Ocean Grey, Patriot Blue, Platinum, Slate
STANDARD SEAT COLORS	Black, Grey, Stone Beige
PREMIUM SEAT COLORS	Black, Mushroom, Grey, White (Custom Colors Available)
SIGNATURE SEAT	Amarillo Brown, Tundra Grey (Cool Touch)
PINSTRIPE COLORS	Silver, Black, Gold

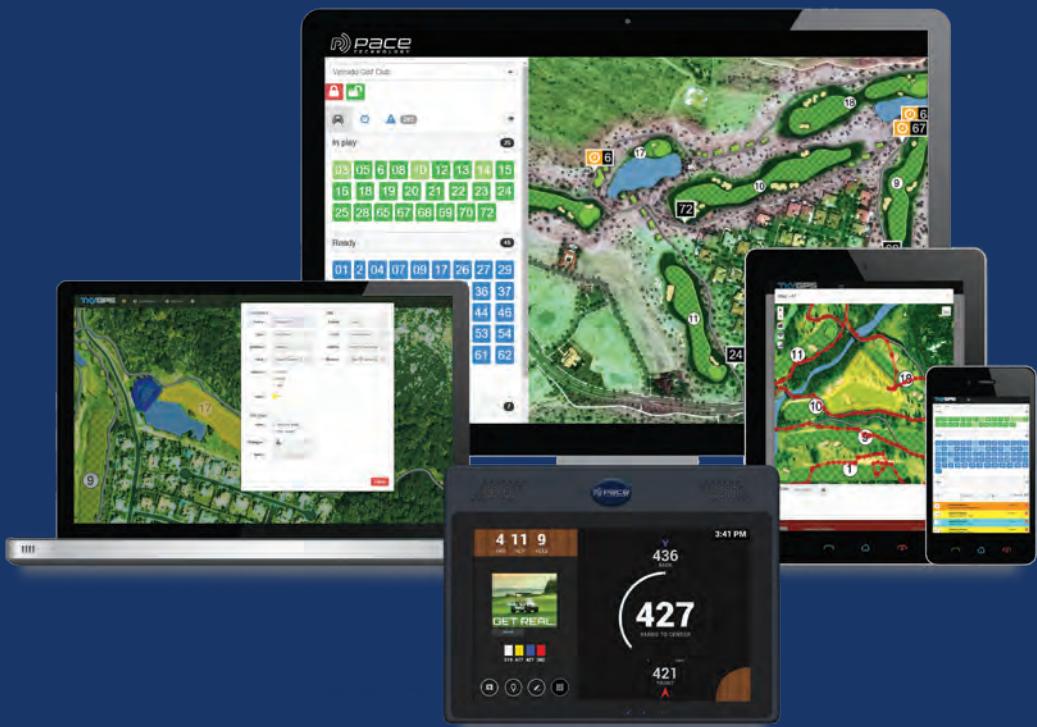


EZGO®

IT'S GOOD TO GO

EZGO.com

BUILT RIGHT.
RIGHT HERE.



SINGLE-SOURCE SOLUTION

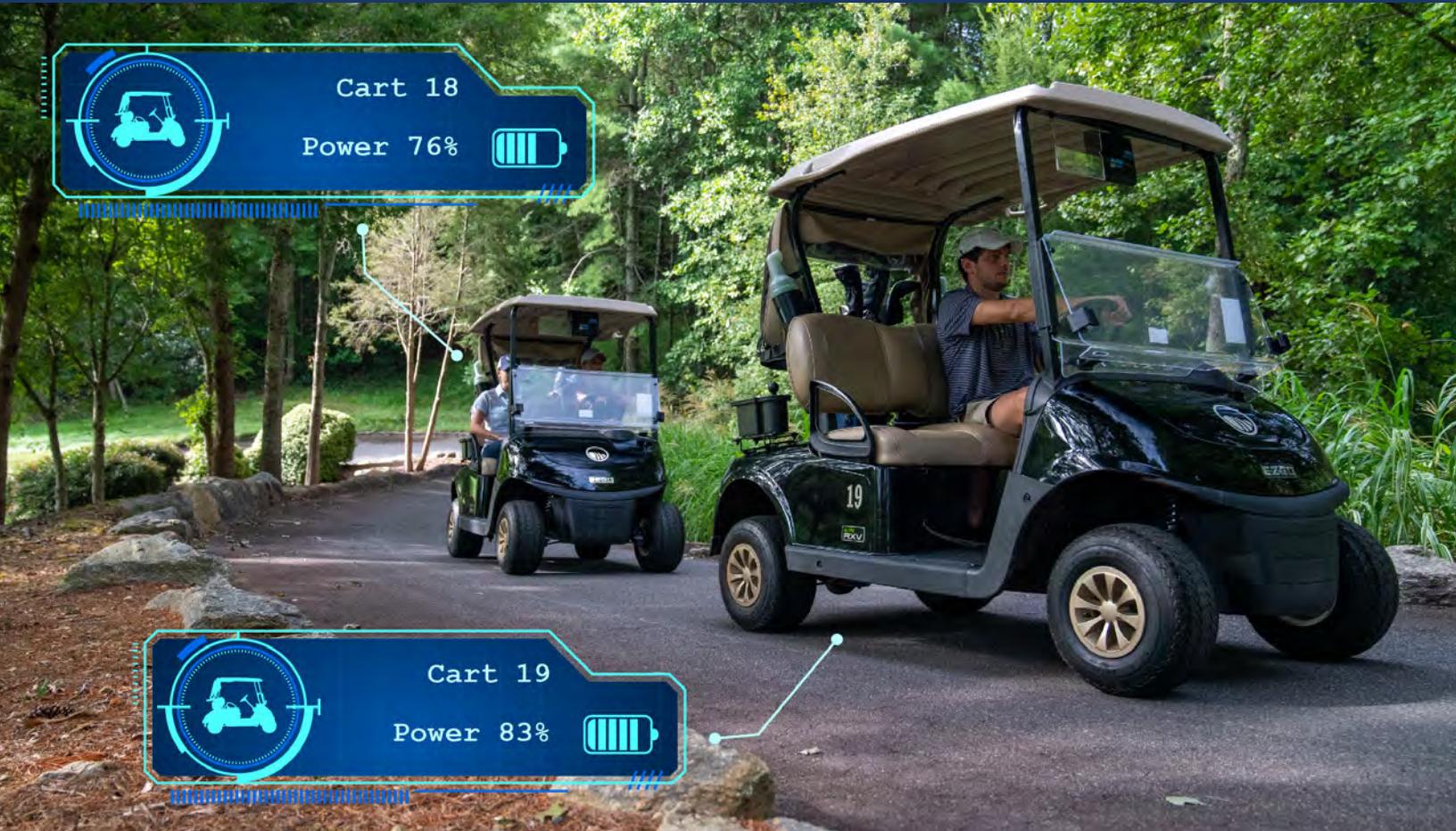
MONITOR,
MAINTAIN &
PROTECT YOUR
INVESTMENT

AMPLIFY
THE USER
EXPERIENCE

REAL-TIME DATA
FOR OPERATIONAL
EFFICIENCY &
PRODUCTIVITY



BRING EXTRA INTELLIGENCE TO YOUR FACILITY.



OPTIMIZED OPERATIONS

PREPARE FOR ANYTHING

- Weather Alert Feature
- Manually Alert Golfers
- Customizable Push Messaging

PROTECT YOUR INVESTMENT

- Geo-Fencing, Car Shutdown, and Speed Alerts
- Monitor Vehicle Travel History
- Real Time Vehicle Tracking
- Fault History and Alerting

REMOTE MONITORING

- Monitor Your Fleet Remotely
- Track Amp Hours, Charge Rates, and Vehicle Amp Hours
- Monitor Car Locations & Pace-of-Play
- Real-Time Data Analysis

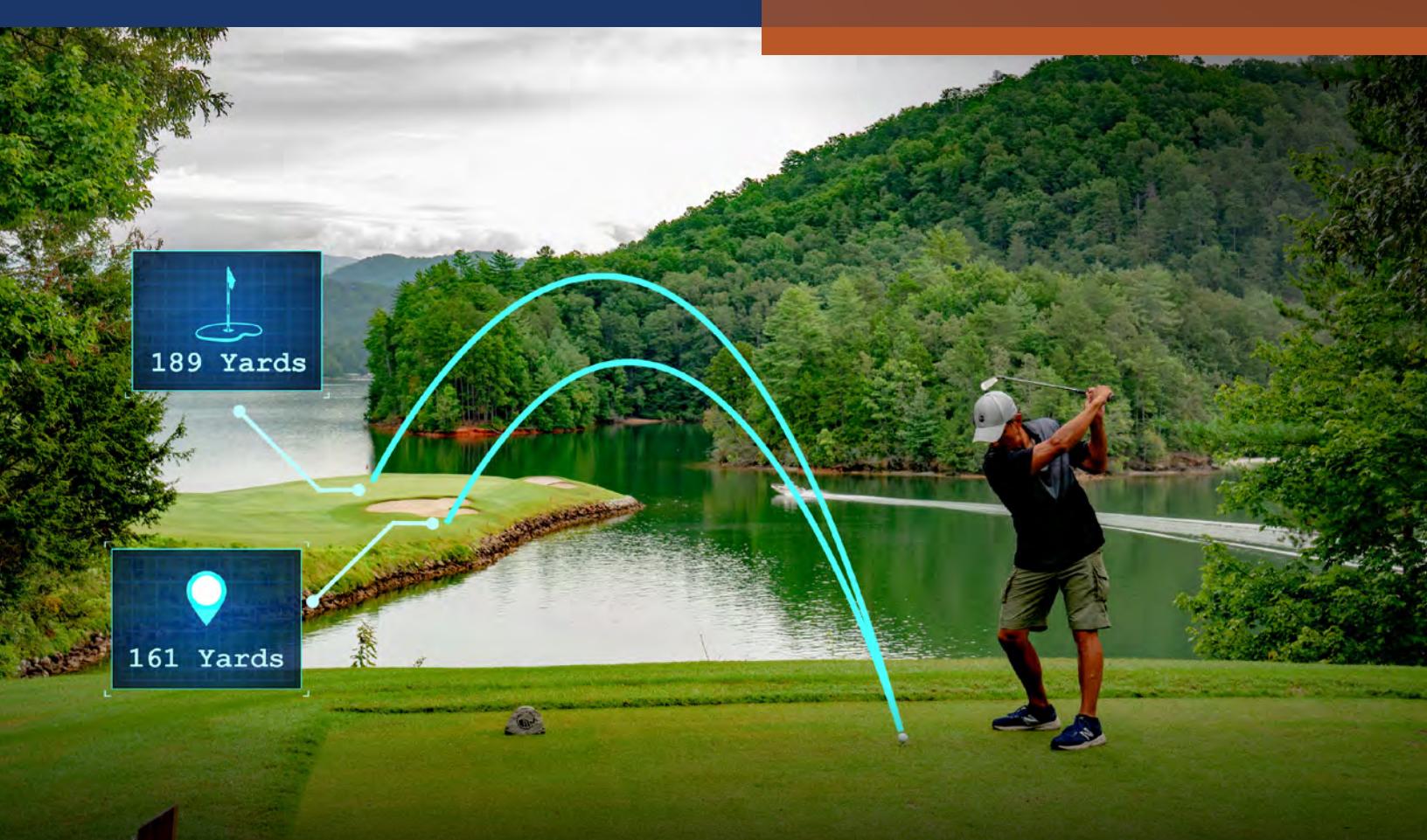
CONNECT YOUR EQUIPMENT

- Maintain Turf Equipment and Utility Vehicles with the Screen-less Shield Plus
- Establish Target Times for Task Completion
- Examine Travel History
- Fleet Utilization and Vehicle Rotation Reports

CREW MANAGEMENT

- Workload Management Tools for Employee Productivity
- Monitor Remotely from Your Phone, Computer, or Tablet
- The Screen-Less Shield System takes up Less Space on the Vehicle

TECHNOLOGY REVOLUTIONIZING THE WAY TO PLAY.



MAXIMIZED EXPERIENCE



A PERSONAL CADDIE

- Course mapping and hole GPS.
- 3D flyovers for more accurate data.
- Digital scoring and pace-of-play tracking



DELIVER THE MESSAGE

- Customize and Send Announcements Around your Course
- Generate Revenue with Advertisements and Videos.
- Food and Beverage Reminders
- 2-Way Messaging Capabilities



EVENT MANAGEMENT? GENIUS

- Real-Time Leaderboard with Golf Genius Software
- Push Updates, Announcements, and Reminders Throughout the Round
- Compatible with a Variety of Tournament Formats



CRYSTAL CLEAR DISPLAY

- 7" or 10.1" Ultra-Bright Touchscreen Display"
- 5 Different Themed Screen Options
- Enhanced HD Hole Graphics and 3D Flyovers



	SHIELD PLUS™	SHIELD™	7	7EX	10EX
MANAGEMENT & GEOFENCING					
Real-Time Equipment Location and Travel History	•	•	•	•	•
Geofencing and Alerts	•	•	•	•	•
Speed Zone Alerts	•	•	•	•	•
Car Shutdown	-	•	•	•	•
Automatically Scheduled Vehicle Lockdown	-	•	•	•	•
Equipment Utilization Data	•	•	•	•	•
Real-Time Pace-of-Play Monitoring / Reporting					
Remote Vehicle and Staging Lockdown	-	•	•	•	•
Customizable Pace Schedules	-	•	•	•	•
TASK MANAGEMENT					
Custom Activity Zones	•	-	-	-	-
Target Completion Times	•	-	-	-	-
Work Efficiency Reports	•	-	-	-	-
SUPPORT					
Extended Warranty & Service	•	•	•	•	•
Built-in Internal Battery	•	•	•	•	•
Automatic Software Updates	•	•	•	•	•
ON-COURSE COMMUNICATION & MESSAGING					
4G LTE Capabilities	•	•	•	•	•
On-Cart Pace Status and Automatic Golfer Warnings	-	-	•	•	•
Distances to Front/Center/Back of Green	-	-	•	•	•
Custom Staging Screens	-	-	•	•	•
Multi-Media Advertising	-	-	•	•	•
Two-Way Real-Time Messaging with Golfers	-	-	•	•	•
ENHANCED GOLFER EXPERIENCE					
High Resolution, Weather-Proof, Touch-Screen	-	-	7"	7"	10.1"
Simple Text-Only Yardage for the Golfer	-	-	•	•	•
Enhanced HD Hole Graphics	-	-	-	•	•
On-Screen Pro Tips	-	-	-	•	•
Digital Scorecard	-	-	-	•	•
Yardage to Pin	-	-	-	•	•
Pin Placement Rotation Schedules	-	-	-	•	•
Distances to Marked Hazards	-	-	-	•	•
Interactive Touch-Screen Distances to Golfer Selected Points	-	-	-	•	•
3D Hole Flyovers with Full-Screen HD Video	-	-	-	•	•
Food & Beverage Menus and Ordering	-	-	-	•	•
Optional Tournament Management	-	-	-	•	•
FM Radio and Music Streaming via Mobile Device	-	-	-	•	•
Weather Warning Alert	•	•	•	•	•

EQUIPPED FOR:



GOLF CARS



UTILITY VEHICLES



PROFESSIONAL TURF EQUIPMENT





CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY)
03/28/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERs NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER	CONTACT NAME:		
	PHONE (A/C. No. Ext.): (866) 283-7122	FAX (A/C. No.): 800-363-0105	
INSURED	E-MAIL ADDRESS:		
	INSURER A: Westminster Ins Co.	524290	
Textron E-Z-GO LLC 1451 Marvin Griffin Rd. Augusta GA 30906 USA	INSURER B: Zurich American Ins Co	16535	
	INSURER C:		
	INSURER D:		
	INSURER E:		
	INSURER F:		

COVERS **CERTIFICATE NUMBER:** 570111738320 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

Limits shown are as requested

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO- JECT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER:			3441GLUS025	01/01/2025	01/01/2026	EACH OCCURRENCE	\$5,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	\$5,000,000
							MED EXP (Any one person)	
							PERSONAL & ADV INJURY	\$5,000,000
							GENERAL AGGREGATE	
							PRODUCTS - COMP/OP AGG	
							Prod-Comp/Op Occurrence	\$5,000,000
B	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> NON-OWNED AUTOS ONLY			BAP 4020209 11	04/01/2025	04/01/2026	COMBINED SINGLE LIMIT (Ea accident)	\$1,000,000
							BODILY INJURY (Per person)	
							BODILY INJURY (Per accident)	
							PROPERTY DAMAGE (Per accident)	
	<input type="checkbox"/> UMBRELLA LIAB <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> DED <input type="checkbox"/> RETENTION						EACH OCCURRENCE	
							AGGREGATE	
B	<input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY <input type="checkbox"/> ANY PROPRIETOR / PARTNER / EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y / N <input checked="" type="checkbox"/> N	N / A	WC402021011	04/01/2025	04/01/2026	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT E.L. DISEASE-EA EMPLOYEE E.L. DISEASE-POLICY LIMIT	\$1,000,000 \$1,000,000 \$1,000,000
B	Excess Workers Compensation			EWS402021211 SIR applies per policy terms & conditions	04/01/2025	04/01/2026	EL Each Accident EL Disease - Policy EL Disease - Ea Emp	\$1,000,000 \$1,000,000 \$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

As respects General Liability policy number 3441GLUS025, Aon Risk Solutions (U.S.) is generating and distributing this certificate in an administrative capacity. Coverage is Independently Procured by the Insured. Aon Insurance Managers is the insurance manager and/or authorized representative. Evidence of Insurance.

CERTIFICATE HOLDER

CANCELLATION

Textron E-Z-GO LLC 1451 Marvin Griffin Rd. Augusta GA 30906 USA	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE <i>Aon Risk Services Northeast Inc.</i>

Holder Identifier : ACSEZGO-0102

Certificate No : 570111738320

